

## 2024 PCAN SUMMIT

NOVEMBER 18, 2024 VANCOUVER, BC



# INDIGENOUS WELCOME

SAM GEORGE







## 2024 PCAN SUMMIT

NOVEMBER 18, 2024 VANCOUVER, BC



#### **Disclosure**

Geoff Schierbeck, Portfolio Liaison, Specialist Services Committee

- Enhanced Recovery After Surgery Canada Board Member
- Associate Faculty IHI Breakthrough Series College

## **Bathrooms & Exits!**





#### WIFI:

## MARRIOTTBONVOY\_ CONFERENCE

PASSWORD: PCAN2024





### PCAN... WHAT IS IT?

#### **These are Pecans**



#### **These are Pea Cans**



# Perioperative Clinical Action Network

## Who is Here Today?



40% Physicians



50% Administrators



9% Nursing and Allied Health



7 Representatives from Ministry of Health



1 Patient partner

## PCAN Passport... There will be a prize!























#### **PCAN Summit 2024**

Welcome Letter & Speaker Bios

Agenda

Slido #PCAN2024

Event Evaluation

Physician Sessional Submission Portal

PCAN Webpage

## Agenda PCAN Summit 2024

November 18, 2024, Vancouver Marriott Pinnacle Downtown

Wifi
MarriottBonvoy\_
Conference

Password PCAN2024

TIME	TITLE	SESSION TYPE	PRESENTERS
7:00 – 8:00	Registration & Breakfast Lobby	NETWORKING	
8:00 – 8:10 (10 mins)	Indigenous Welcome Pinnacle Ballroom	PLENARY	Sam George   Elder/Knowledge Keeper, Skwx wú7mesh & səlilwətał Nations
8:10 – 8:25 (15 mins)	Opening Remarks Pinnacle Ballroom	PLENARY	Geoff Schierbeck   Liaison, Specialist Services Committee
8:25 – 8:45 (20 mins)	Welcome: PCAN Summit 2024 Pinnacle Ballroom	PLENARY	Shana Ooms   Assistant Deputy Minister, MoH
			Ahmer Karimuddin   President, Doctors of BC
8:45 – 9:45 (60 mins)	Prehabilitation: The road to routine multimodal optimization Pinnacle Ballroom	KEYNOTE	Dan McIsaac   Anesthesiologist, Ottawa Hospital

9:45 - 10:15 (30 mins) | Coffee Break - Networking - Visit The Exhibitors

10:15 – 10:45 (30 mins)	Surgical System Priorities & PCAN Strategic Plan Pinnacle Ballroom	PLENARY	Paula Lott   PCAN Advisory Co-Chair, OBGYN Laicy Ball   PCAN Advisory Co-Chair, Director of Surgical Quality & Results Management, MOH
10:55 – 11:55 (60 mins)	The Elderly Patient Pinnacle Ballroom	BREAKOUT 1	Dan McIsaac   Anesthesiologist, Ottawa Hospital
10:55 – 11:55 (60 mins)	The WHAT and HOW of Reducing Wait Times Shaughnessy Room	BREAKOUT 2	Laicy Ball   PCAN Advisory Co-Chair, Director of Surgical Quality & Results Management, MOH Trevor Jarvis   Director Clinical Operations Surgical Services, Abbotsford Regional Hospital Courtney Marusiak   Registered Nurse, Provincial Health Services Authority
	<b>11:55 – 12:45</b> (5	0 mins)   <b>Lunch Break –</b>	Networking – Visit The Exhibitors
12:45 – 13:30 (45 mins)	Mindset Equity Pinnacle Ballroom	KEYNOTE	Joe Britto   Mindset Consultant, Innate Leaders
13:40 - 14:40	Exploring Equity	BREAKOUT 3	Joe Britto   Mindset Consultant, Innate Leaders

15:40 - 14:40 **Exploring Equity Britto** | Mindset Consultant, innate Leaders DKEAROUI 3 Pinnacle Ballroom (60 mins) Geoff Schierbeck | Liaison, Specialist Services Committee 13:40 - 14:40 **Supporting Patient BREAKOUT 4** (60 mins) **Optimization** Juliet Batke | Director of Surgical Strategy & Innovation, MoH - Tools! Tools! Tools! **Sooky Moore** | Project Specialist, Arctek Pro Shaughnessy Room Lindi Thibodeau | Anesthesiologist, Comox Valley Hospital **Kyra Siemens** | Director Surgical Services Operations & Policy, MoH

14:40 - 15:00 (20 mins) | Coffee Break - Networking - Visit The Exhibitors

15:00 – 15:45 Shared Decision Making PANEL DISCUSSION (45 mins) Pinnacle Ballroom	Dave Konkin · Moderator   Regional Medical Director & Department Head of Surgery, Fraser Health Authority Dan McIsaac   Anesthesiologist, Ottawa Hospital Kelly Mayson   Anesthesiologist, Vancouver Coastal Health Dara Lewis   Registered Nurse, Vancouver Coastal Health John Street   Surgeon, Vancouver Coastal Health
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**Geoff Schierbeck** 

Liaison, Specialist Services Committee

**PLENARY** 

Accredited by UBC CPD

15:45 - 16:00

(15 mins)



**Evaluation, Summary & Closing** 

Pinnacle Ballroom





# How many Stanley Cups have the Vancouver Canucks won?

How many Stanley Cups have the Vancouver Canucks won?

Technically zero, but they lead the league in "almost winning"

What is the Canuck's unofficial motto?

What is the Canuck's unofficial motto?

There is always next year...

What is a Canucks fan's preferred workout?

What is a Canucks fan's preferred workout?

Jumping to conclusions and lifting hopes...

# How do you know it is Grey Cup Day in Vancouver?

# How do you know it is Grey Cup Day in Vancouver?

Because the only thing louder than the fans is the sound of rain on their umbrellas

In Memoriam
Larry Laprise

**Hokey Pokey** 

WELCOME: PCAN SUMMIT 2024

SHANA OOMS & DR AHMER KARIMUDDIN

#### **Introductions**

Dr Ahmer Karimuddin Shana Ooms

#### **Disclosures**

- Shana Ooms, Acting Assistant Deputy Minister, MoH
- I have nothing to disclose.
- Ahmer Karimuddin, President, Doctors of BC
- I have nothing to disclose.



PREHABILITATION:
THE ROAD TO
ROUTINE
MULTIMODAL
OPTIMIZATION

DAN MCISAAC



# PREHABILITATION: THE ROAD TO ROUTINE MULTIMODAL OPTIMIZATION

DANIEL I MCISAAC MD, MPH, FRCPC

DEPARTMENT OF ANESTHESIOLOGY & PAIN MEDICINE, UNIVERSITY OF OTTAWA



The Ottawa Hospital

INSTITUTE

L'Hôpital d'Ottawa



#### **CONFLICTS AND DISCLOSURES**

- None
- Acknowledge and thank
  - Ongoing support
  - Operational support

























- Surgical patients in are exceptionally wellcared for
  - High performing teams and hospitals
  - 30-day mortality ~1%



- Other adverse events and impaired recovery are common
  - O Morbidity 10-20%
  - New patient-reported disability ~1in 5



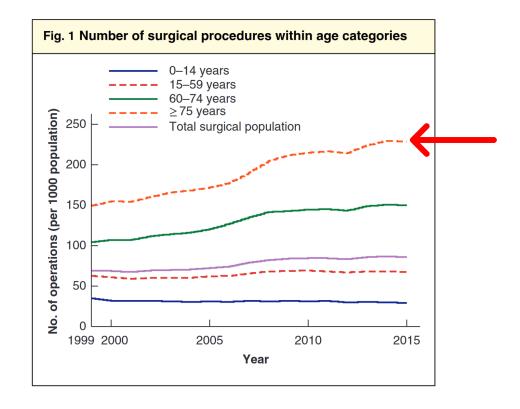


L'Hôpital d'Ottawa INSTITUT DE RECHERCHE



#### **CHANGING SURGICAL DEMOGRAPHICS**

Population aging

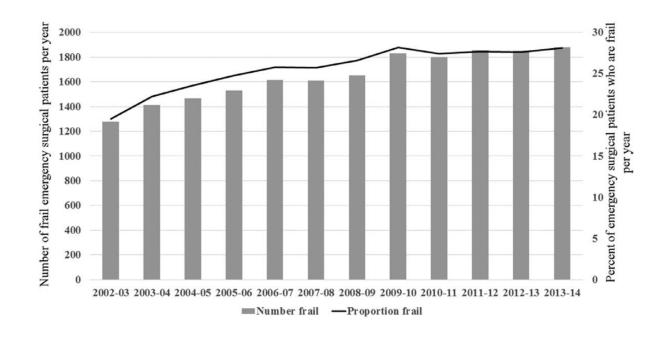




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#### **CHANGING SURGICAL DEMOGRAPHICS**

- Population aging
- Increasingly complex patients
  - Frailty
  - Multimorbidity





L'Hôpital d'Ottawa

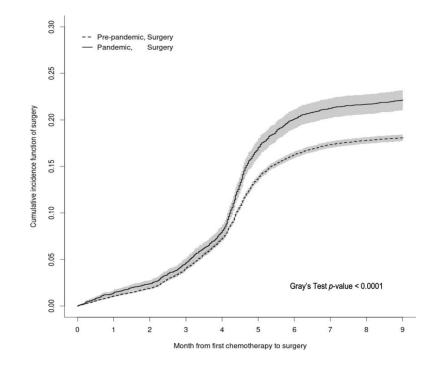
The Ottawa

Hospital

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### **CHANGING SURGICAL DEMOGRAPHICS**

- Population aging
- Increasingly complex patients
- Increased use of neoadjuvant therapies







#### THE NEW OLD AGE

The Elderly Are Getting Complex Surgeries. Often It Doesn't End Well.

### PREHABILITATION?

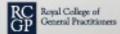
for SURGERY





### Fitter Better Sooner

Endorsed by





SUBSCRIBE NOW LOG IN

THE NEW OLD AGE

The Elderly Are Getting pmplex Surgeries. ften It Doesn't End ell.

### PREHABILIT/

for SU

BC Surgical Prehabilitation Toolkit

SURGICAL PATIENT OPTIMIZATION COLLABORATIVE

SEPTEMBER 2020 - V.3





Fitter Better Sooner

Endorsed by

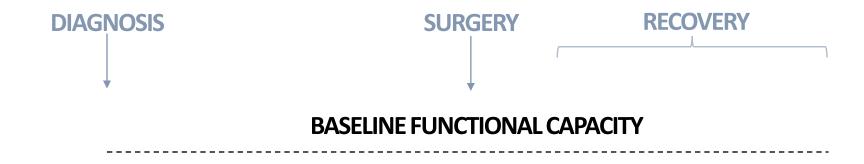




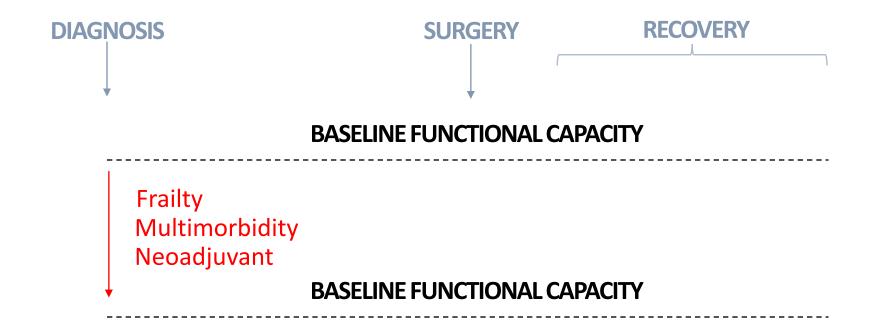


## outline

- How do we define prehabilitation?
- What evidence supports prehabilitation?
  - Big picture
  - Program design
  - Target populations
- What will it take to make prehabilitation a routine part of preop care?

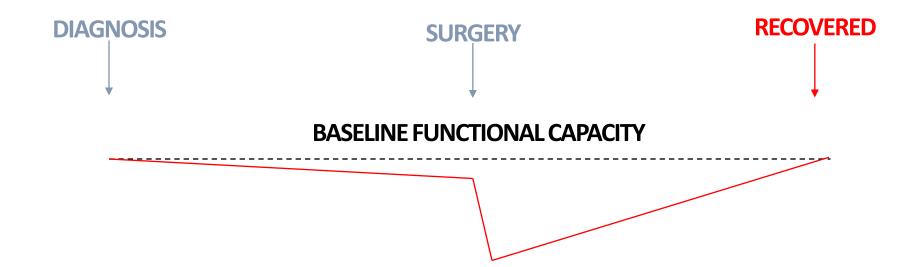


INSTITUT DE RECHERCHE

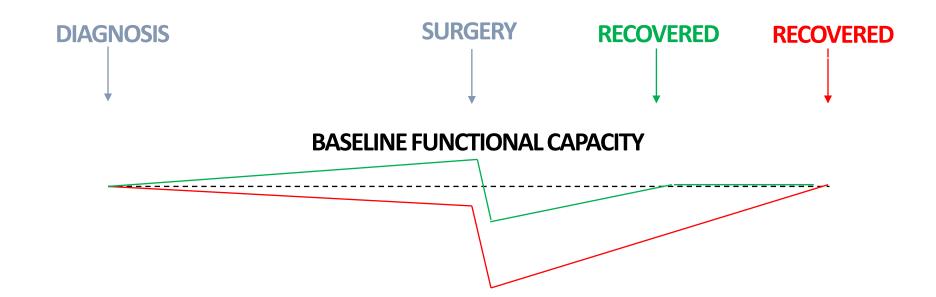




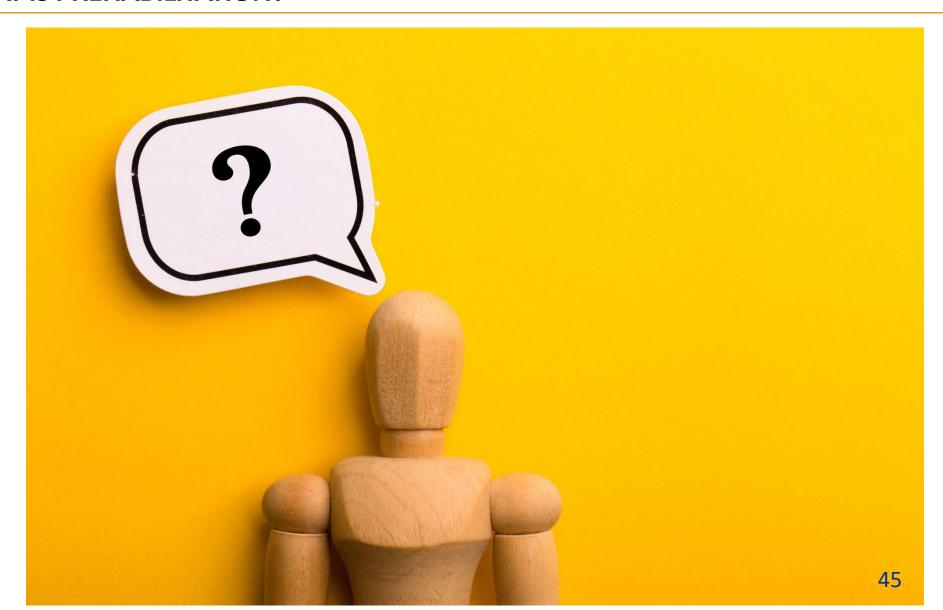
### **WITHOUT PREHAB**



### **WITH PREHAB**



### WHAT IS PREHABILITATION?



### PREHABILITATION – A DEFINITION

- Uni- or multi-modal intervention:
  - Exercise
  - Nutrition
  - Cognitive/psychological
- Undertaken for >7 days <u>before</u> surgery



# Prehabil



e Goals

**ENHANCE** reserve and capacity

Do it BEFORE surgery

PREVENT negative outcomes





- Caveat
  - There is no clear evidence on the 'best' prehab routine

Exercise The Foundation



### Exercise

The Foundation

- Ideally multimodal:
  - Aerobic (moderate intensity)
  - Strength
  - Stretching (+/-)

Exercise
The Foundation

### **Nutrition**

- Address pre-existing deficits
- Meet increased new demands

**Exercise**The Foundation

### **Nutrition**

- Address pre-existing deficits
- Meet increased new demands
  - Protein (1.2g/kg/day)
  - Blood glucose
  - Iron, micro/macronutrients



Exercise The Foundation

**Nutrition** 

### Psychosocial & Cognitive

- Anxiety management and reduction
- Motivation
- Build cognitive reserve

**Exercise**The Foundation

**Nutrition** 

Psychosocial & Cognitive

TRIMODAL PREHABILITATION

# PREHABILITATION: THE EVIDENCE



## **PREHABILITATION:** THE EVIDENCE

**TAKE 1:** THE BIG PICTURE



# BJA

#### REVIEW ARTICLE

# Prehabilitation in adult patients undergoing surgery: an umbrella review of systematic reviews

Daniel I. McIsaac<sup>1,2,3,\*,†</sup>, Marlyn Gill<sup>4</sup>, Laura Boland<sup>5</sup>, Brian Hutton<sup>1,3</sup>, Karina Branje<sup>1,2</sup>, Julia Shaw<sup>1,2</sup>, Alexa L. Grudzinski<sup>1</sup>, Natasha Barone<sup>6</sup>, Chelsia Gillis<sup>7</sup> on behalf of the Prehabilitation Knowledge Network<sup>‡</sup>

British Journal of Anaesthesia, 128 (2): 244-257 (2022)

doi: 10.1016/j.bja.2021.11.014









### **BIG PICTURE EVIDENCE FOR PREHABILITATION**

- Umbrella review
  - 55 systematic reviews

- Limitations
  - Single center trials

- Limitations
  - Single center trials
  - Small sample sizes



- Limitations
  - Single center trials
  - Small sample sizes
  - High risk of bias

- Limitations
  - Single center trials
  - Small sample sizes
  - High risk of bias
  - Heterogeneous interventions

- Limitations
  - Single center trials
  - Small sample sizes
  - High risk of bias
  - Heterogeneous interventions
  - Poor quality SRMAs

### **DOES PREHAB WORK?**





### **DOES PREHAB WORK?**

• Probably...





