

### COMMITTEE UPDATE

- The Committee welcomed three new staff members including Garth Vatkin, SSC Liaison for Enhancing Access Initiative; Andrea McMaster, Project Coordinator for Enhancing Access Initiative; and Alyson Thomas, Project Coordinator for PQI.
- The Committee also recognized Dr. Curt Smecher who received the [2019 Health Care Hero](#) - Gold Apple award for Fraser Health for his leadership on the Physician Quality Improvement initiative at FHA.

### SSC GOVERNANCE & REPRESENTATION

- The Committee discussed current governance of each of the SSC initiatives including recommendations for enhancing linkages from each initiative to SSC. In order to assess what changes might be recommended, the committee provided their input via electronic feedback polling format, followed by a robust discussion. The Committee was generally supportive of improvements to governance over its initiatives and discussions and will continue.

### STRATEGIC PLANNING

- A one-page overview of the new strategic framework and a diagram showcasing SSC's work were approved by the Committee and will be used to communicate SSC's work on the website, relevant newsletters and shared with partners.
- The draft logic model and performance metrics documents were discussed, and changes were suggested to the 'Build Physician Capability' theme - to incorporate the use of the Kirkpatrick model for analyzing and evaluating the results of training programs. Changes will be presented next meeting.

### COLLABORATIVE COUNCILS

- An update was provided on the development of Collaborative Councils (a HA/physician co-led senior level committee) in each HA or region, as a means to foster improved communication, relationships, and collaboration between each HA and physician leadership. Committee

members provided high level feedback about the potential benefits of a Collaborative Council as well as the time constraint and resource challenges of having physician and health authority representatives at additional meetings. It was emphasized that the meetings need to be productive and add value to those involved.

### JCC IN PATIENT TASK GROUP

- An in-patient task group has been initiated by the GPSC to enhance the Most Responsible Physician (MRP) models of care by GPs and specialists across BC. A request was made to SSC to identify a surgical and a medical representative to the task group. Dr Kathy Lee volunteered to be the surgical representative, and a hospital-based medical specialist representative will also be sought.

### MISCELLANEOUS

#### Hip Fracture Project

- A presentation was made by Dr Pierre Guy on a completed SSC-funded Quality & Innovation Project, **The BC Hip Fracture Redesign Initiative: Provincial-level Improvement of Hip Fracture Care**. This ambitious project engaged all sites across BC providing hip fracture surgery, achieving the goal of 90% of patients receiving surgery within 48 hrs. It also reduced patient length of stay with a 19 times return on investment. On a conservative basis the project has generated a cost avoidance of approximately \$30m with an initial investment from SSC for \$2.5m.

#### Divisions of Family Practice's Pathways web tool

- Dr Annie Chou presented the Pathways web tool to the Committee, the aim of which is to create a collaborative workspace where GP and specialist offices work together to streamline and track the referral process and improve patient experience. The committee generally supported specialist involvement in the tracker, and requested Pathways consider alignment and integration of workflow with specialist electronic medical records.



The Specialist Services Committee (SSC) is one of four Joint Collaborative Committees representing a partnership of Doctors of BC and the government of BC. SSC aims to improve patient care by engaging physicians to:

- collaborate within the health system
- lead quality improvement initiatives
- deliver high quality services with SSC

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