

# Provincial PQI Alums Engagement Survey

## Summary Report

March 2024

# Background

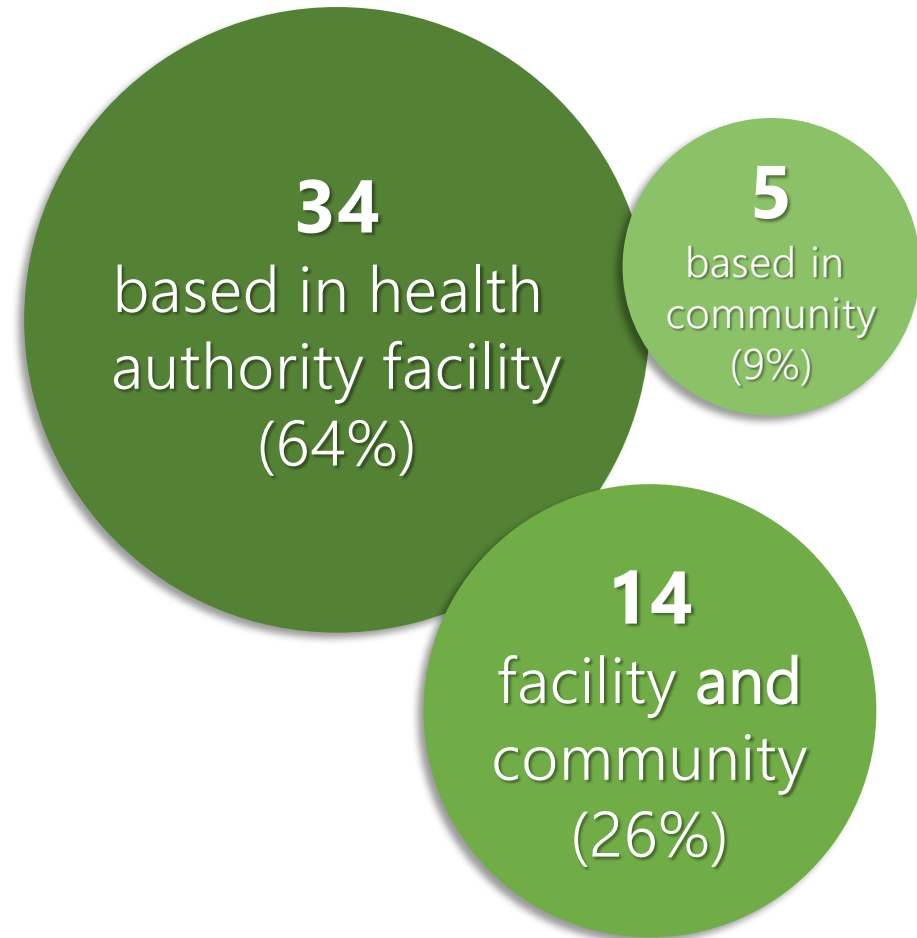
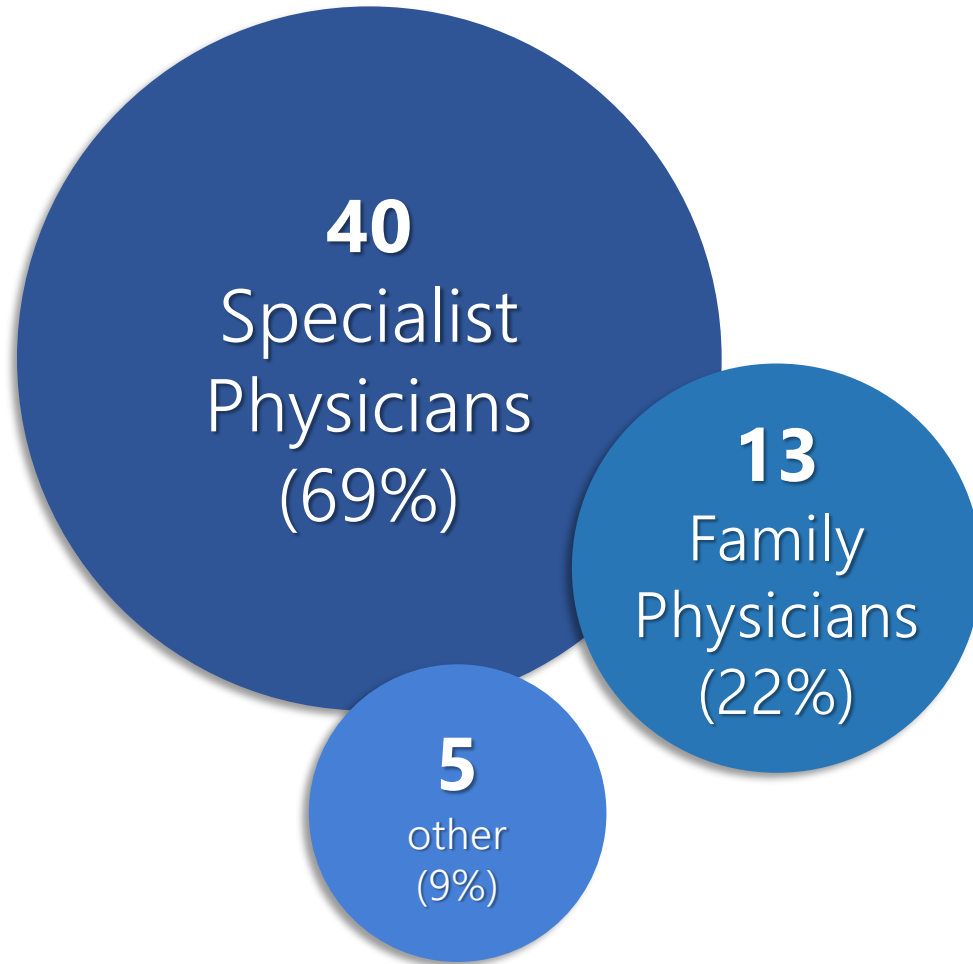
## **Purpose**