### **DOES PREHAB WORK?**

- Probably...
  - But it depends
    - Outcome
    - Intervention
    - ?Population





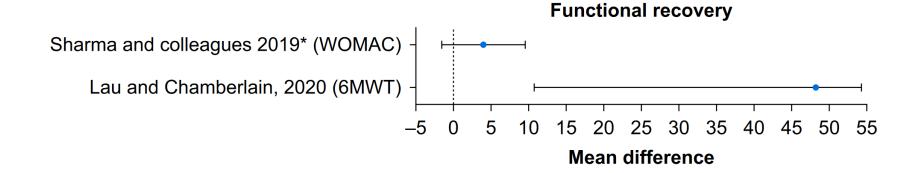
### **FUNCTIONAL RECOVERY**





### **FUNCTIONAL RECOVERY**

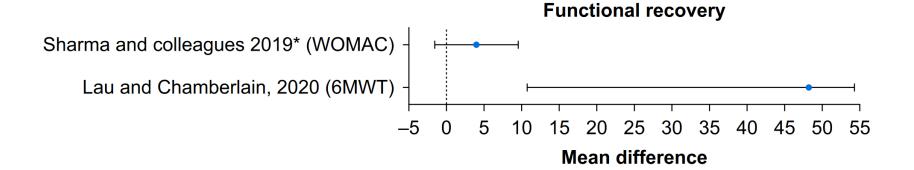
Consistent protective signals





#### **FUNCTIONAL RECOVERY**

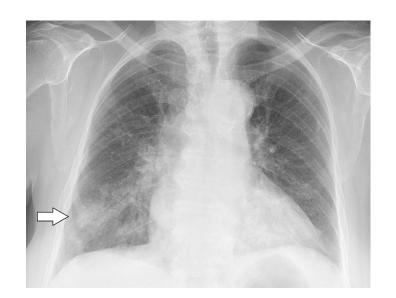
Consistent protective signals



OVERALL



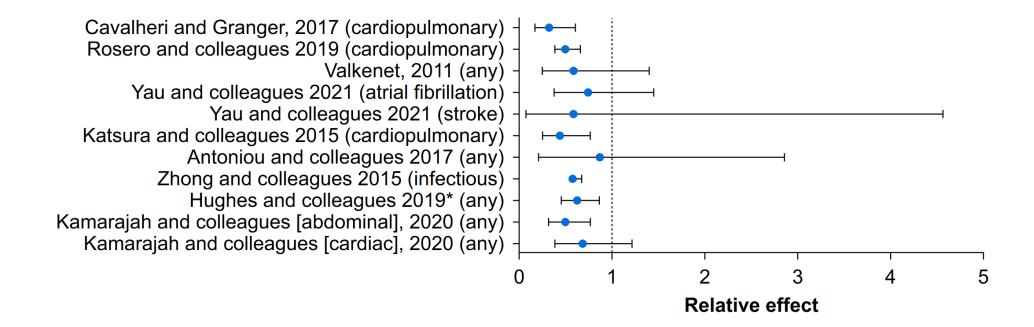
### MEDICAL AND SURGICAL COMPLICATIONS





#### **COMPLICATIONS**

Consistent protective signals



#### **COMPLICATIONS**

- Consistent protective signals
  - RRR 20% to 50%
  - Strongest in abdominal and cardiovascular

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#### **COMPLICATIONS**

- Consistent protective signals
  - RRR 20% to 50%
  - Strongest in abdominal and cardiovascular
- OVERALL

• LOW to VERY GRADE

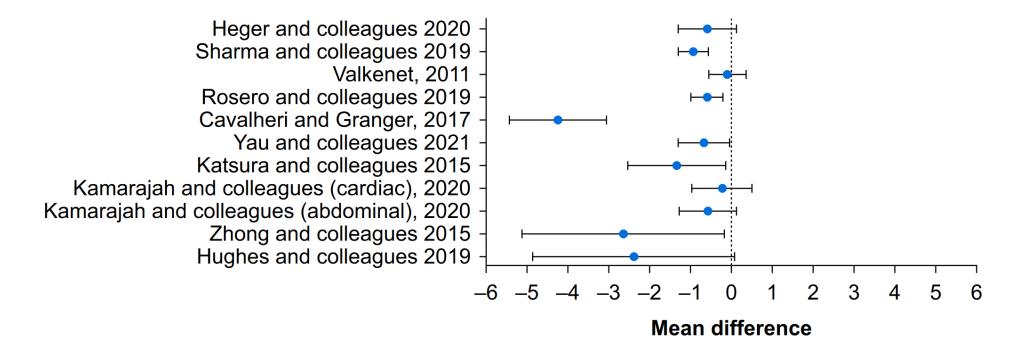






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Consistent protective signals



- Consistent protective signals
  - 1-2 day reduction
  - Strongest in cancer and cardiovascular

- Consistent protective signals
  - 1-2 day reduction
  - Strongest in cancer and cardiovascular
- OVERALL

• LOW to VERY GRADE



#### **OTHER OUTCOMES**





#### **OTHER OUTCOMES**

- Non-home discharge
  - Possibly protective
- Mortality
  - No effect
- Costs
  - No effect



#### **30,000 FOOT VIEW**

## **PREHABILITATION:** THE EVIDENCE

**TAKE 2: PROGRAM DESIGN** 



#### WHAT INTERVENTIONS WORK BEST?







#### **EVIDENCE FROM A NETWORK META-ANALYSIS**

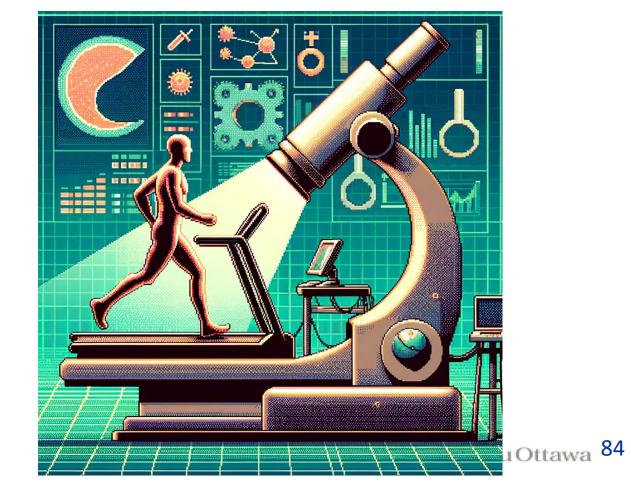


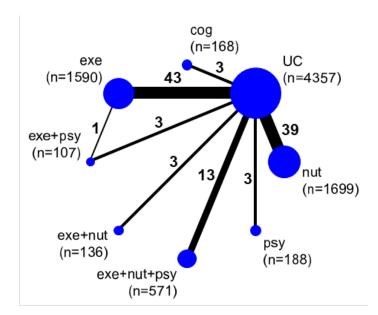




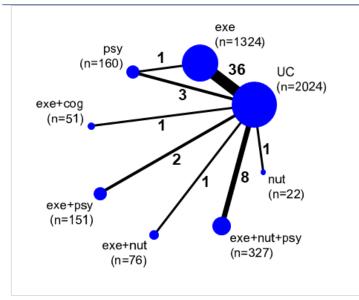
#### **DRILLING DOWN**

- Living SRMA/NMA
  - 186 RCTs
  - >8,800 participants

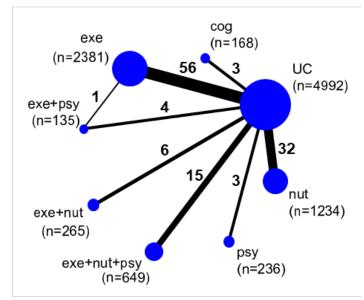




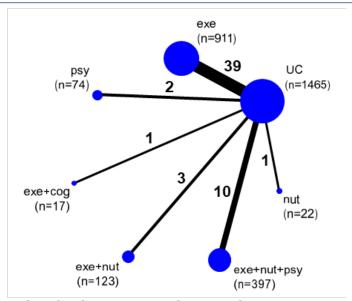
Complications (N = 106)



Quality of life (N = 53)



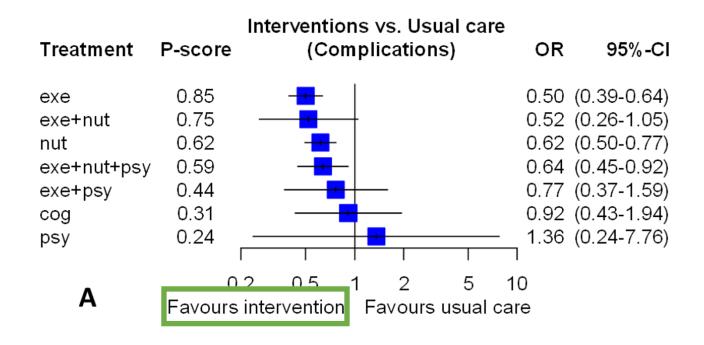
Length of stay (N = 118)



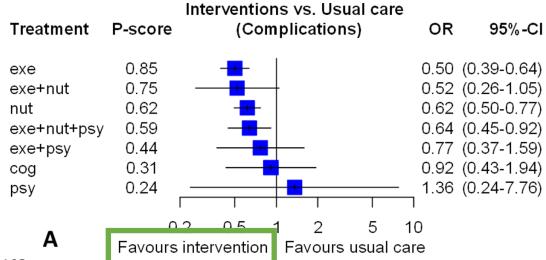
Physical recovery (N = 56)
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#### **COMPLICATIONS**

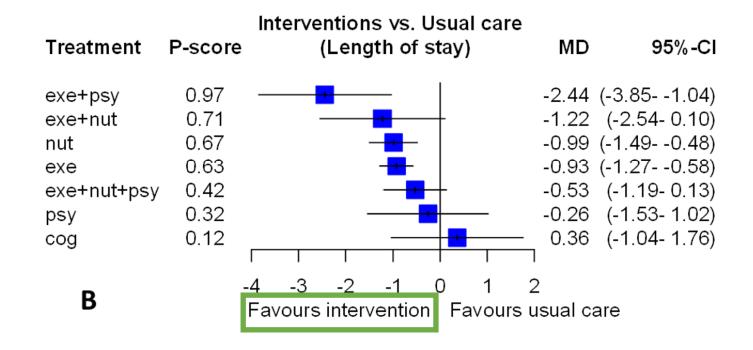


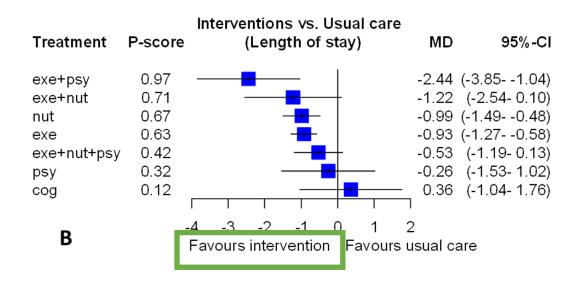
#### **COMPLICATIONS**



- Significant improveme...
  - Exercise (OR 0.50)
  - Nutrition (OR 0.62)
  - Exercise+Nutrition+Psychosocial (OR 0.64)







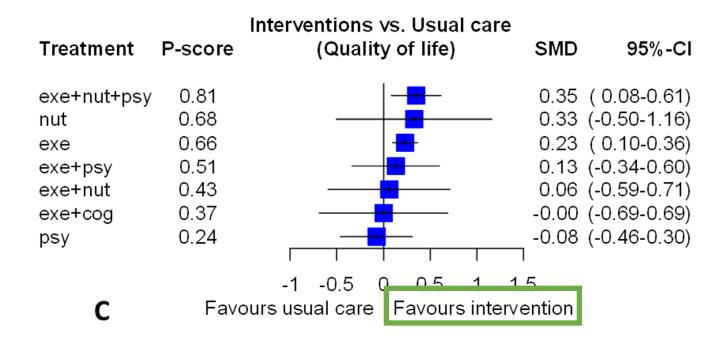
- Significant improvements
  - Exercise+Psychosocial (MD -2.4 days)
  - Nutrition (MD -1.0 days)
  - Exercise (MD -0.9 days)



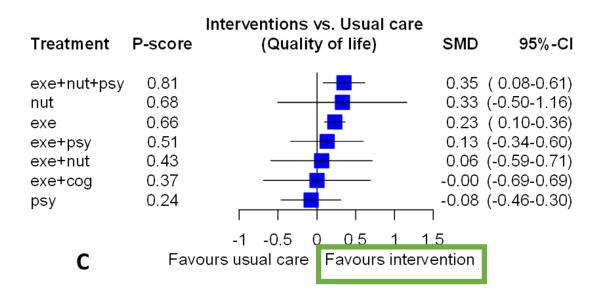
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#### QOL



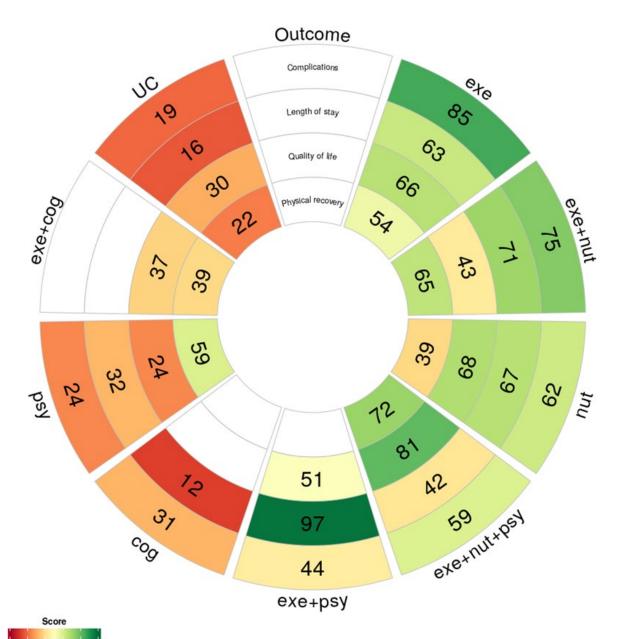
#### QOL



- Significant improvements
  - Exercise+Nutrition+Psychosocial (SMD 0.35)
  - Exercise (SMD 0.23)



## Rank heat plot-treatments

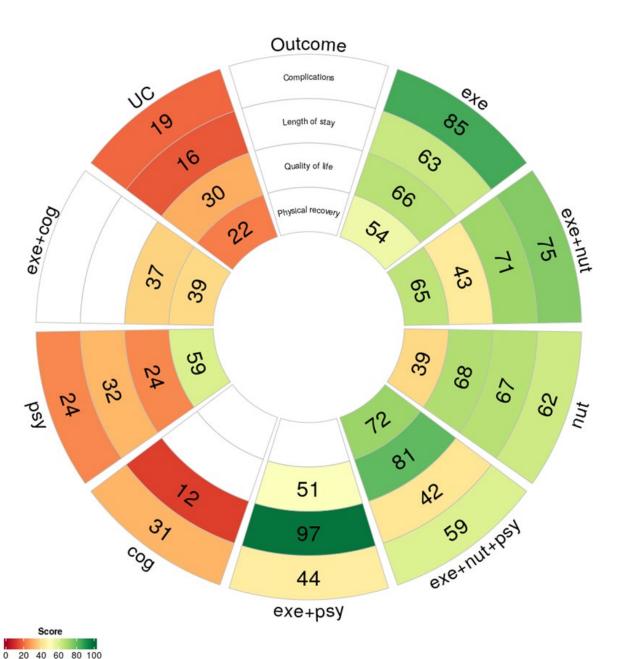


0 20 40 60 80 100

## Rank heat plot-treatments



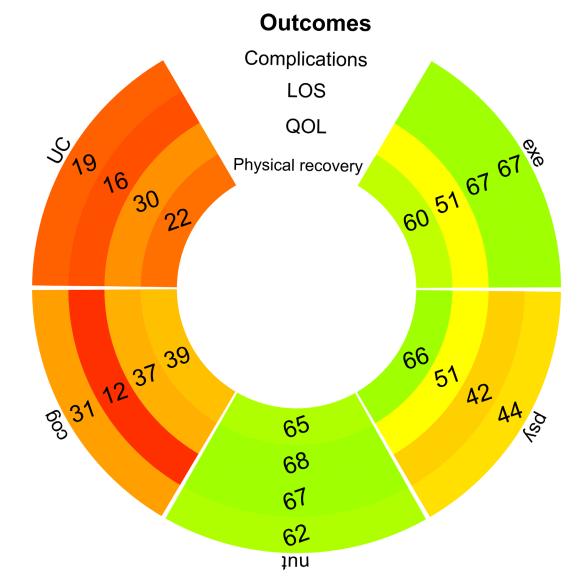
All low to very low certainty



### Rank heat plot-components



All low to very low certainty







## **PREHABILITATION:** THE EVIDENCE

## **TAKE 3: TARGET POPULATIONS**

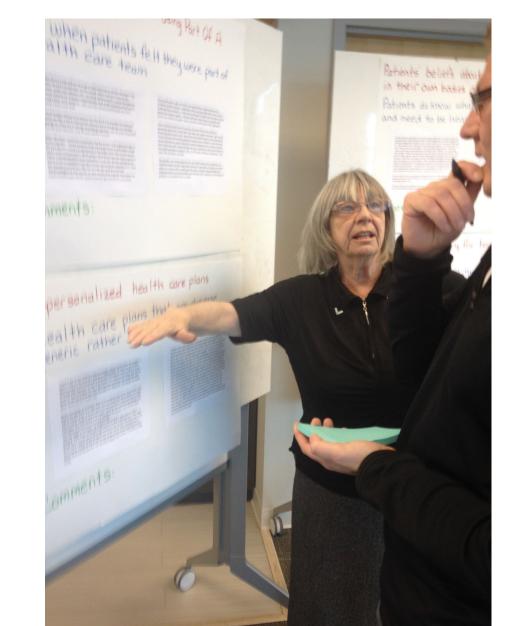
# WHAT PATIENTS BENEFIT MOST FROM PREHAB?

