

Strategic Framework Overview

OUR VISION

A health care system in BC where specialist physicians can provide the highest standards of care to their patients and their families.

OUR GUIDING PRINCIPLES

We follow the Institute of Health care Improvement's triple aim as guiding principles for our work.



OUR STRATEGY

We engage and collaborate with both facility and community based specialists, GPs and health partners to build capability, plan and implement improvements in BC's health care system.

OUR VALUES

- Patient & Family Centered Care
- Collaborative Approach
- Continuous Quality Improvement

OUR STRATEGIC PRIORITIES

1. Develop Physician Capability

Help specialist physicians develop leadership and quality improvement skills to effectively lead and champion change.

We do this through our following initiatives:

- **PHYSICIAN QUALITY IMPROVEMENT** provides quality improvement training to physicians and supports their Learning Action Projects.
- **PHYSICIAN LEADERSHIP SCHOLARSHIP** empowers physicians by providing them with leadership training of their choosing as approved by the SSC.
- **UBC SAUDER PHYSICIAN LEADERSHIP PROGRAM** empowers physicians by providing them with accredited leadership training by the University of British Columbia.

2. Engage Physicians & Partners

Strengthen relationships between physicians, health authorities and partners, so that collaboratively we can address health system challenges and support quality patient care.

We do this through our following initiatives:

- **FACILITY ENGAGEMENT** funds and supports facility-based Medical Staff Associations (MSAs) to increase engagement among members and with their health authority, to improve care delivery.
- **IMPROVING SPECIALIST JOB SATISFACTION** works to address physician burnout and improve provider experience of care delivery.
- **SUPPORTING COMMUNITY BASED SPECIALISTS** explores how community specialists can be better integrated in the work of SSC.

3. Transform Care Delivery

Improve key patient care and health system priorities as delivered by specialist physicians.

We do this through our following initiatives:

- **QUALITY & INNOVATION PROJECTS** enables individual and team projects by specialists across the province to address system and patient health challenges.
- **ENHANCING ACCESS INITIATIVE** improves patient access to consult and care by enabling specialist groups to implement a pooled referral model of service delivery.
- **SURGICAL PATIENT OPTIMIZATION COLLABORATIVE** works to optimize patient health before major surgery for improved surgical outcomes.
- **SSC FEES** compensates specialists to provide coordinated and timely care to patients and to consult other clinicians on complex cases.
- **HEALTH SYSTEM REDESIGN** funds specialists and health authorities to collaborate on system change projects.
- **SPREADING QUALITY IMPROVEMENT** works with physicians and health authority leadership to support the spread of successful QI projects funded by SSC.