Measure and evaluate the progression of alums in QI and leadership, and the effectiveness of supports and opportunities across the regions and provincially.

## **What we look for**

- “Strongly Agree” or “Agree”
- Insightful answers to open ended questions
- Signs of impact

58 survey responses (response rate unknown)

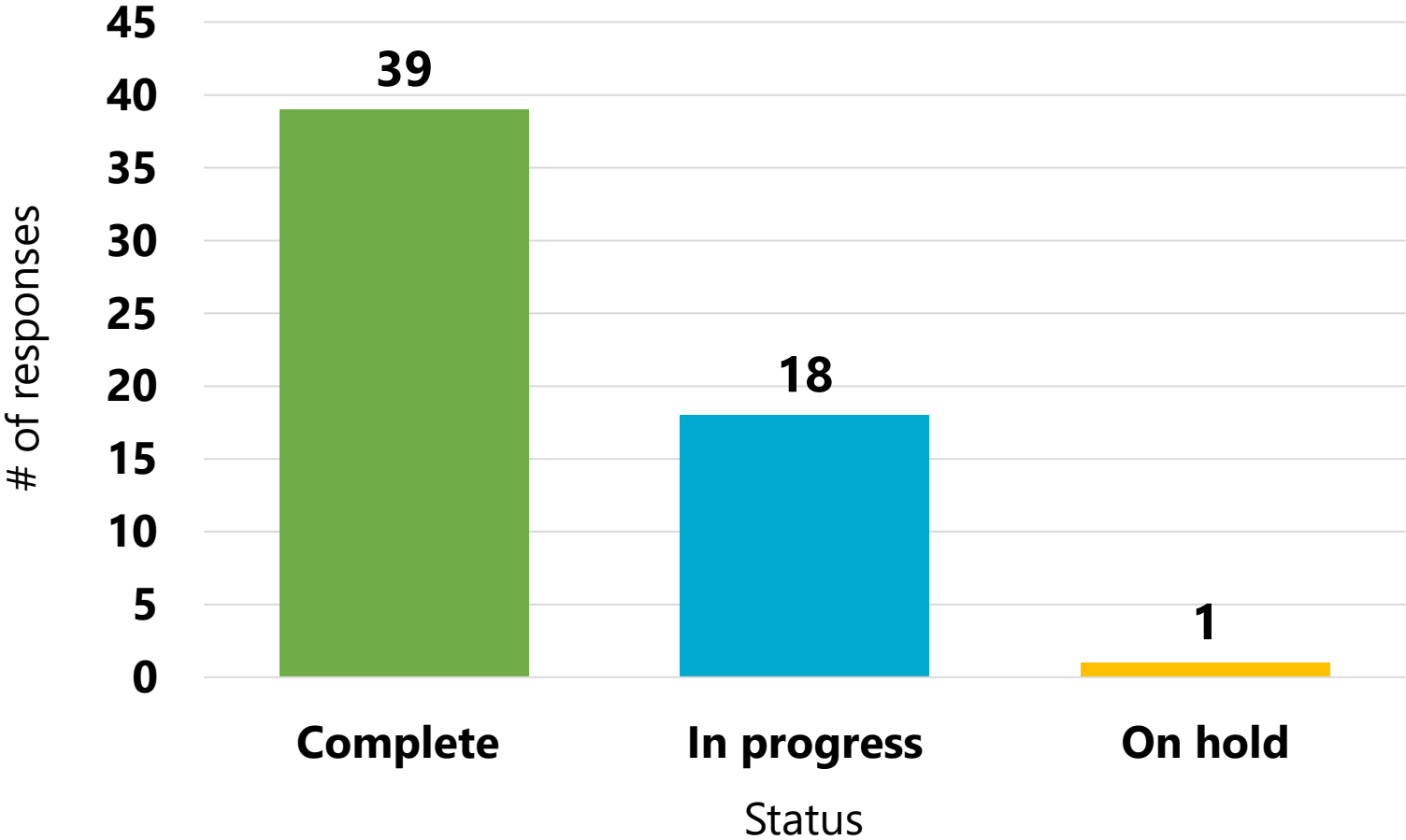


# Quality Streams (opportunities for alums after graduation)

<b>Connect</b>	Question 14
<b>Learn</b>	Conditional questions 8a, 8c
<b>Teach</b>	Conditional questions 8b, 8c
<b>Apply</b>	Questions 7, 8, 10
<b>Lead</b>	Questions 11-13

# PQI Action Learning Projects – **Current Status**

n=58



**2.0 – Activity, but no changes:** Initial cycles for project development have begun (obtaining baseline data, completing process mapping, process and outcome measures have been determined, etc.).

**2.5 – Changes tested, but no improvement:** Initial cycles for testing changes have begun, data is being graphically displayed against targets/aims.

**3.0 – Modest improvement:** Successful tests of changes have been completed for some components related to the project plan/charter. Some small-scale implementation has been done. Anecdotal evidence of improvement exists.

**3.5 – Improvement:** Testing and implementation continues and additional improvement in project measures towards aim is seen.