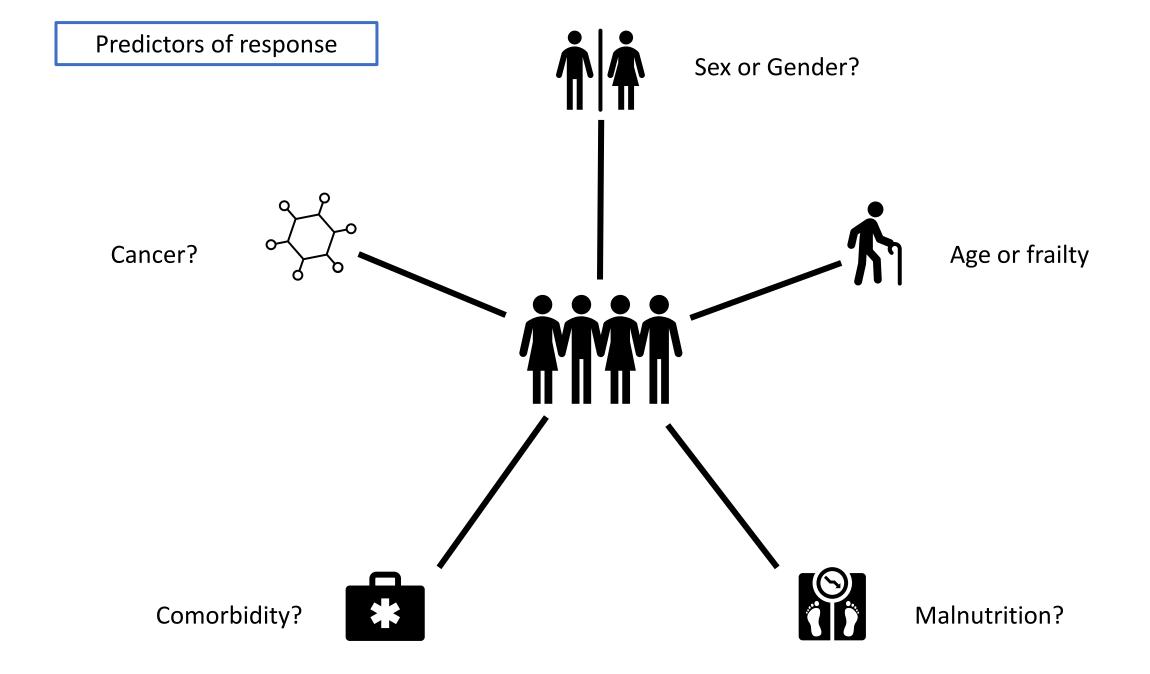


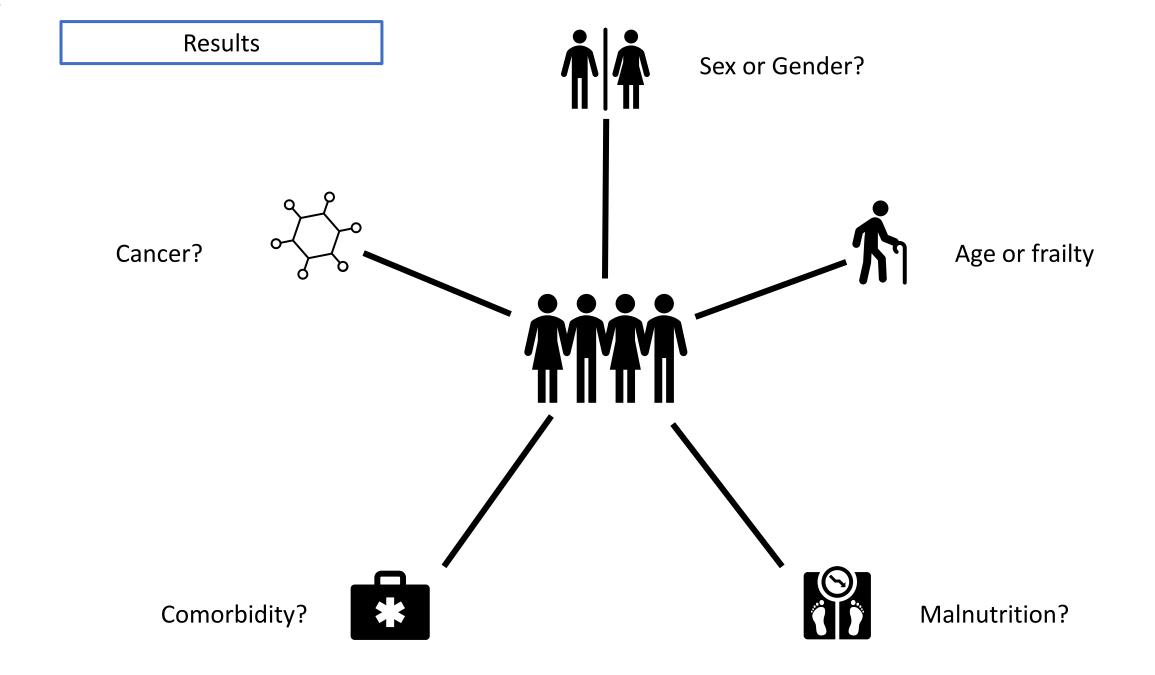
#### Gurlie Kidd



### Marlyn Gill

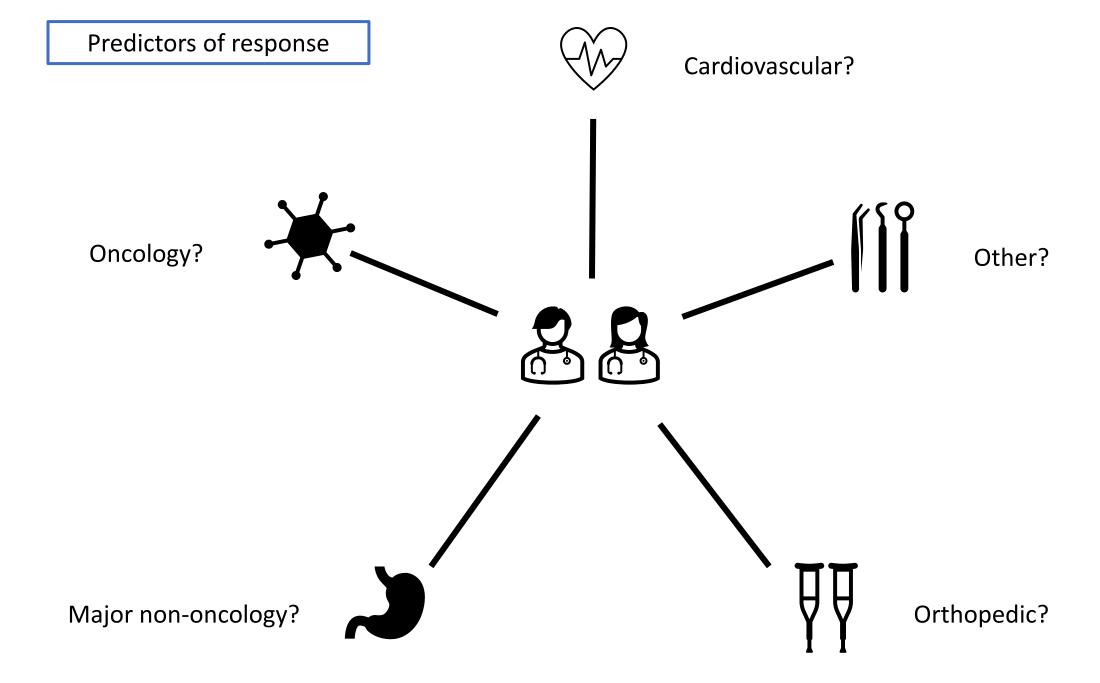


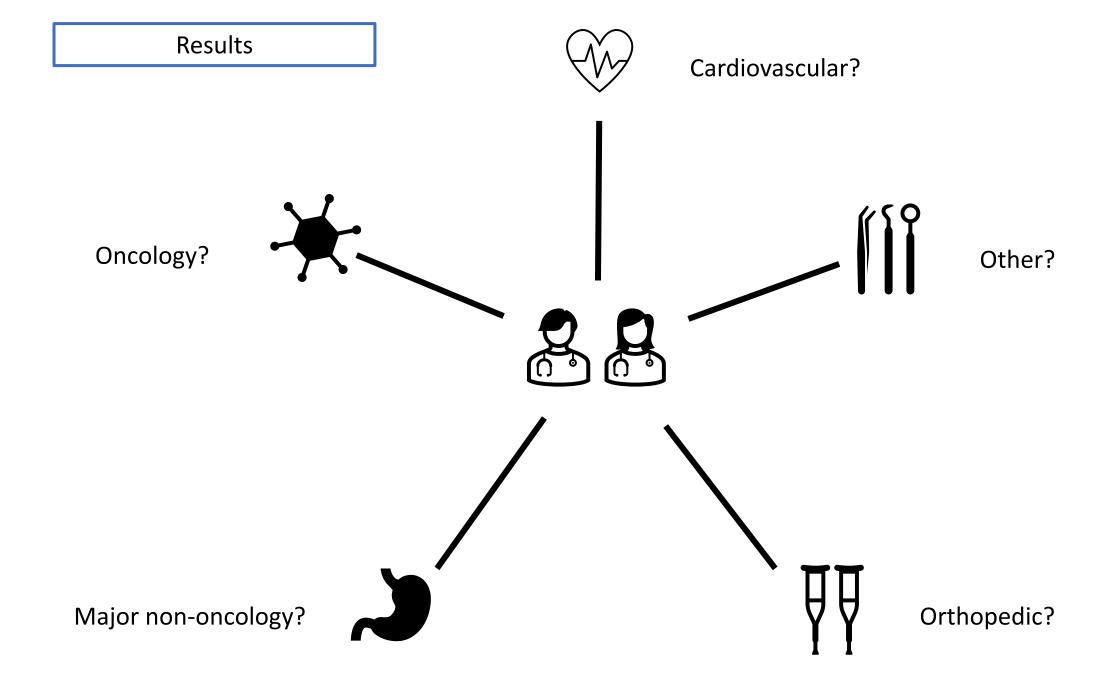




## WHAT SURGICAL POPULATIONS BENEFIT MOST FROM PREHAB?







#### WHO BENEFITS MOST?

Universal benefit?

VS.

Not enough data?

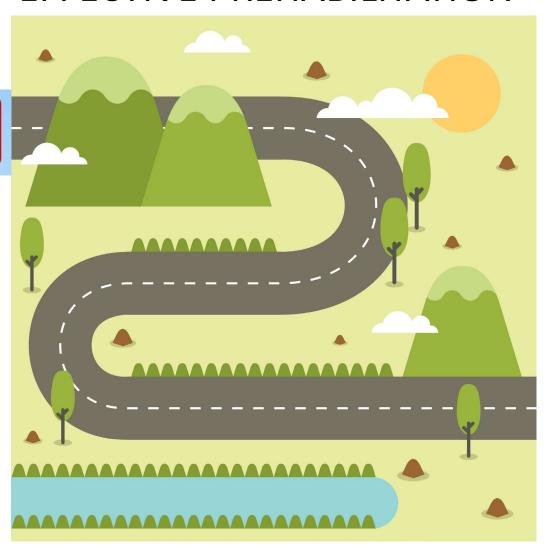
• Inadequate data?



## THE ROAD TO ROUTINE AND EFFECTIVE PREHABILITATION

LOW CERTAINTY







ROUTINE, EFFECTIVE PREHAB



#### WHY DON'T WE JUST TELL PEOPLE TO:

- -EXERCISE
- **-EAT WELL**
- -RELAX

**BEFORE SURGERY?** 









Fitness for Active Older Adults: The FITT Principle | Alabama Mature Moves



Exercise Menu Workout Routines The Best Exercises for Older Adults ...



6 benefits of exercise for old Fitness Challenge











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<u>Crying woman feeling tired during training in gym</u> · <u>Free Stock Photo</u>



Fat Woman Crying after He...



Image of Upset Blond Woman 20s Dressed in Sportswear Crying while ...



Image Of Disappointed Blond Woman 20s Dressed In Sportswear Crying ...



Crying in the gym. | Workout, Fit, Adele



Fastest and most effective way to g...



CRYING AT THE GYM?? - YouTube



Exercise More Fun When Friends Join You, New Research Shows | HuffPost



Crying Sad Fitness Girl Is Hitting Something With Sledgehammer Stoc...



Why So Many Women Are Crying at the Gym | StyleCaster









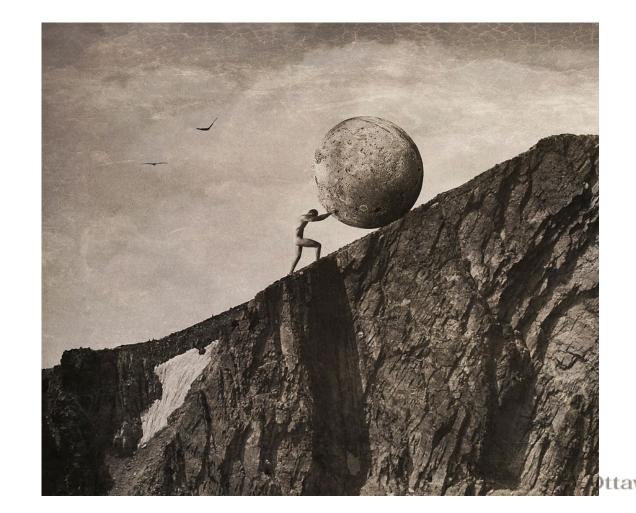


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RESEARCH INSTITUTE

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## **PREHABILITATION IS HARD**





#### RESEARCH Open Access

# Barriers and facilitators to participation in exercise prehabilitation before cancer surgery for older adults with frailty: a qualitative study

Keely Barnes<sup>1</sup>, Emily Hladkowicz<sup>1</sup>, Kristin Dorrance<sup>1</sup>, Gregory L. Bryson<sup>1,2</sup>, Alan J. Forster<sup>1,3</sup>, Sylvain Gagné<sup>1,2</sup>, Allen Huang<sup>1,4</sup>, Manoj M. Lalu<sup>1,2</sup>, Luke T. Lavallée<sup>1,5</sup>, Chelsey Saunders<sup>1,2</sup>, Hussein Moloo<sup>1,6</sup>, Julie Nantel<sup>1,7</sup>, Barbara Power<sup>1,4</sup>, Celena Scheede-Bergdahl<sup>8</sup>, Monica Taljaard<sup>1,9</sup>, Carl van Walraven<sup>2,10</sup>, Colin J. L. McCartney<sup>1,2</sup> and Daniel I. McIsaac<sup>1,2,9\*</sup>

#### WHAT DO PATIENTS SAY?

'There's a degree of tired where I just can't do it'

> I felt guilty. I was always frustrated because oh, come on I'd tell myself, you can do this

'On those really hot humid days. You just didn't feel like doing [the exercises]'

'It's been too cold to walk outside. Especially when I hate the cold to begin with'



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#### **ADHERENCE**

BJA

British Journal of Anaesthesia, xxx (xxx): xxx (xxxx)

doi: 10.1016/j.bja.2022.04.006 Advance Access Publication Date: xxx Clinical Investigation

JAMA Surgery | Original Investigation

Effect of Multimodal Prehabilitation vs Postoperative Rehabilitation on 30-Day Postoperative Complications for Frail Patients **Undergoing Resection of Colorectal Cancer** A Randomized Clinical Trial

CLINICAL INVESTIGATION

Home-based prehabilitation with exercise to improve postoperative recovery for older adults with frailty having cancer surgery: the PREHAB randomised clinical trial

Daniel I. McIsaac<sup>1,2,3,\*</sup>, Emily Hladkowicz<sup>2,4</sup>, Gregory L. Bryson<sup>1,2</sup>, Alan J. Forster<sup>2,5</sup>, Sylvain Gagne<sup>1,2</sup>, Allen Huang<sup>2,6</sup>, Manoj Lalu<sup>1,2</sup>, Luke T. Lavallée<sup>2,7</sup>, Husein Moloo<sup>2,8</sup>, Julie Nantel<sup>9</sup>, Barbara Power<sup>2,6</sup>, Celena Scheede-Bergdahl<sup>10</sup>, Carl van Walraven<sup>2,11,12</sup>, Colin J. L. McCartney<sup>1,2</sup> and Monica Taljaard<sup>2,3</sup>

Francesco Carli, MD, MPhil; Guillaume Bousquet-Dion, MD; Rashami Awasthi, MSc; Noha Elsherbini; Sender Liberman, MD; Marylise Boutros, MD; Barry Stein, MD; Patrick Charlebois, MD; Gabriela Ghitulescu, MD; Nancy Morin, MD; Thomas Jagoe, MD; Celena Scheede-Bergdahl, PhD; Enrico Maria Minnella, MD, PhD; Julio F. Fiore Jr, PhD

- Mean adherence ~60%
  - ITT analysis <u>null</u> for functional recovery and complications

#### **ADHERENCE**

BJA

British Journal of Anaesthesia, xxx (xxx): xxx (xxxx)

doi: 10.1016/j.bja.2022.04.006 Advance Access Publication Date: xxx Clinical Investigation JAMA Surgery | Original Investigation

Effect of Multimodal Prehabilitation vs Postoperative Rehabilitation on 30-Day Postoperative Complications for Frail Patients
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Daniel I. McIsaac<sup>1,2,3,\*</sup>, Emily Hladkowicz<sup>2,4</sup>, Gregory L. Bryson<sup>1,2</sup>, Alan J. Forster<sup>2,5</sup>, Sylvain Gagne<sup>1,2</sup>, Allen Huang<sup>2,6</sup>, Manoj Lalu<sup>1,2</sup>, Luke T. Lavallée<sup>2,7</sup>, Husein Moloo<sup>2,8</sup>, Julie Nantel<sup>9</sup>, Barbara Power<sup>2,6</sup>, Celena Scheede-Bergdahl<sup>10</sup>, Carl van Walraven<sup>2,11,12</sup>, Colin J. L. McCartney<sup>1,2</sup> and Monica Taljaard<sup>2,3</sup>

- In patients him in a victimanty
  - Statistically and clinically meaningful impacts only in adherent participants
    - 40% relative reduction in complications
    - 8% decrease in disability
    - >75m increase in 6MWT

### PREHABILITATION IS COMPLEX





#### PREHABILITATION – A COMPLEX INTERVENTION

- Multiple components
- Behavior change
- Delivery requires expertise



#### **BARRIERS AND FACILITATORS IN BC**

- Barriers
  - Complexity
  - Structural characteristics
  - Readiness







#### BARRIERS AND FACILITATORS IN BC

- Barriers
  - Complexity
  - Structural characteristics
  - Readiness

- ► Facilitators
  - Patients need prehab
  - External incentives
  - Belief in benefits







#### PREHABILITATION – A COMPLEX INTERVENTION

- Multiple components
- Behavior change
- Delivery requires expertise

Health System Intervention...



