

COLLABORATING TO ENHANCE THE SPECIALIST The Specialist Services Committee (SSC) is one in a number of collaborative committees that operate as joint partnerships between Doctors of BC and the BC government. It is funded through the Physician Master Agreement. These collaborative committees are unique to BC – they don't exist in any other Canadian province.

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Enhance patient and provider experience

We are guided by the IHI Triple Aim framework:

- Improving the patient (and provider) experience of care;
- Improving the health of populations; and
- Reducing the per capita cost of health care.

MORE INFORMATION

Visit: www.sscbc.ca Email: sscbc@doctorsofbc.ca

SSC'S AIM

Through our Quality and Innovation strategy, we support specialists' work and professional growth, and work to enhance and expand programs and activities that improve the delivery of specialist services in BC for quality patient care. We have done this through the development of new fees, training and leadership development, and funding opportunities.

FOCUS

Patients' needs drive our focus. We are exploring standardized processes and innovative care approaches that will improve access to appropriate care and deliver better patient outcomes.

ISSUE

Specialists are unique — they provide many diverse services and deal with a broad spectrum of issues — making it difficult to provide a cohesive patient pathway.

COME TOGETHER

SSC provides a platform for specialists to come together, to work with key partners, to achieve professional growth, and to improve the health care system for patients.

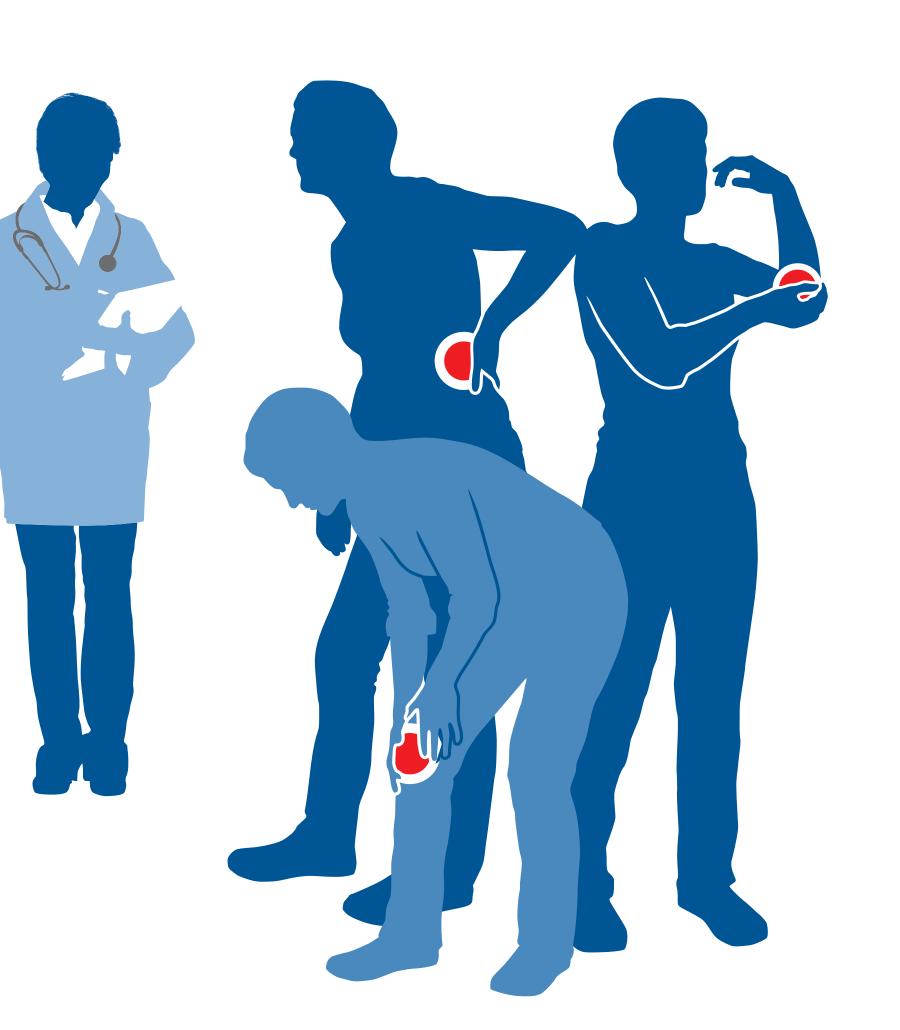
Components of the Platform Engage Specialists and Health Authorities Quality And Innovation Initiatives Physician Training And Learning **Specialist Quality Support** Funds and supports specialists to lead Provides specialists with training Develop regional support to improve quality improvement initiatives and opportunities in physician leadership, coordination and collaboration between quality improvement skills, and physicians and health authorities, projects to enhance patient care, quality, access, and efficiency. focused around quality improvement peer-to-peer support/coaching.

ROAD TO SUCCESS

Featured are overviews of two successfully completed Quality and Innovation Initiatives. Full details are available at other Storyboard presentations being made at this Forum.

Rebalance Clinic

Clinic offers consolidated care for all musculoskeletal patients in Southern Vancouver Island



orthopedic

doctors and teoporosis expert

\$500,000 from SSC To develop a patient triage and wait management system to improve access

Inherited Heart Arrhythmia Clinic

for sudden cardiac arrest

Clinic works with

Identifies "at risk" people and provide

\$500,000 from SSC To help establish the program and multidisciplinary province-wide network to serve patients

FUTURE FOCUS

Enhanced Recovery After Surgery (ERAS)

SSC is establishing a provincial collaborative to help interested surgical sites implement and adopt a standardized Enhanced Recovery After Surgery pathway. The pathway uses evidence-based practices to help improve processes and outcomes for surgical patients, particularly patients undergoing colorectal surgery.

Perioperative Improvement

SSC initiative will work with surgical programs to fund specialists (surgeons and anesthesiologists) who lead or participate in projects or events that improve perioperative care and processes, such as patient value stream mapping, and projects that increase quality, access and/or efficiency.

Specialist Practice Redesign

This initiative will assist specialists who want to coordinate as a group and pool their patient referrals through a centralized referral intake process, which offers priority triage and "first available specialist" model. The aim is to improve patient access and decrease wait times.