**4.0 – Significant improvement:** Aim has been achieved.

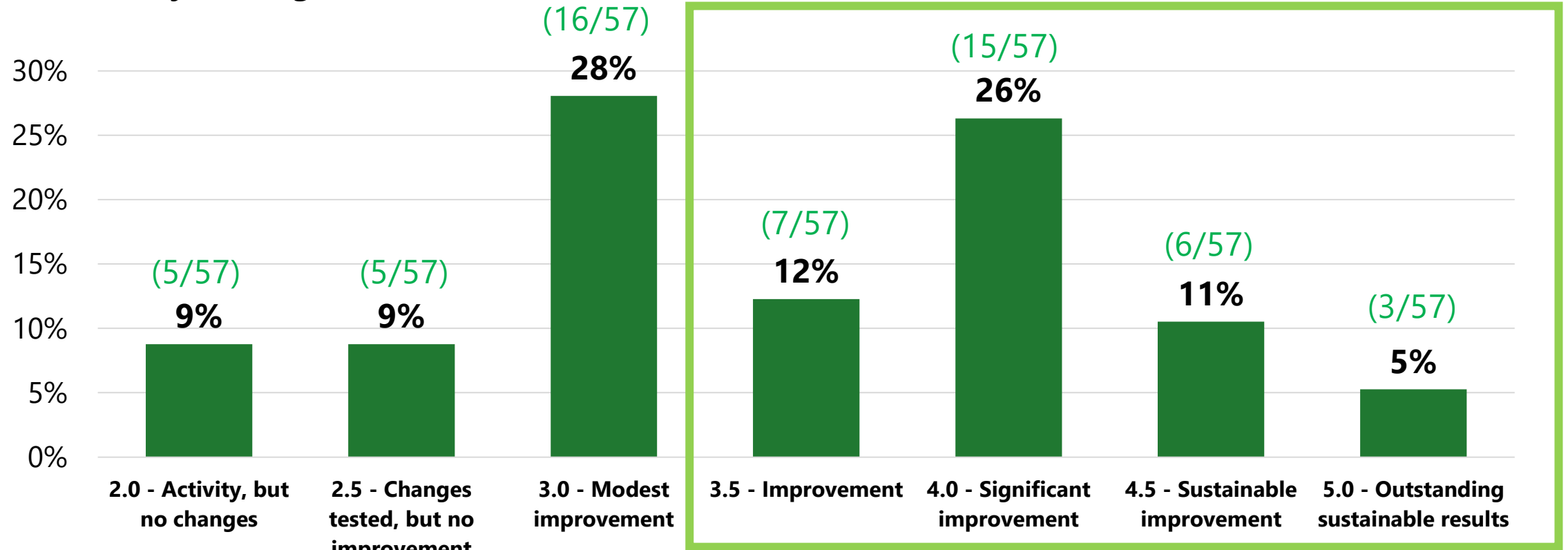
**4.5 – Sustainable improvement:** Data indicates sustainability of changes implemented in the system.

**5.0 – Outstanding sustainable results:** Implementation has been completed, and project aim and expected results have been accomplished. Organizational changes have been made to accommodate improvements and to make project changes permanent.

# PQI Action Learning Projects - Progress

n=57

Based on Project Progress Scores



54% of respondents report that their Action Learning Project has demonstrated improvement (3.5) to outstanding sustainable results (5.0)

# Initial Theming - PQI Action Learning Project **Enablers**



Health authority buy in at executive and operational levels



Support from PQI post-training



Funding to continue QI work



# Initial Theming - PQI Action Learning Project **Barriers**



Lack of time to devote to QI (competing with clinical duties)



Limited health authority buy in at executive and operational levels



Challenges with data & systems (access, timeliness, analysis support, IT issues)



Lack of funding to support QI work

# Continued engagement

**65% (37/57)** of respondents engaged in other QI projects after completing PQI Level 3.



Joint  
Collaborative  
Committees

**22 projects** received funding or support through the JCCs



**19 projects** received funding or support through a health authority



**5 projects** received no funding or support for other QI projects after completing PQI Level 3

# Leadership impacts

**“I have taken on a senior leadership position with the intent of spreading QI and improving the working relationships between physicians. This is a direct result of work I did through PQI.”**



**77% (44/57)** of respondents agree/strongly agree that PQI has positively affected their leadership abilities (formally or informally).



**53% (31/58)** of respondents reported taking on a new or expanded leadership role after engaging in PQI.

# How does provincial alums data compare to DOBC Health Authority Engagement Survey results?

## DOBC HA Engagement Survey



**2,625**  
responses



**20%**  
response rate

## PQI Alums Survey



**58**  
responses



**Unknown**  
response rate

## How does provincial alums data compare to DOBC Health Authority Engagement Survey results?

HA Engagement Survey (2023)	PQI Alums Survey
<p>Senior leaders seek physicians' input when setting the health authority's goals.</p> <p><b>19% agree (-3% from 2022)</b></p>	<p>Physicians are given opportunities to provide input into health authority's goals and priorities.</p> <p><b>33% (16/48) agree/strongly agree</b></p>
<p>Senior leaders' decision-making is transparent to physicians.</p> <p><b>13% agree (-2% from 2022)</b></p>	<p>Has participating in PQI Level 3 training given you any insight into how senior leaders in your health authority make decisions?</p> <p><b>52% (25/48) report that they have more insight</b></p>

# Next steps

- Present findings to QIWG, SHARCs, regional QI Steering Committees
- Share written summary report with key partners
- Work with partners to improve survey (i.e., timing, accessibility)
- Deploy survey in Fall 2024 for current cohorts
- Collect data regularly over time