#### PREHABILITATION – A COMPLEX INTERVENTION

- Multiple components
- Behavior change
- Delivery requires expertise

Health System Intervention...

..where PATIENTS do the hard work





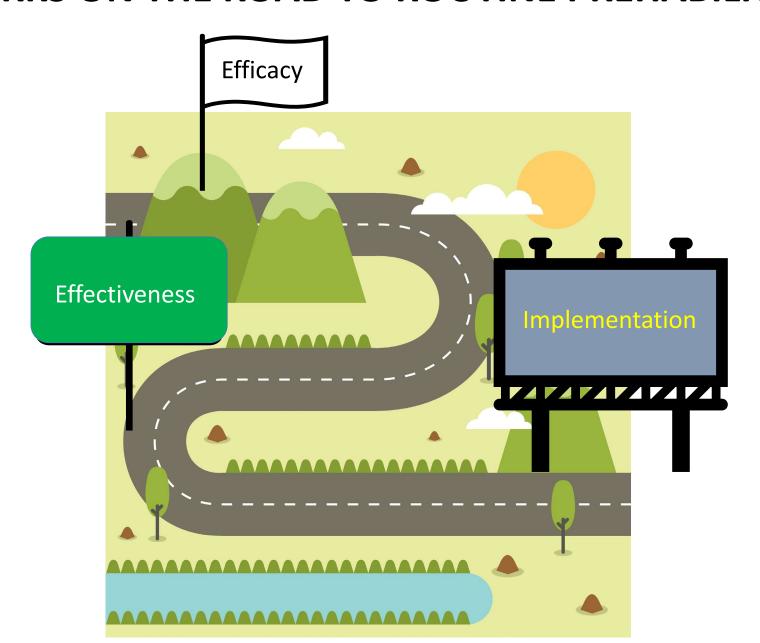
#### **SURGERY IS A 'BEHAVIOR CHANGE MOMENT'**

- People are willing to change behaviors for
  - A clearly defined reason
  - A fixed period of time





## LANDMARKS ON THE ROAD TO ROUTINE PREHABILITATION



- Efficacy
  - Does prehab work in small, highly controlled trials?

- Efficacy
  - Does prehab work in small, highly controlled trials?
    - Likely yes

Complications	Length of Stay	HRQoL	6 MWT
NNT ~10	1 day saved	~10% improvement	~25 meters

- Efficacy
- Effectiveness
  - Does prehabilitation improve outcomes in a meaningful way in multicenter studies that reflect real world care?

- Efficacy
- Effectiveness
  - Does prehabilitation improve outcomes in a meaningful way in multicenter studies that reflect real world care?
    - We don't know...yet

F1000 Research

F1000Research 2022, 10:952 Last updated: 20 SEP 2022



STUDY PROTOCOL

The Wessex Fit-4-Cancer Surgery Trial (WesFit): a protocol for a factorial-design, pragmatic randomised-controlled trial investigating the effects of a multi-modal prehabilitation programme in patients undergoing elective major intra-cavity cancer surgery [version 2; peer review: 2

N=1,560

Primary: LoS

PREPARE trial: a protocol for a multicentre randomised trial of frailty-focused preoperative exercise to decrease postoperative complication rates and disability scores

N=850

Primary: PROs and complications

**Protocol** 

- Efficacy
- Effectiveness
- Implementation
  - Can we deliver effective prehabilitation at a health system level?

- Efficacy
- Effectiveness
- Implementation
  - Can we deliver effective prehabilitation at a health system level?
    - Probably

WHERE ARE WE NOW IN BC

# OF **PATIENTS SCREENED** 9696 7505 7100

#OF **REQUIRING PREHAB** 

**# OF PATIENTS PREHABILITATED TOTAL INTERVENTIONS** 12,847

**78%** 

95%

- Efficacy
- Effectiveness
- Implementation
  - Can we deliver effective prehabilitation at a health system level?
    - Probably...
    - But can we do it sustainably?

# **KEY QUESTIONS FOR IMPLEMENTATION**







• What patients will benefit most?

- What patients will benefit most?
- How do we get patients <u>early</u> enough in their surgical journey?

- What patients will benefit most?
- How do we get patients <u>early</u> enough in their surgical journey?
- How do we ensure <u>high levels of adherence</u>?

- What patients will <u>benefit most</u>?
- How do we get patients <u>early</u> enough in their surgical journey?
- How do we ensure <u>high levels of adherence</u>?
- How do we spread prehab across <u>health systems</u>
  - Facility vs home-based
  - Adequate support and coaching
  - Virtual innovation
  - Should every hospital have a prehab program?

- Is prehab good for patients and the system?
  - Yes, under idealized conditions at least

- Is prehab good for patients and the system?
- What types of prehab are most effective?
  - Exercise-based multimodal programs
  - Exercise, nutrition on their own

- Is prehab good for patients and the system?
- What types of prehab are most effective?
- Who benefits most from prehab?
  - Unclear, maybe everyone?

- Is prehab good for patients and the system?
- What types of prehab are most effective?
- Who benefits most from prehab?
- How do we deliver effective prehab systematically
  - A crucial question for all of use to consider...
    - ...and work together to answer

# **THANK YOU**









# 2024 PCAN SUMMIT

NOVEMBER 18, 2024 VANCOUVER, BC



SURGICAL SYSTEM PRIORITIES & PCAN STRATEGIC PLAN

PAULA LOTT & LAICY BALL

# **Disclosures**

- Paula Lott, PCAN Advisory Co-Chair, OBGYN
- I have nothing to disclose.
- Laicy Ball, PCAN Advisory Co-Chair, Director of Surgical Quality & Results Management, MOH
- I have nothing to disclose.



## SURGICAL PRIORITIES

NOVEMBER 18, 2024



## **BC Ministry of Health Priorities**

- OR hours increase
- Patient wait times reduce
- Health Human Resources recruit & retain
- Patient optimization standardize & expand
- Surgical efficiencies improve

## PCAN & PCAN Advisory Committee

- Network has 200+ members
- Committee has 19 members

## PCAN Strategic Planning Session October 22, 2024

## PCAN Advisory Committee Vision: Improving Surgical Care in British Columbia

## **PCAN Advisory Committee Mission:**

## Better patient outcomes through best practice, innovation and quality improvement

## **PCAN Strategic Focus Areas**

**Equitable Access** Optimization Partnerships

## **PCAN & Ministry Alignment of Priorities**

- Surgical patient optimization and enhanced recovery
- Provincial Pre-Surgical Screening (PSS) and Patient Notification digital solution
- OR efficiencies
- Surgical Waitlist Management Policy

- NHA travel program
- BC Diagnosis Prioritization Codes Review Project
- HHR recruitment, retention
   & training

## **Network Next Steps**

- Newsletter
- Educational webinars
- Share communications
- Network sharing/contributions



#### **Advisory Committee Next Steps**

- SSC Workplan
- Roles and Responsibilities of Advisory Committee members
- Accountability
- Patient Voice
- Setting Priorities

# DISSCUSSION QUESTION & ANSWER PERIOD

## JOIN AT: SLIDO.COM







### **BREAKOUTS!**

BREAKOUT SESSION SPEAKER LOCATION

The Elderly Patient Dan McIsaac Pinnacle Ballroom

(stay here)

The WHAT and HOW of Laicy Ball, Trevor Jarvis, Shaughnessy I Reducing Wait Times Courtney Marusiak (down the hall)

## THE ELDERLY PATIENT DAN MCISAAC



## SURGICAL POPULATION AGEING & FRAILTY: IMPLICATIONS FOR DAILY PRACTICE

DANIEL I MCISAAC MD, MPH, FRCPC

DEPARTMENT OF ANESTHESIOLOGY & PAIN MEDICINE, UNIVERSITY OF OTTAWA



The Ottawa Hospital

INSTITUTE

L'Hôpital d'Ottawa

INSTITUT DE RECHERCHE



#### **CONFLICTS AND DISCLOSURES**

None

Acknowledgements













**IARS** 





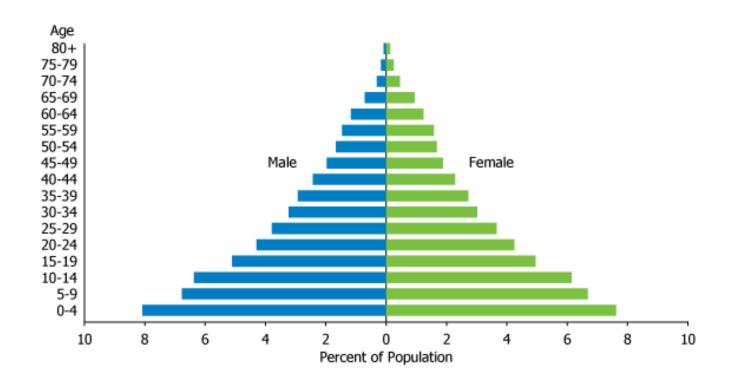


#### **OBJECTIVES**

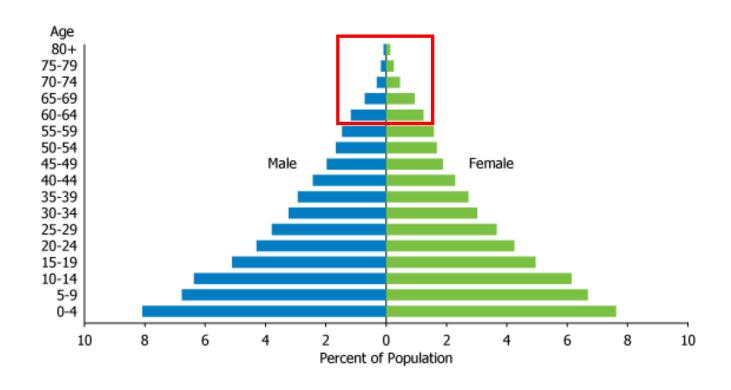


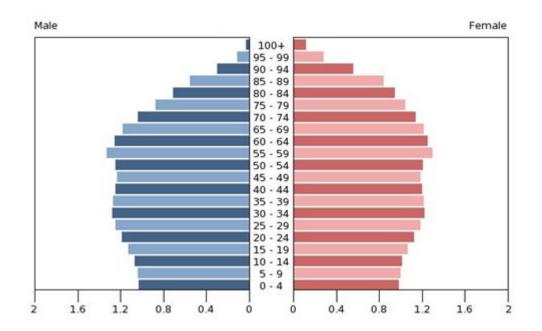
- Review the epidemiology of our aging surgical population
- Discuss frailty and postoperative outcomes
- Explore opportunities to improve outcomes

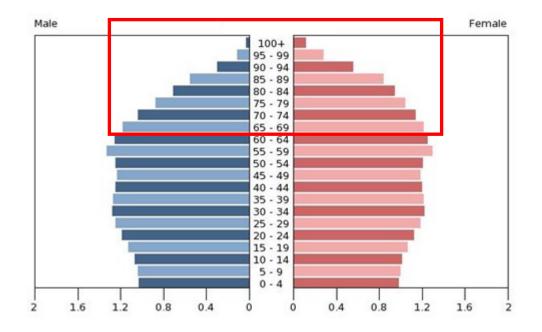








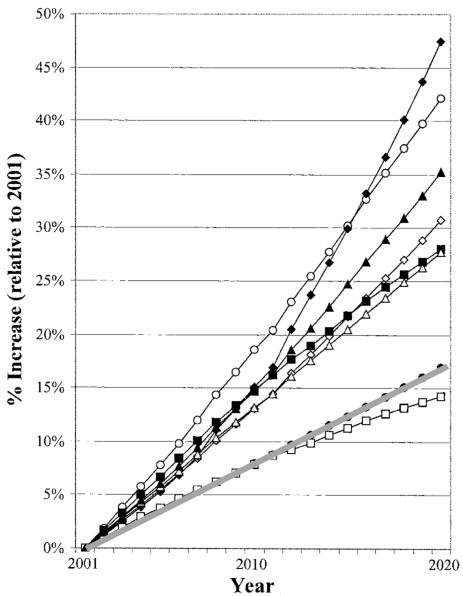


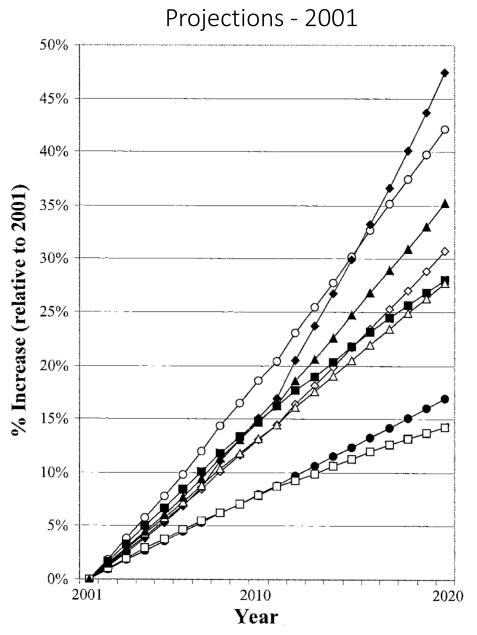


Population aging and perioperative care

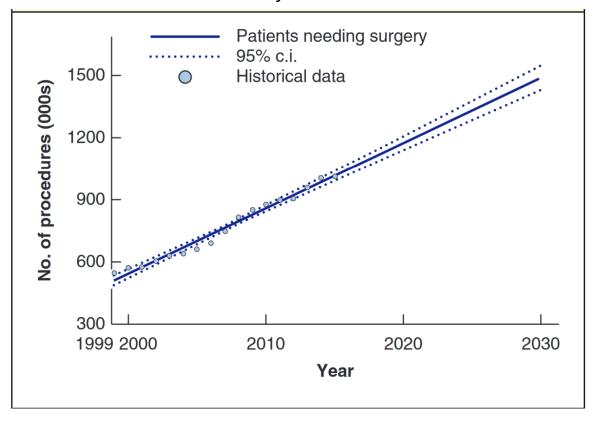


## Projections 2001 in a definition

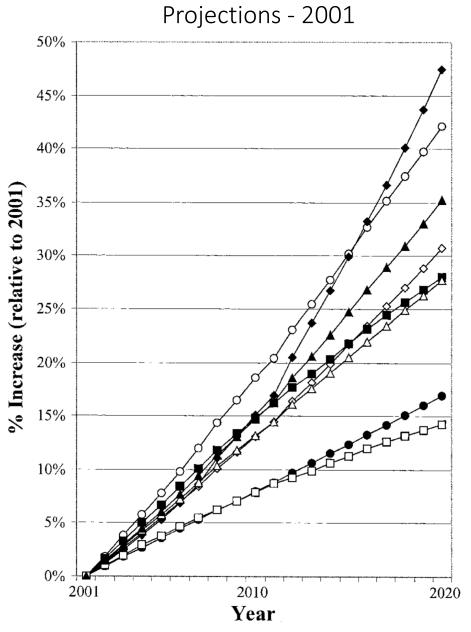




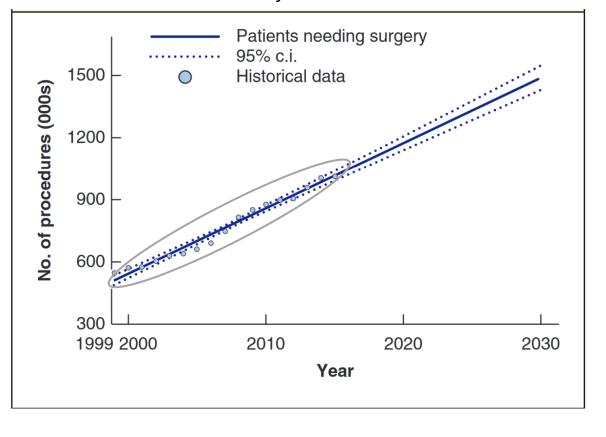
Data & Projections - 2015



Ann Surg 2003; BJS 2019

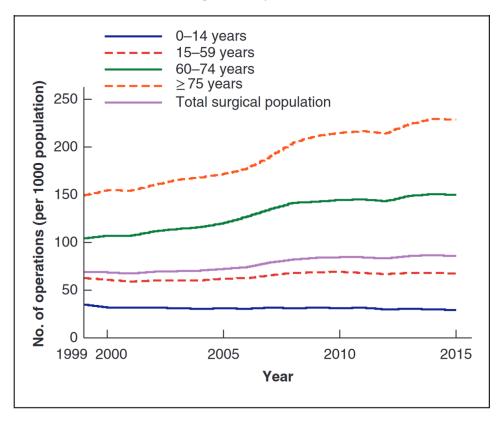


Data & Projections - 2015



Ann Surg 2003; BJS 2019

## Older adults are the 'typical' surgical patient



## Ida

- Lower limb bypass planned in 6 weeks
  - Severe claudication



#### IDA

- 84 y.o. female
- PMHx
  - Atrial fibrillation
  - HF, preserved ejection fraction
  - Diabetes, type 2
  - HTN
  - GERD
  - Osteoarthritis
  - Osteoporosis
  - Anxiety

