

# Strategic Framework Overview

## OUR VISION

A health care system in BC where specialist physicians can provide the highest standards of care to their patients and their families.

## OUR GUIDING PRINCIPLES

We follow the Institute of Health care Improvement's triple aim as guiding principles for our work.



## OUR STRATEGY

We engage and collaborate with both facility and community based specialists, GPs and health partners to build capability, plan and implement improvements in BC's health care system.

## OUR VALUES

- Patient & Family Centered Care
- Collaborative Approach
- Continuous Quality Improvement

## OUR STRATEGIC PRIORITIES

### 1. Develop Physician Capability

Help specialist physicians develop leadership and quality improvement skills to effectively lead and champion change.

We do this through our following initiatives:

- **PHYSICIAN QUALITY IMPROVEMENT** provides quality improvement training to physicians and supports their Learning Action Projects.
- **PHYSICIAN LEADERSHIP SCHOLARSHIP** empowers physicians by providing them with leadership training of their choosing as approved by the SSC.
- **UBC SAUDER PHYSICIAN LEADERSHIP PROGRAM** empowers physicians by providing them with accredited leadership training by the University of British Columbia.

### 2. Engage Physicians & Partners

Strengthen relationships between physicians, health authorities and partners, so that collaboratively we can address health system challenges and support quality patient care.

We do this through our following initiatives:

- **FACILITY ENGAGEMENT** funds and supports facility-based Medical Staff Associations (MSAs) to increase engagement among members and with their health authority, to improve care delivery.
- NEW**
  - **COLLABORATIVE COUNCILS** brings together health authorities, MSAs and regional staff to bring alignment across the regions and facilities in BC.
  - NEW**
    - **IMPROVING SPECIALIST JOB SATISFACTION** works to address physician burnout and improve provider experience of care delivery.
    - NEW**
      - **SUPPORTING COMMUNITY BASED SPECIALISTS** explores how community specialists can be better integrated in the work of SSC.

### 3. Transform Care Delivery

Improve key patient care and health system priorities as delivered by specialist physicians.

We do this through our following initiatives:

- **QUALITY & INNOVATION PROJECTS** enables individual and team projects by specialists across the province to address system and patient health challenges.
- **ENHANCING ACCESS INITIATIVE** improves patient access to consult and care by enabling specialist groups to implement a pooled referral model of service delivery.
- **SURGICAL PATIENT OPTIMIZATION COLLABORATIVE** works to optimize patient health before major surgery for improved surgical outcomes.
- **SSC FEES** compensates specialists to provide coordinated and timely care to patients and to consult other clinicians on complex cases.
- **HEALTH SYSTEM REDESIGN** funds specialists and health authorities to collaborate on system change projects.