

SSC Initiatives Update 2020

ENGAGE PHYSICIANS & HEALTH PARTNERS



FACILITY ENGAGEMENT

funds and supports facility-based Medical Staff Associations (MSAs) to increase engagement among members and with their health authority, to improve care delivery.

- Continue to support local and regional engagement between Medical Staff Associations (MSAs) and health authorities through funding and supports.
- Begin implementation of the program evaluation plan.
- Support knowledge sharing amongst sites on best practices and common regional and provincial priorities.



COLLABORATIVE COUNCILS **NEW**

brings together physicians, health authorities and regional staff to work together on key priorities.

- Start working with the health authorities to prepare the ground work for implementation of Collaborative Councils.
- Implement the Collaborative Councils in three health authorities in 2020/21.



SUPPORTING COMMUNITY BASED SPECIALISTS **NEW**

explores how community specialists can be better integrated.

- Consult with community-based specialists to assess their needs and determine how best to coordinate support to them.
- Develop groundwork for the initiative that is informed by input from partners and stakeholders.



IMPROVING SPECIALIST JOB SATISFACTION **NEW**

works to address physician burnout and improve provider experience of care delivery.

- In partnership with other JCCs, consult specialists to determine how best to coordinate support to address burden, burnout and wellness.
- Develop an integrated JCC initiative, informed by stakeholder input.

TRANSFORM CARE DELIVERY



QUALITY & INNOVATION PROJECTS

enables individual and team projects by specialists across the province to address system and patient health challenges.

- Work with physicians leading Quality and Innovation projects to complete their work (90% will already have been completed in 2019/20).
- Promote learnings through compiling of project summaries and making them available on the SSC website for knowledge mobilization.



SURGICAL PATIENT OPTIMIZATION COLLABORATIVE (SPOC)

works to optimize patient health before major surgery for improved surgical outcomes.

- Continue to support and coach the 15 SPOC teams across BC to complete and sustain optimization practices in their sites.
- Perform a mid-term and final evaluation of the collaborative to identify further steps.
- Create a framework to support new and existing teams to optimize patients in more facilities in BC.



ENHANCING ACCESS INITIATIVE

improves patient access to consult and care by enabling specialist groups to implement a pooled referral model of service delivery.

- Continue to support the first cohort of specialist groups to complete implementation of the central intake/pooled referral model in their practices.
- Launch the second cohort consisting of 10 new specialist groups, coach and support them to implement the central intake model with their peer specialists.



SSC FEES

compensates specialists to provide coordinated and timely care to patients and to consult other clinicians on complex cases.

- Complete the transfer of all SSC Fees and LMA Fees to the Ministry of Health and begin the process of monitoring all fees that are utilized.
- Communicate with specialty sections on a regular basis regarding utilization of the fees.



HEALTH SYSTEM REDESIGN

funds physicians to engage in system-change projects selected by health authorities.

- Explore level of physician engagement across all health authorities by developing metrics to evaluate physicians' level of engagement.
- Improve processes for transferring gated funding to each health authority.



DEVELOP PHYSICIAN CAPABILITY



PHYSICIAN QUALITY IMPROVEMENT

provides quality improvement training to physicians and supports their Learning Action Projects

- Scale up the number of physicians involved in quality improvement work across BC to drive culture change.
- Spread the relevant PQI projects, and strengthen relationships with stakeholders to share and learn.
- Develop strategy with input from participants and stakeholders to leverage PQI alumni.



PHYSICIAN LEADERSHIP SCHOLARSHIP

empowers physicians by providing them with leadership training of their choosing as approved by the SSC.

- Fund up to 200 specialists to attend leadership and QI training programs or conferences as approved by the physician leadership steering committee.
- Review and update funding criteria, and improve the application and decision-making processes.
- Conduct targeted assessment of physicians participating in the program to determine impact and outcomes.



UBC SAUDER PHYSICIAN LEADERSHIP PROGRAM

empowers physicians by providing them with accredited leadership training by the University of British Columbia.

- Fund up to 75 specialists over two cohorts to participate in the UBC Sauder leadership program.
- Develop the curriculum further in partnership with stakeholders.
- Oversee adoption of recommendations from 2019 impact evaluation.