- ► PSHx
  - Partial gastrectomy
  - Open cholecystectomy
- ► PAHx
  - No issues with GA or RA

#### IDA

- 84 y.o. female
- Meds
  - Rivaroxaban
  - ASA
  - Metformin
  - Long acting and correction insulin
  - Metoprolol
  - Ramipril

- Pantoprazole
- Acetaminophen
- Risedronate
- Vit D and calcium
- Citalopram

#### IDA

- 84 y.o. female
- Allied health
  - Lives in a retirement home
  - Independent in IADLs
  - Needs some help with bathing
  - Uses a walker

#### HOW DO WE SUM THIS UP?





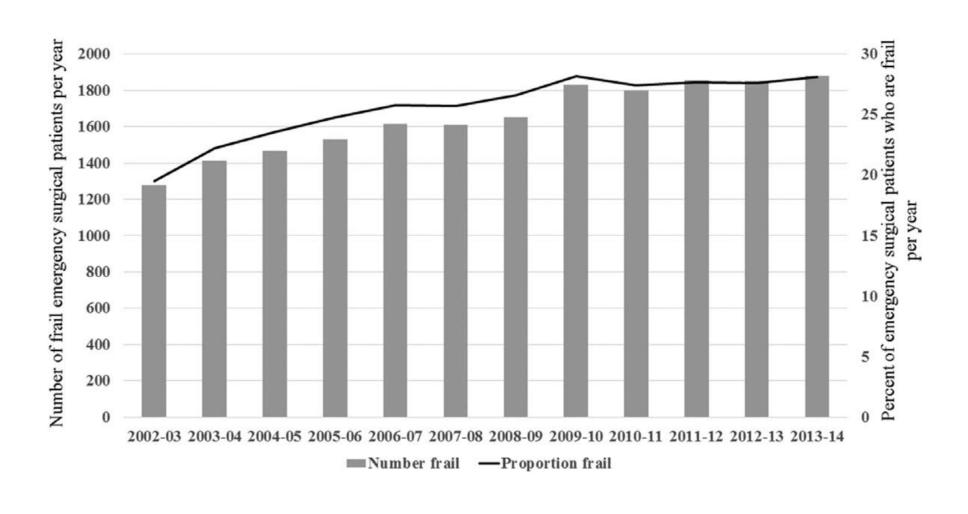
#### **FRAILTY**

- An aggregate expression of risk resulting from accumulation of age-, and disease-related deficits
  - Deficits present across multiple domains
  - Decreased reserve
  - Vulnerable to stressors

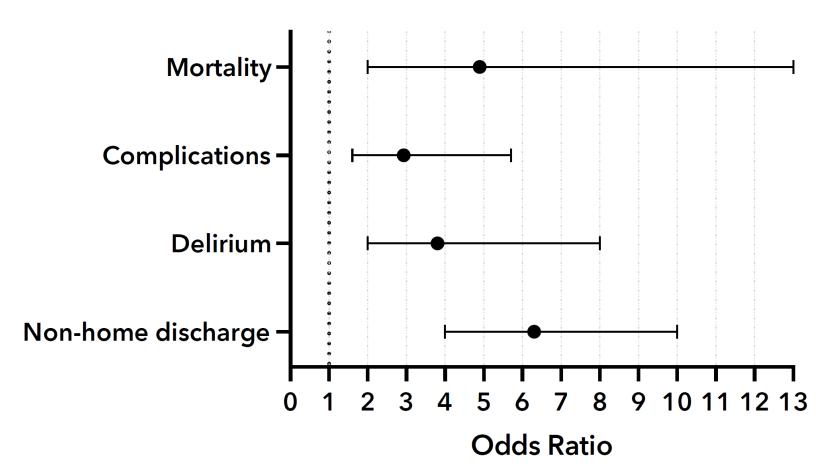




## The 'typical' older surgical patient increasingly lives with frailty



#### SHORT TERM OUTCOMES



### **ANESTHESIOLOGY**

### **Accuracy and Feasibility** of Clinically Applied **Frailty Instruments before Surgery**

A Systematic Review and Meta-analysis

## Ida's goals

- Walk to retirement home dining hall
- Walk outside with friends and family
- Less pain/fewer ulcers



#### LONG TERM FUNCTIONAL OUTCOMES

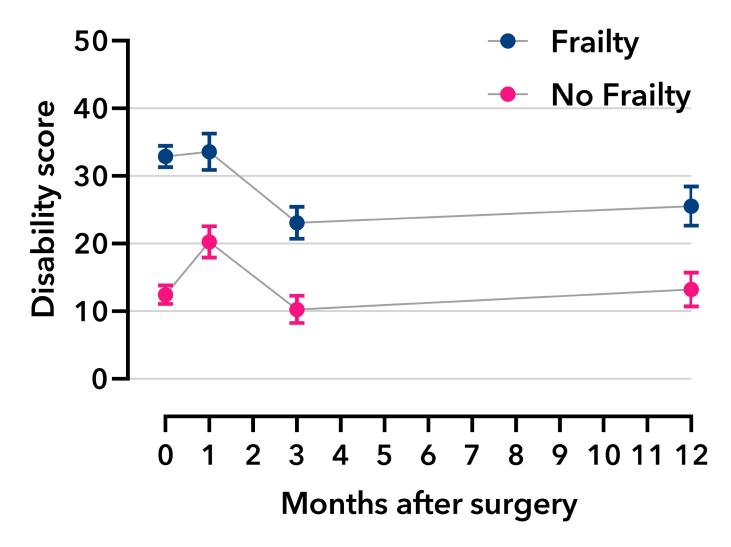




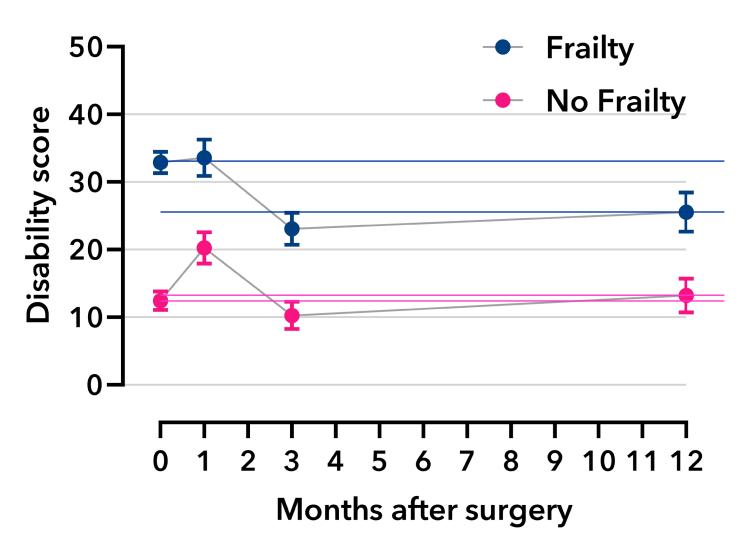




## LONG TERM FUNCTIONAL OUTCOMES



#### LONG TERM FUNCTIONAL OUTCOMES



FRAILTY=
GREATER DECREASE
in disability from baseline

Adj mean difference -8.1 points, *P*<0.001



## WHAT CAN WE DO KNOWING **IDA LIVES WITH FRAILTY?**



People who often have more evident slowing, and need help with high order instrumental activities of daily living (finances, transportation, heavy housework). Typically, mild frailty progressively impairs shopping and walking outside alone, meal preparation, medications and begins to restrict light housework.







L'Hôpital d'Ottawa INSTITUT DE RECHERCHE



# OPTIMAL PERIOPERATIVE MANAGEMENT OF THE GERIATRIC PATIENT:

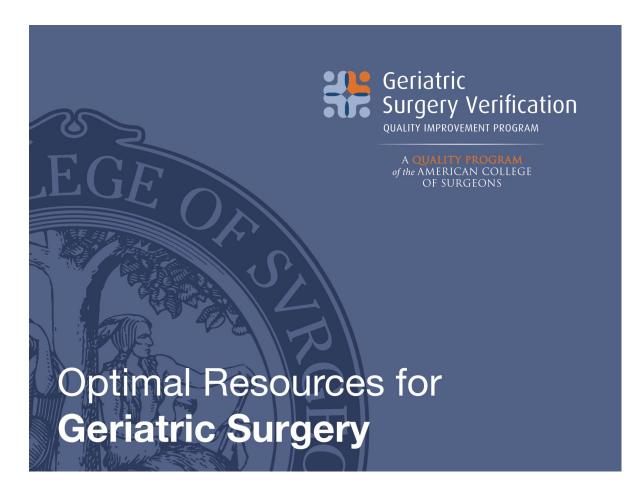
Best Practices Guideline from ACS NSQIP®/American Geriatrics Society



The Ottawa Hospital

L'Hôpital d'Ottawa

INSTITUT DE



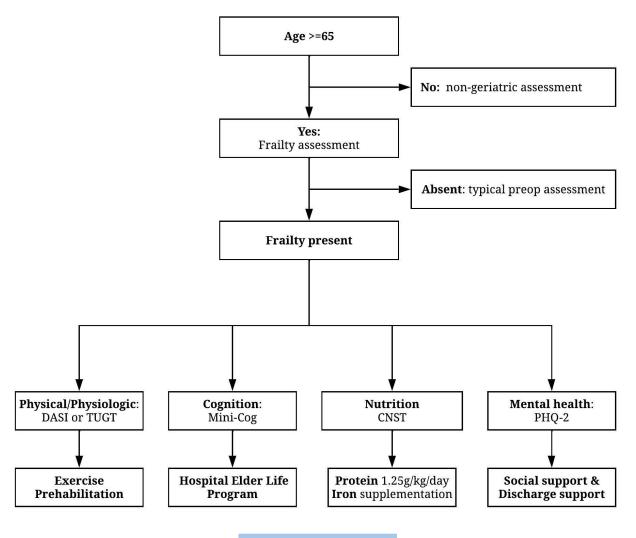
#### **Contributors to frailty**











#### **Contributors to frailty**







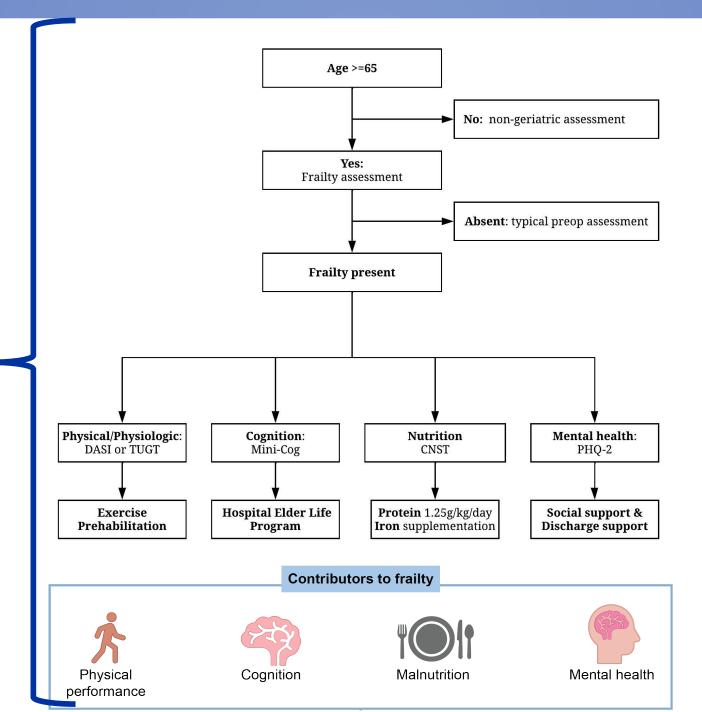




Comprehensive Geriatric Assessment (CGA)

#### Geriatric 5Ms

- Mobility
- Multicomplexity
- Meds
- Mind
- Matters Most





#### SYSTEM OPTIMIZATION





INSTITUT DE RECHERCHE



#### SHARING IS CARING

Research

JAMA Surgery | Original Investigation | ASSOCIATION OF VA SURGEONS

# Association of Routine Preoperative Frailty Assessment With 1-Year Postoperative Mortality

Patrick R. Varley, MD, MSc; Dan Buchanan, MS; Andrew Bilderback, MS; Mary Kay Wisniewski, MT, MACom; Jason Johanning, MD; Joel B. Nelson, MD; Jonas T. Johnson, MD; Tamra Minnier, MSN, RN; Daniel E. Hall, MD, MDiv, MHSc

- 18% relative decrease in overall mortality (OR 0.82, 95%CI 0.72 to 0.92)
- 4% absolute decrease in mortality for those with frailty (-6% to -2%)

#### **CONSULT DIFFERENTLY**

Research

JAMA Internal Medicine | Original Investigation | LESS IS MORE

**Association of Preoperative Medical Consultation** With Reduction in Adverse Postoperative Outcomes and Use of Processes of Care Among Residents of Ontario, Canada

Weiwei Beckerleg, MD, MPH; Daniel Kobewka, MD, MSc; Duminda N. Wijeysundera, MD, PhD; Manish M. Sood, MD. MSc: Daniel I. McIsaac, MD. MPH

- Association with increased mortality
  - OR 1.19 (1.11 to 1.29)

#### **CONSULT DIFFERENTLY**

#### Randomized clinical trial

# Randomized clinical trial of comprehensive geriatric assessment and optimization in vascular surgery

J. S. L. Partridge<sup>1,3</sup>, D. Harari<sup>1,3</sup>, F. C. Martin<sup>1,3</sup>, J. L. Peacock<sup>3</sup>, R. Bell<sup>2</sup>, A. Mohammed<sup>1</sup> and J. K. Dhesi<sup>1,3</sup>

- Geriatric consultation
  - 2.2 day reduction in LoS
  - 13% *absolute* decrease in delirium
  - 20% absolute decrease in medical complications

#### **CONSULT DIFFERENTLY**

#### CLINICAL INVESTIGATION

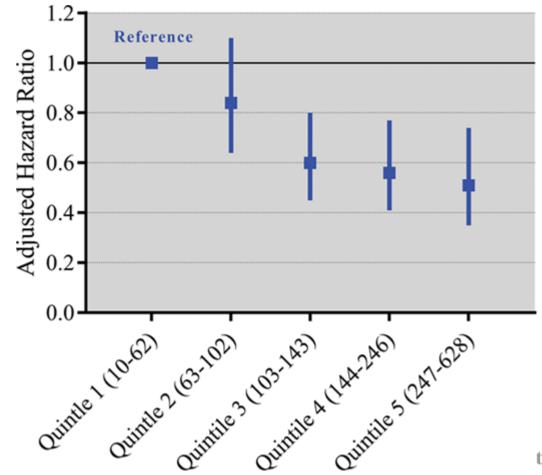
# Effect of Preoperative Geriatric Evaluation on Outcomes After Elective Surgery: A Population-Based Study

Daniel I. McIsaac, MD, MPH, \*\* $^{\dagger \sharp \$}$  D Allen Huang, MDCM, \*\*D Coralie A. Wong, MSc, Duminda N. Wijeysundera, MD, PhD,  $^{\dagger \uparrow \uparrow \sharp \sharp \$}$  Gregory L. Bryson, MD, MSc, \*\* and Carl van Walraven, MD, MSc, \*\*

• HR 0.81 (0.68 to 0.95)

#### **EXPERIENCE MATTERS**

- High volume centers
  - Complex procedures
  - Complex patients

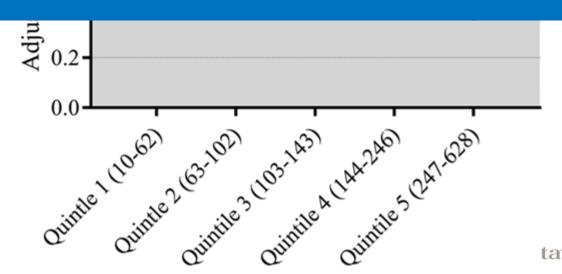


#### **EXPERIENCE MATTERS**

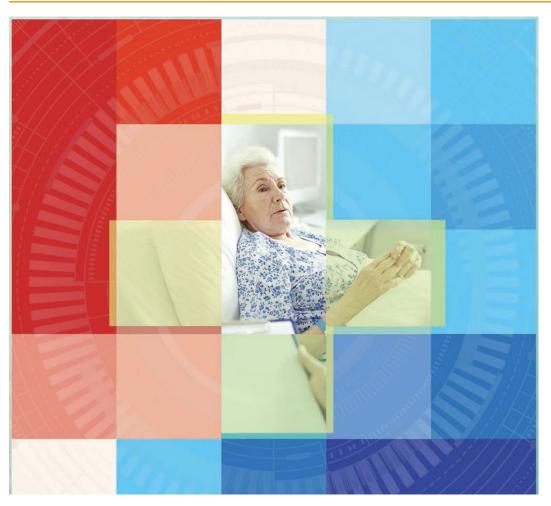
- High volume centers
  - Complex procedures
  - Complex patients



The more often a center cares for a patent with frailty...
...the more often they survive



#### WRAPPING UP



- The average surgical patient is an older adult
  - and often lives with frailty
- Good long-term outcomes are plausible
  - Requires
    - Patient-level optimization
    - System-level optimization









# 2024 PCAN SUMMIT

NOVEMBER 18, 2024 VANCOUVER, BC





# MINDSET EQUITY JOE BRITTO

## An Equity Mindset

## Joe Britto

Mindset and Management Consultant at Innate Leaders





## Presenter Disclosure

Presenter: Joe Britto

Relationships with commercial interests:

Grants/Research Support: None.

