

# Physician Quality Improvement Initiative

## INITIATIVE BACKGROUND:

The Physician Quality Improvement (PQI) initiative started in 2015 to engage frontline physicians by providing them with an opportunity to come up with quality improvement ideas, receive the needed training and resources to implement their ideas and to partner with their peers on their quality improvement (QI) projects.

**\$10.525M** Budget for 2019/20

## OBJECTIVE:

To work in collaboration with BC health authorities to enhance physician capacity by providing training and hands-on experience on quality improvement projects ultimately promoting a culture of learning, openness and dedication to quality improvement in health care system.

## AREAS OF FOCUS:

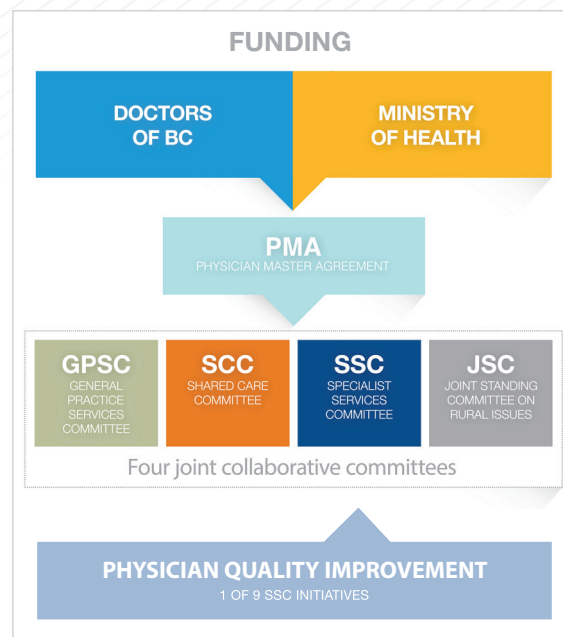
1. Quality Improvement training programs specifically designed to equip the participating physicians with tools and resources needed in order to bring improvement to the health care system in BC.
2. Small and large scale physician led QI Projects meant to increase the participating physicians' hands-on experience in quality improvement initiatives.

## TOP ACHIEVEMENTS:

- Active PQI programs in every health authority, which collectively supported 144 physician led QI Projects in the last fiscal year and over 500 training opportunities for physicians.
- A pre and post training survey determined a 32% increase in physicians' knowledge of QI.
- The survey also demonstrated a 38% confidence increase in participants post PQI training.

## WAY FORWARD:

- Continuous support and offering the program to more physicians for the purpose of promoting a QI culture in the physician community.
- Enhancing focus on the spread and sustainability of QI projects.
- Exploring options to utilize and leverage physicians' skills trained in QI.



## BENEFITS:

WHO	HOW
Physicians	As a result of this initiative, physicians receive support and coaching from QI experts, and are empowered to address gaps in health care by working on their identified projects with their peers.
Health Authorities	PQI brings the physicians and health authorities closer by increasing physician capacity to partner with their respective health authority to bring effective system changes.

# FAQs

## FREQUENTLY ASKED QUESTIONS

### **Why should I participate in this initiative? What do I get out of it?**

By participating in PQI training, you will have the opportunity to work on a QI project that matters to you, develop the needed skills in a cohort setting, and have access to data and support from technical staff.

### **What is the process to apply for a PQI training?**

The process is different in each health authority. Please contact your health authority PQI program to learn more.

### **Who provides oversight for this initiative?**

PQI management is decentralized at the health authority level, where each PQI program is managed through a joint steering committee which includes patient representatives, senior HA leaders, clinically active physicians and SSC staff.

### **As a physician, how much time do I commit to participate in a PQI training?**

On average seven full days over a period of 10 months.

### **Is quality improvement (QI) the same as quality assurance (QA)?**

QA measures compliance against certain necessary standards, while QI is a continuous improvement process. QA is required and normally focuses on individuals, while QI is a proactive approach to improve processes and systems.

### **As a physician, am I supposed to work individually to complete a QI project or will I be working in a team?**

QI is a team sport and your project can include other health care staff and patient representatives.

**Initiative Lead:** Aman Hundal

**Email:** [ahundal@doctorsofbc.ca](mailto:ahundal@doctorsofbc.ca)

**Visit our website:** [sscbc.ca](http://sscbc.ca)

**Initiative webpage:** [sscbc.ca/physician-engagement/regional-quality-improvement-initiative](http://sscbc.ca/physician-engagement/regional-quality-improvement-initiative)