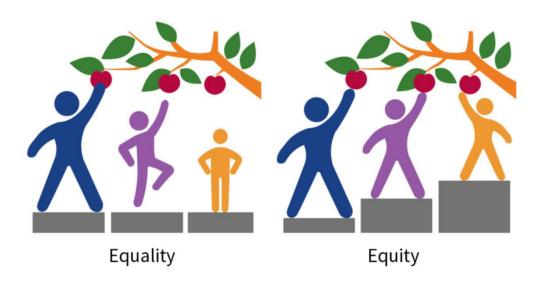
Speakers Bureau/Honoraria: Keynote Speakers

Consulting Fees: None.

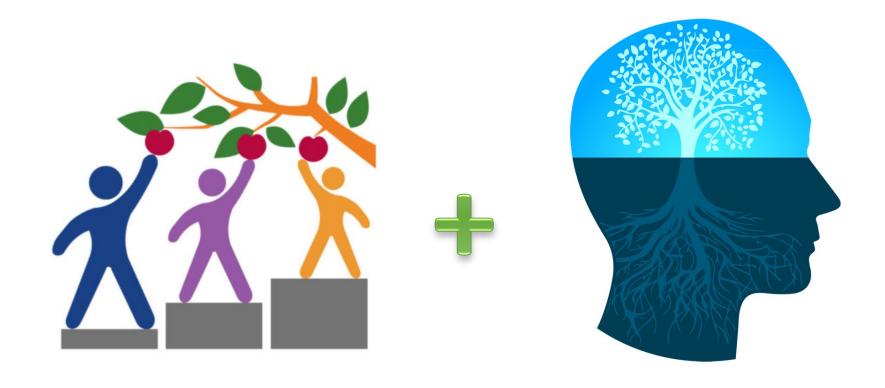
Other: N/A



















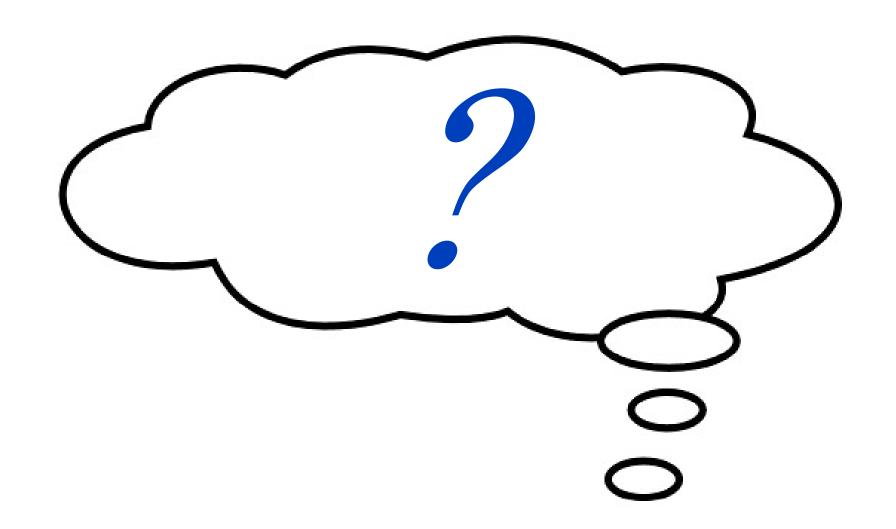






MIND VI

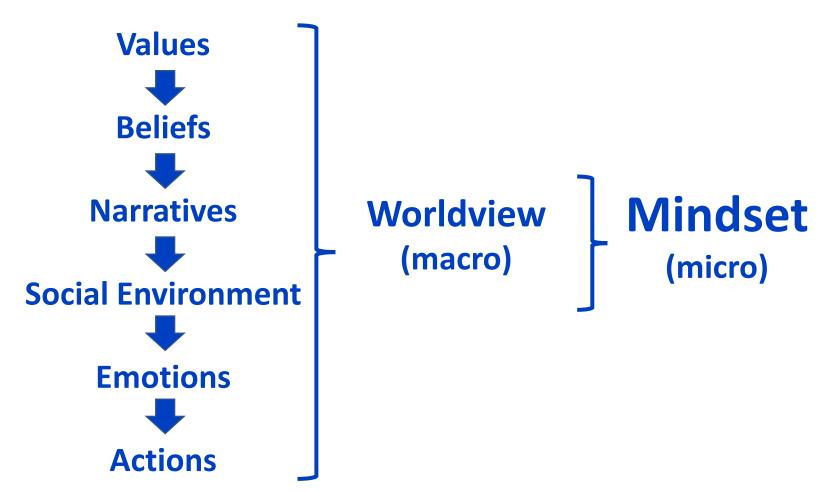




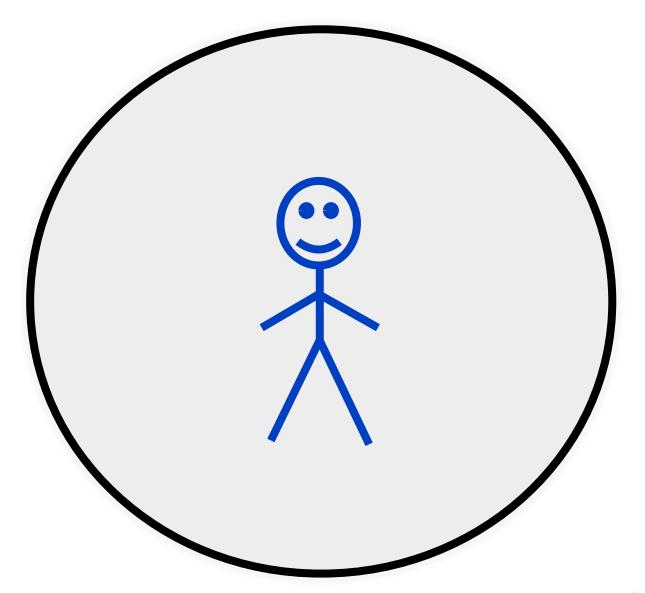




## What is Mindset?

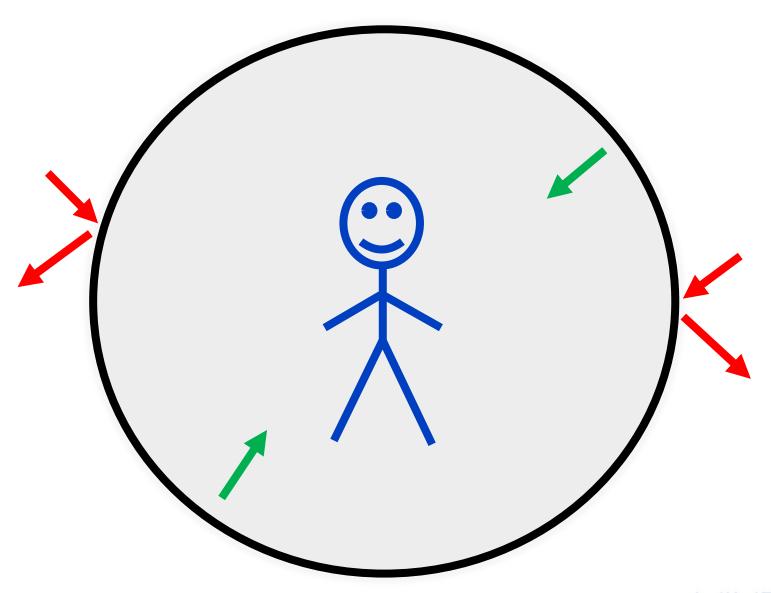




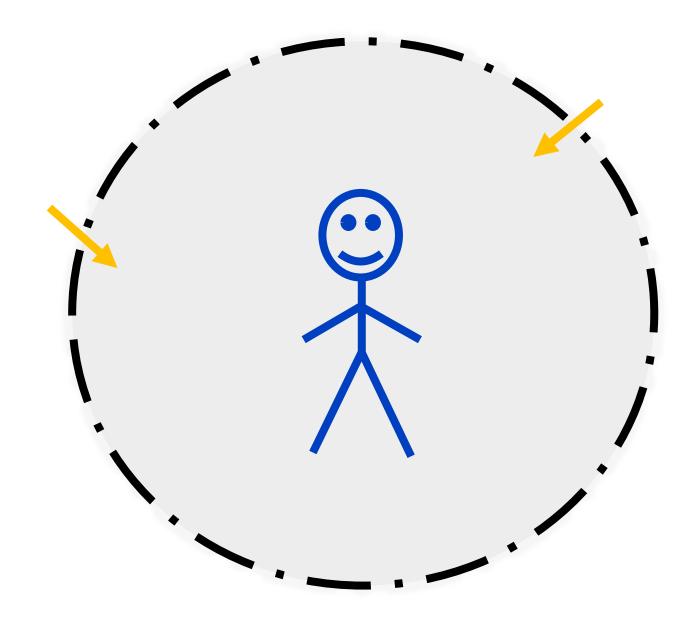






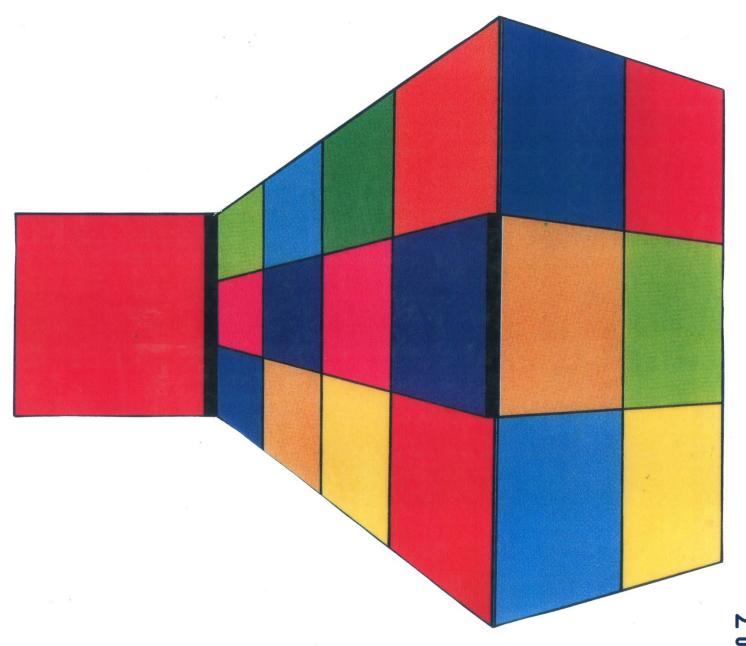


MIND VI









MIND VI









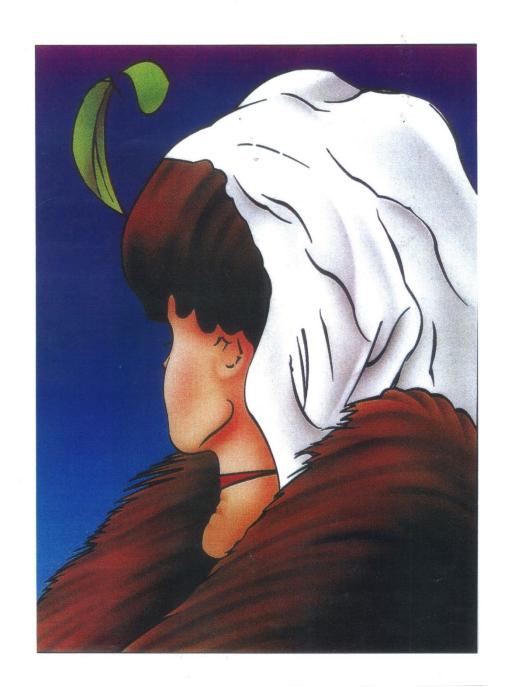
#### Likelihood of survival based on class & gender

Passenger	Number of Passengers	Number of Survivors	Survival Rate
First Class Men	175	57	33%
First Class Women	144	140	97%
First Class Children	6	5	83%
First Class Total	325	202	62%
Second Class Men	168	14	8%
Second Class Women	93	80	86%
Second Class Children	24	24	100%
Second Class Total	285	118	41%
Third Class Men	462	75	16%
Third Class Women	165	76	46%
Third Class Children	79	27	34%
Third Class Total	706	178	25%
Total	1,316	498	38%

Raw data from Takis L. Sandra (1999). Titanic: A Statistical Exploration.

Mathematics Teacher Volume 92: 8 pp. 660–664.













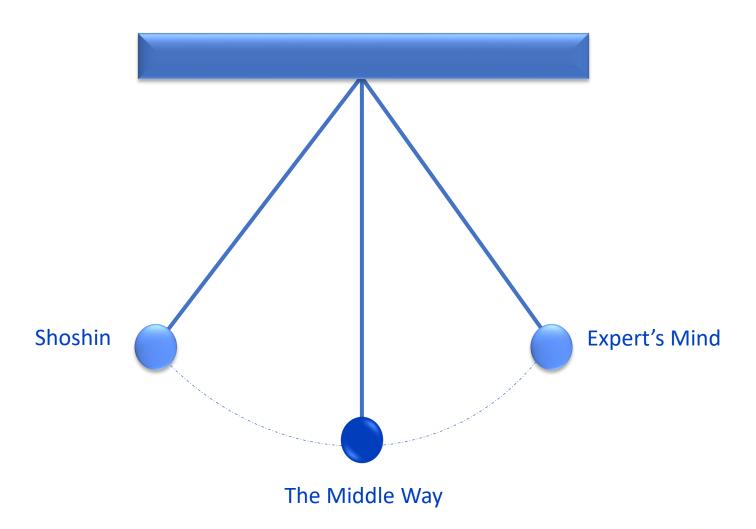
### **The Expert Mind & Shoshin**







#### The Dance of Shoshin







#### SOME GENUINELY CURIOUS EQUITY QUESTIONS:

- Who's burdened the most by situation?
- Who benefits the most?
- Are we involving those affected in the way the want to be involved?
- Are those most affected by the issue involved in the solution?
- What institutions, groups, or departments are involved?
- How would we know if a policy is unfair?
- Do multiple policies or practices work together to create inequity?

























## **Functional Fixedness**

## Situational Fixedness



https://www.forbes.com/sites/sallypercy/2021/03/08/six-ways-to-tackle-workplace-ine...

Six Ways To Tackle Workplace Inequality In 2021 - Forbes

Mar 8, 2021 ... 1. Recognize that **tackling inequality** is not **the** role of one, it's **the** coming together of everyone  $\cdot$  2. Stop encouraging "mother's guilt"  $\cdot$  3.

Visit in Anonymous View

- Move beyond representation and interpersonal relationship skills and consider systems/processes
- Interrogate all policies and practices
- Look for gaps of available resources
- Clearly define the issue, challenge, or policy

https://giobalgoals.org/goals/10-reduced-inequalities/

Goal 10: Reduced inequalities - The Global Goals

Does everyone at **your** place of work have access to healthcare? Find out what **your** rights are to work. Fight against **inequality**.

Visit in Anonymous View

https://tacklinginequality.org/

The Business Commission to Tackle Inequality

The Business Commission to Tackle Inequality is mobilizing the global business community to promote shared prosperity for all.

Visit in Anonymous View

Innate

https://www.ey.com/en\_gl/about-us/corporate-responsibility/what-more-can-business-...

#### REVOLUTIONARY GENUINELY CURIOUS QUESTIONS

What if our ideas are variations on a theme?

Are we willing to disrupt the status quo?

Are we willing to let go of some power so others can gain a little?

What if the system is promoting inequity?

What if by filling our role in that system, we're individually adding to inequity?





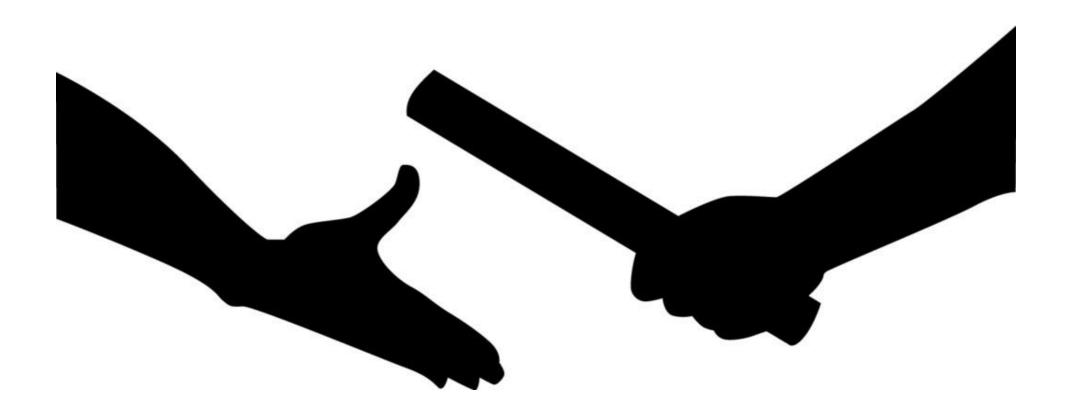






# A practical look at disrupting inequity







Thank you





#### **BREAKOUTS!**

BREAKOUT SESSION SPEAKER LOCATION

Exploring Equity Joe Britto Pinnacle Ballroom (stay here)

Supporting Patient Geoff Schierbeck, Juliet
Optimization – Batke, Sooky Moore, Lindi
Tools! Tools! Thibodeau, Kyra Siemens

Shaughnessy I (down the hall)

# EXPLORING EQUITY JOE BRITTO







# 2024 PCAN SUMMIT

NOVEMBER 18, 2024 VANCOUVER, BC



# SHARED DECISION MAKING

**PANELISTS** 



### **Disclosures**

- Name, Title
- I have nothing to disclose.



#### Panelists...

Dave Konkin • Moderator,
Regional Medical Director & Department Head of Surgery, Fraser Health Authority

Dan McIsaac, Anesthesiologist, Ottawa Hospital Kelly Mason, Anesthesiologist, Vancouver Coastal Health Dara Lewis, Registered Nurse, Vancouver Coastal Health John Street, Surgeon, Vancouver Coastal Health

#### **Shared Decision-Making in the Context of Surgery**

Making a "best fit" decision in partnership with our patients

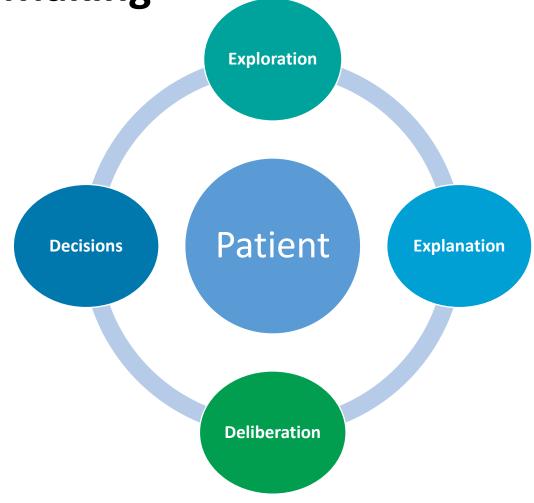


#### **Dara Lewis**

Regional Palliative Approach to Care Education (RPACE) lead Vancouver Acute, Vancouver Coastal Health

**Conceptualizing Shared Decision-Making** 

- Key feature of person-centred care
- Healthcare clinicians working together in partnereship with patients
- Process of exploration, explanation, deliberation, and decision-making
- Meaningful two-way dialogue to reach the best possible decision for every person as an individual





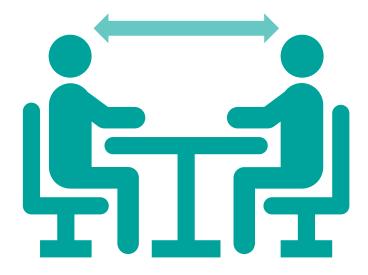
# Ingredients for Success in Shared Decision-Making

 Acknowledgement that there is more than one way to treat a problem, including 'no treatment'

(Centre for Perioperative Care, n.d.)

- From both clinicians and patients:
  - Sharing your own expertise (clinical vs who am I)
  - Curiosity to learn from one another
  - Active listening
  - Problem-solving
  - Flexible thinking
  - Collaboration
  - Compassion for oneself and one another

(Montori et al., 2023)





# Relevance of Shared Decision-Making in Surgery



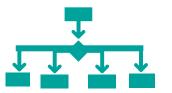
Subjectivity of benefits and harms



Surgical stakes and rates of post-operative conflict can be high



**Informed** decisions



Frontload preparation for post-operative possibilities

# Why is this particularly relevant now?





# The Bigger Picture

All patients with serious conditions can benefit from this approach, but these conversastions are particularly relevant as we see...

An increase in those living with multiple co-morbidities and/or frailty...

posing greater risk of perioperative morbidity and mortality...

(Etzioni et al., 2003; McIsaac et al., 2016; Seib et al., 2017)

and more surgeries or surgical consults on those in final months or year of life

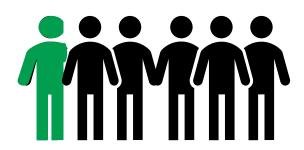
(Cooper et al., 2014)

By 2050, there will be 3x as many people age 80+ (UN, 2017)

# **Looking at Perioperative Regret**

#### **Amongst adult patients**

A systematic review that included more than 70 articles from 10 countries, reported perioperative regret in 1 in 6 of adult patients. (Wilson, Ronnekleiv-Kelly, & Pawlik, 2017)



#### Amongst next of kin decision-makers

An analysis of 23 studies showed 2-17% of next-of-kin decision-makers expressed moderate to strong post-operative regret in 10 of the studies. (Maillard et al., 2023)



### Benefits of Shared Decision-Making in the Surgical Context



**Clinician Benefits** 



**Patient/Family Benefits** 



**Systems Benefits** 













"We are all individuals, and one person's plan may not be a good fit for another who... appears to be in a similar situation. Enabling people to be architects of their own solution is key to respecting their dignity."

(Dr. Kathryn Mannix, 2018)





# Thank you



#### References

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# PANEL DISSCUSSION QUESTION & ANSWER PERIOD

# **JOIN AT:**

SLIDO.COM #PCAN2024



# Help Us Help You! Evaluation of PCAN Summit 2024





# The story of prevention...

"The power of prevention is that when it works, you don't end up with a patient story. Someone who would otherwise have had to go through a grueling battle with ovarian cancer (that most people lose) will actually never know that they were previously on that path. That path gets interrupted by a simple addition of fallopian

Gillian Hanley PHD UBC

tube removal to another surgery, and they continue to live their lives without ever

facing that ovarian cancer diagnosis. In some ways, it is the absence of personal

stories that make this initiative powerful."

## **Next Steps**



PCAN Innovation
Opening Applications
December 1





# **2025 PCAN Summit** Vancouver BC

Fall/Winter 2025







# thank you



Minh-Yen



**Shauna** 



**Eric** 



Lauren

# \*\*\* BREAKOUT SESSION SLIDES \*\*\*



# THE WHAT & HOW TO REDUCE PATIENT WAIT TIMES

NOV. 18, 2024



#### **Disclosures**

- Laicy Ball, PCAN Advisory Co-Chair, Director of Surgical Quality & Results Management, MOH
- I have nothing to disclose.
- Trevor Jarvis, Director Clinical Operations Surgical Services, Abbotsford Regional Hospital
- I have nothing to disclose.
- Courtney Marusiak, Registered Nurse, PHSA, SPR
- I have nothing to disclose.

# **Wait Times - Metrics for monitoring**

#### Ministry Goals:

- ≥ 80% of **urgent** scheduled surgeries completed within 4 weeks
- ≤ 5% of **non-urgent** scheduled surgeries waiting longer than clinical benchmark

#### Key Metrics for Monitoring Progress:

- OR hours performed
- Volumes completed
- Cases completed within benchmark
- Cases waiting over clinical benchmark
- Long waiters: 2x clinical benchmark
- Number cases cancelled due to waitlist audit

**Data accuracy** is important as Ministry, Health Authorities, and Specialists use data to:

- Monitor performance, inform policy and decisionmaking to provide better patient outcomes
- Allocate HHR resources and OR time by specialty/surgeon
- Develop trust with stakeholders through transparency of results

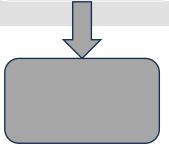
### **Data Flow**

Surgeons' Office - Surgical Booking Form Health
Authority - OR
Booking System

Surgical Patient Registry (SPR)

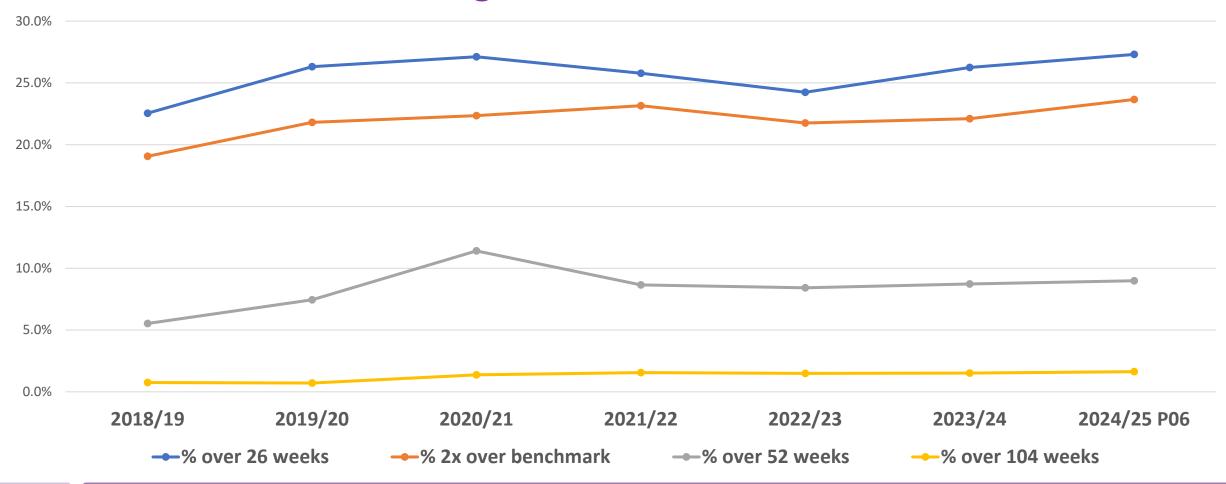
HSIAR (MoH): Surgical Wait Times Data Holding

- Surgical WaitTimes Website
- Health SystemPerformancePortal (HSPP)

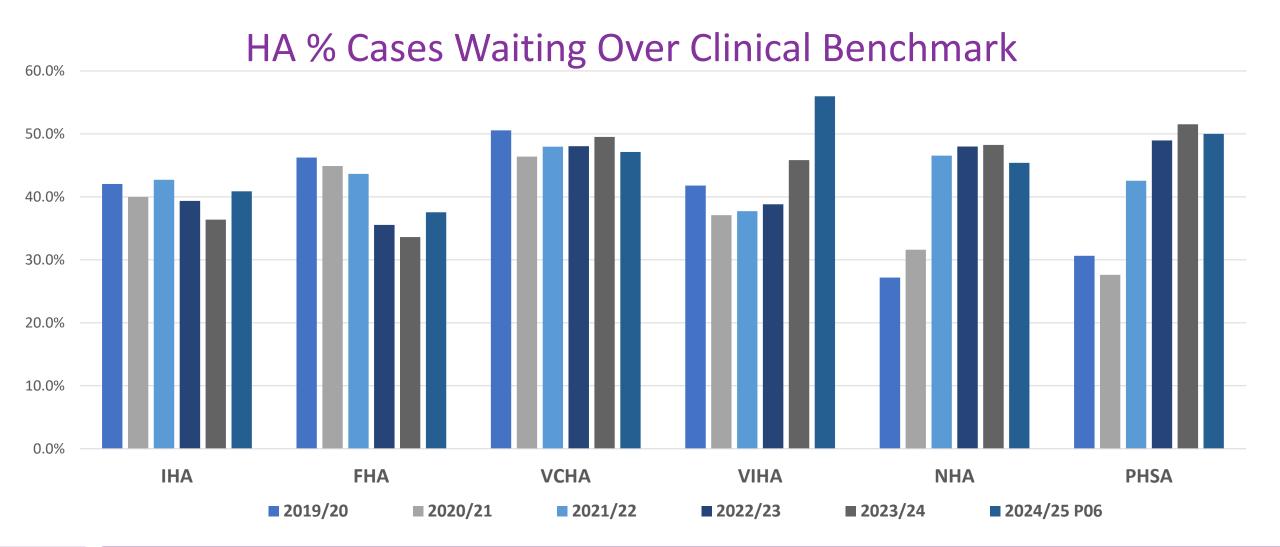


# **BC Surgical Wait Times**

#### **BC Long Waiters: Wait Time Metrics**



# **BC Surgical Wait Times**



# **OR Hours & Volumes**

Fiscal Year	Cases Completed	OR Hours
2019/20	330,407	583,361
2020/21	316,430	568,502
2021/22	338,169	586,657
2022/23	350,833	613,534
2023/24*	361,959	652,845

НА	Planned Additional Hours 24/25	Total Cumulative Target 24/25	% Increase from Baseline 19/20
IHA	15,979	119,690	15.4%
FHA	21,536	166,757	14.8%
VCHA	9,788	177,621	5.8%
VIHA	8,776	124,739	7.6%
NHA	3,808	38,881	10.9%
PHSA	4,301	33,021	15.0%
ВС	64,188	660,709	10.8%

# **Reducing Wait Times – Current Strategies**

#### **OR Utilization**

 Capacity utilized considering patient in-room time and turnaround times (based on the case mix)

#### **Opportunities:**

- Decrease turnover times
- Improve efficiencies
- Fill every slate
- Decrease cancellations

#### **OR Allocation**

 Comparing surgeon-level utilization of OR time to 'need' of OR time

#### **Opportunities:**

- Emergent case scheduling
- Increase overall surgical capacity
- Review division/specialty capacity
- Intra-divisional collaboration

#### **Central Intake**

 Single point of entry for specialist referrals or surgical booking forms combined with a first available surgeon

#### **Opportunities:**

- Enhance referral management
- Referral triage
- Expand choice for patients: selection of a specific specialist or option to accept next available

#### First In First out

 Patient scheduling considering surgery date, date added to the waitlist and clinical benchmark

#### **Opportunities:**

- Selection of BC Diagnosis Code
- Waitlist management practices
- Focus on longwaiting patients by increasing the percent of cases performed 'in turn'

# Reducing Wait Times – Current Strategies

• First In First out (FIFO) Performance (% in turn) – Target 80%

Health Authority	2023/24	2024/25 YTD Actual	2024/25 YTD vs.		
			2023/24	Target	
IHA	71%	74%	+3%	-6%	
FHA	77%	78%	+1%	-2%	
VCHA	71%	72%	+1%	-8%	
VIHA	75%	76%	+1%	-4%	
NHA	79%	79%	+0%	-1%	
PHSA	73%	73%	+0%	-7%	
ВС	74%	75%	+1%	-5%	

Note: This metric determines how closely each surgeon's individual waitlist management practice follows a First-in, First-out (FIFO) approach. The methodology only includes scheduled cases (both urgent and nonurgent) and takes account of differing clinical benchmarks for each surgery.

<sup>\*</sup>The Baseline and 2023/24 years account for the full fiscal year.

# **Reducing Wait Times-Current Strategies**

OR Utilization (% of capacity)

Health Authority	2023/24	2024/25 Target	2024/25	2024/25 YTD vs.		
			YTD Actual	2023/24	Target	
IHA	86%	91%	86%	+0%	-5%	
FHA	88%	92%	88%	+0%	-4%	
VCHA	88%	92%	89%	+1%	-3%	
VIHA	90%	92%	88%	-2%	-4%	
NHA	85%	89%	84%	-1%	-5%	
PHSA	83%	90%	83%	+0%	-7%	
ВС	88%	92%	87%	-0%	-4%	

Note: This metric calculates how much of the operational capacity is actually utilized taking account of both patient in-room time and a reasonable allowance for turnaround times (based on the case mix). Ophthalmology is excluded from this metric due to the typically different profile of cases relative to other services.

<sup>\*</sup>The Baseline and 2023/24 years account for the full fiscal year.

# Reducing Wait Times – Current Strategies

# BC Diagnosis Prioritization Code Selection

- Provincial Diagnosis Code Review Project co-led by Ministry, SPR, HAs, and DofBC
- Reviewing all 16 code sets and updating as per current best practice standards
- First 3 specialists working groups: Cardiac,
   Pediatrics, & Gynecology-Obstetrics

• SPR team to discuss further

#### **Waitlist Management & Audits**

- Waitlist Management Toolkit under development by SSC
- Ministry Surgical and Endoscopy Waitlist
   Management Policies to be refreshed in 2024/25
- HAs prioritizing waitlist audits as part of 2024/25 Action Plan

• FHA to discuss their Waitlist Audit process

### Presenter Disclosures

Susan Parkyn, Ganive Bhinder and Courtney Marusiak are all employees of the Provincial Health Services Authority.

Ganive Bhinder is a volunteer Board Member of the Canadian Society of Intestinal Research.



# **Surgical Patient Registry (SPR)**

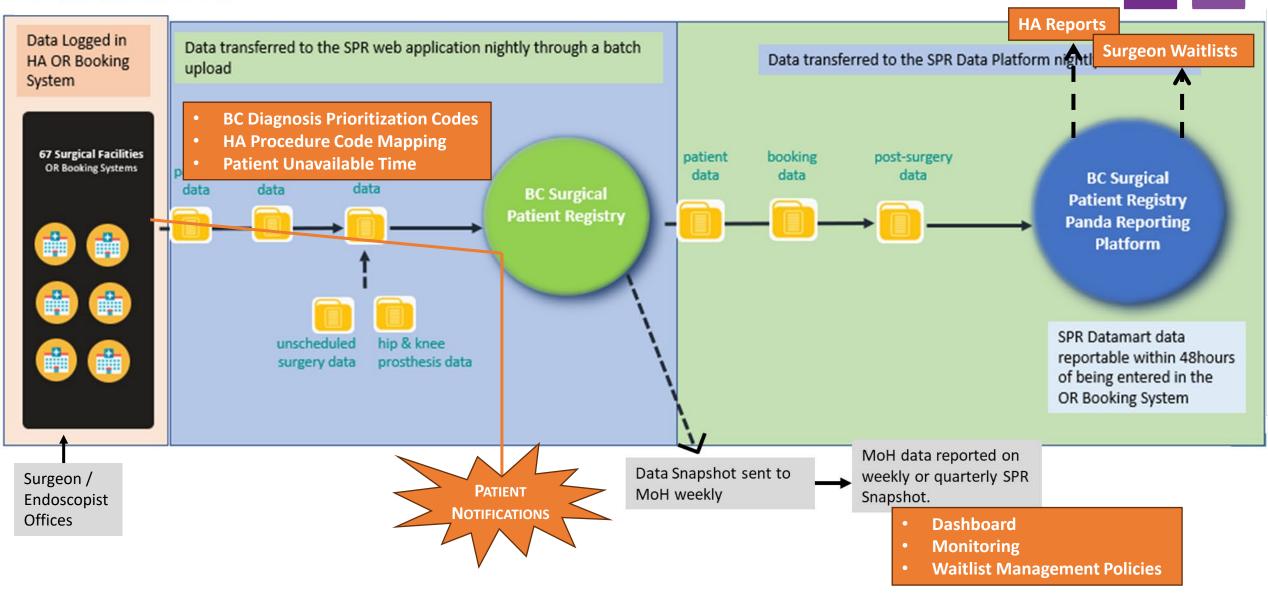
A province-wide system collecting and reporting surgical and gastrointestinal (GI) endoscopy data in BC

**Core Function**: collection and management of high quality, standardized data for surgical and GI Endoscopy bookings, wait times, and performed procedures.

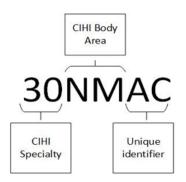
- Waitlist Management: Support implementation of provincial Waitlist
   Management Policies and maintain the BC Diagnosis Prioritization Codes.
- **Collaboration**: Seamless integration with Health Authorities, provincial clinical programs and other health system partners.
- **Continuous Improvement**: Enhance data accuracy, support research, and provide timely reports.
- Patient-Centered Care: Support equitable and culturally safe healthcare.



# **Surgical Patient Registry (SPR)**



## What is a BC Diagnosis (dx) Code?



30 = General Surgery NM = Large Intestine AC = BC Dx Code unique identifier. 30NMAC = Obstructing Chrohn's Disease



#### **BC Patient Condition and Diagnosis Descriptions**

v2024-P1

Gender Dysphoria Surgery - Adult (17 years and above on the date of decision)

Diagnosis Group	BC Diagnosis Code	Diagnosis Description	BC Priority Level	Wait Time Target In Weeks
Gender Dysphoria	39PZGC	Gender Dysphoria; urgent revisions for urinary complications	3	6
	35ZZGD	Gender Dysphoria; minor revisions and/or staging procedures	4	12
	35ZZGE	Gender Dysphoria; primary and/or non-urgent revisions	5	26

# **Background**

- BC Dx Codes implemented in 2010
  - generic 'Other' Dx Codes included to identify gaps in code sets / facilitate ongoing review
- Pediatric BC Dx Codes: one-to-one basis with Pediatric Canadian Access Targets for Surgery (PCATS) codes
- Adult BC Dx Codes comprehensive review and update last completed in 2015 (excluding cardiac surgery)
- Pediatric BC Dx Codes last updated in 2016 following a PCATS update (no further PCATS updates anticipated)
- An annual Adult BC Dx Code update process implemented in 2021 supported by SPR
  - BC Dx Codes updated by request from surgeons, provincial clinical groups, review of 'other' utilization, and surgical policy.

# **BC Dx Codes Update Process**

SPR reviews the use of other' BC dx code free-text Clinical groups or stakeholders request Surgeon submits Dx updates to BC Dx update request codes (Via SPR Service Desk (Via SPR Service Desk or sproffice@phsa.ca) or sproffice@phsa.ca) SPR gathers feedback for review and update proposal

#### **How is BC Dx Code Data Used?**

- Standardizes wait time monitoring
- Supports Equitable access
- Case Type Identification
- Reporting and Data Modeling
- Waitlist Management Policy Support
- Funding and Resource Allocation
- Planning and Projection
- BC Dx Codes must be assigned by the surgeon/specialist

SPR's Clinical Analyst meets with clinical subject matter experts to finalize update proposal

SPR presents BC Dx Code updates to the Provincial Data Quality Group (PDQG) (Fall)

SPR provides PDQG members with surgeon communication letters, updated BC DX Prioritization Code PDFs, and excel spreadsheets for distribution to surgeons (Jan/Feb)

BC Dx Prioritization code changes Go-Live April 1st of each year.

# **Comprehensive Dx Code Review Project**

- Joint initiative by BC Ministry of Health, PHSA SPR, and Specialists Services
   Committee supported through Doctors of BC
- Comprehensive review of all adult and pediatric surgical specialties update code sets, as required

#### Rationale:

- Time lapse since last reviews
- Analysis of 'other' Dx code utilization by specialty
- Requests from specialists

#### **Project Start: Fall 2024**

- Specialist Working Groups to review and provide updates proposal
- Up to 4 meetings per surgical specialty

# **Project Overview**

 'other' Dx code utilization analysis and feedback from Surgeons, as well as input from Specialist Services Committee and HA Surgical Leads determines order of specialty Dx codes sets review

#### In scope:

Revisions to or addition of Adult Dx Codes, by Specialty

Development of supplemental Pediatric Dx Codes, where needed

Implemented of revised Adult Dx Codes and supplemental Pediatric Dx Codes

**Education and Training** 

#### **Out of Scope**

Addition/removal of priority levels or updates to current priority level definitions

Revisions to national PCATS code set

Emergent unscheduled priority codes

Revisions to HA procedure codes

## **Project Overview**

## Initial Specialty Dx Codes Set Reviews

- Cardiac
- Pediatrics
- Obstetrics and Gynecology

Propose code updates

Code leveling exercise

Draft evaluation plan and training recommendations

#### **Implementation:**

SPR/HA implementation of approved BC Dx Code updates

Training recommendations to support Dx Code utilization implemented

Reporting recommendations to monitor impact of updated Dx Codes implemented

SPR maintains current BC Dx Code update process

#### **Contact Information**



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### **UPCOMING EVENT:**

SPR ORIENTATION FOR SURGEONS hosted by Doctors of BC

JANUARY 25, 2025 4:00 – 5:00 PM



# Waitlist Management (Audits)

Surgery Information Systems

Fraser Health Authority

# FH Waitlist Model and Function

TEAM LEADER
PLUS LIAISON
STAFF

**REVIEW DATA...** 

EDUCATIONMINISTRY AND
SOFTWARE
WAITLIST RULES

OR BOOKING
OFFICE MEETINGS

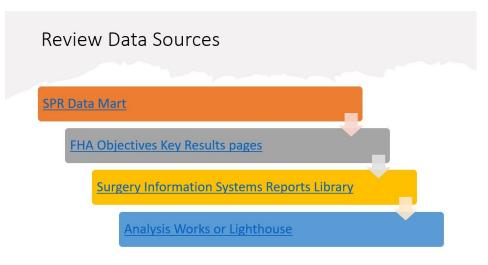
WAIT LIST
CLEANUP AT
OFFICES – MOA
EDUCATION

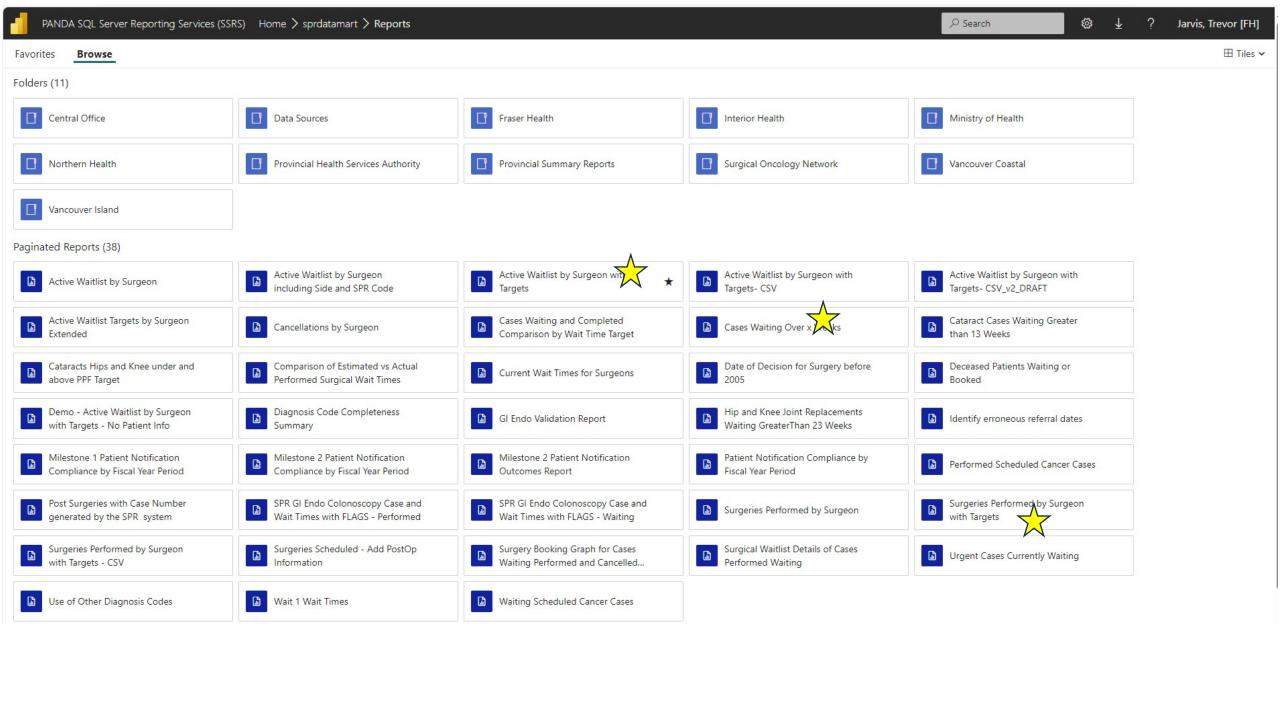
INTERNAL
ESCALATION
PROCESS WHEN
NEEDED

ADDING &
REMOVING A
PATIENT FROM
WAIT LIST

## OR Booking Office (ORBO) Meetings & In Office meetings







#### **FHA Surgery OKR Dashboard**



- FY24/25 P01 to FY24/25 P07



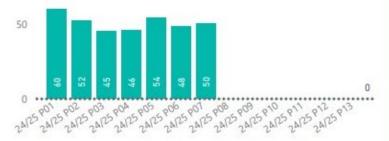


#### **Patient Waiting over 36 Wks**

50

Goal: 0

#### Patient Waiting over 36 Wks Trend



#### Patient Waiting over 36 Wks Detail

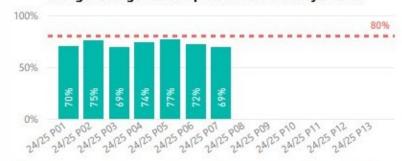
Division	Previous Period	Latest Period	Variance
Orthopedic Surgery	25	34	9
Neurosurgery	8	5	-3
Vascular Surgery	5	4	-1
Plastic Surgery	7	3	-4
General Surgery	1	2	1
Obstetrics & Gynaecology	2	2	0
Total	48	50	2

#### YTD % - Urgent Surgeries Completed within 28 days

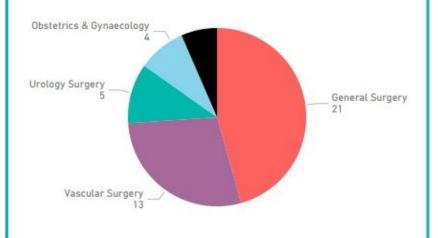
72%

Goal: 80%

#### % Urgent Surgeries Completed within 28 Days Trend



#### Missed Opportunities: Urgent Cases Completed OVER 28 Days - Latest Period



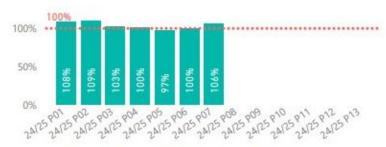
#### YTD % - Actual Surgical OR Hours Vs. Plan

106%

Goal: 100% (+5.59%)

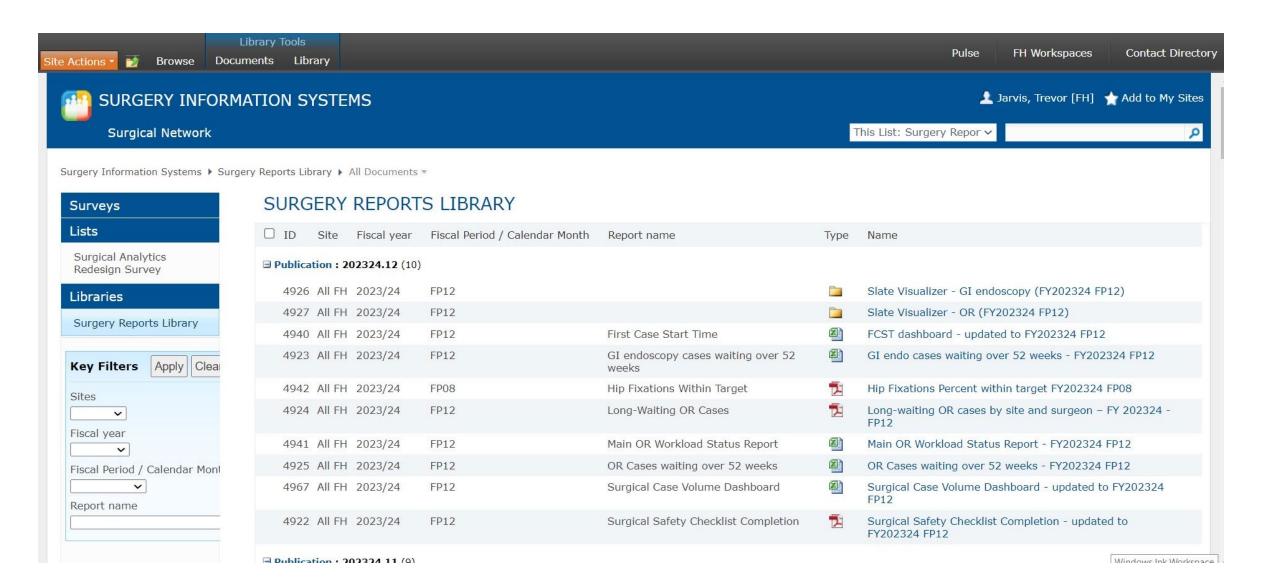
#### **Data from AnalysisWorks**

% Trend - Actual Surgical OR Hours Vs. Plan



#### Actual Surgical OR Hours Vs. Plan - Detail

FY FP	Plan	Actual	Variance	%
24/25 P01	2022	2186	164	108%
24/25 P02	2240	2445	205	109%
24/25 P03	2303	2367	64	103%
24/25 P04	2157	2167	10	100%
24/25 P05	2300	2235	-65	97%
24/25 P06	2211	2209	-2	100%
24/25 P07	2018	2133	115	106%
Total	15251	15742	491	103%

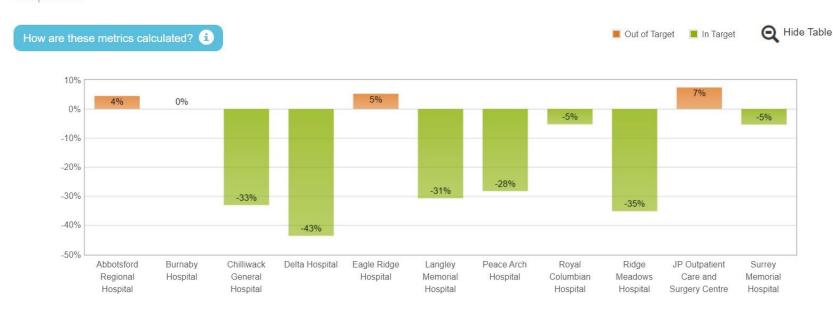


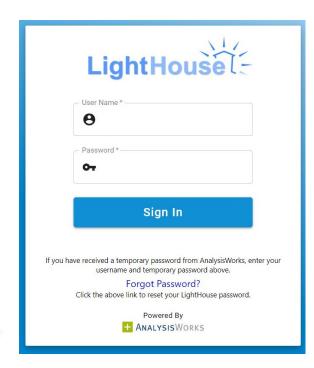
## Lighthouse or Analysis Works

#### Fraser Health Authority: Average wait times are 14% shorter than target\*

Based on scheduled volumes completed between 2023/24 P07 and 2023/24 P12

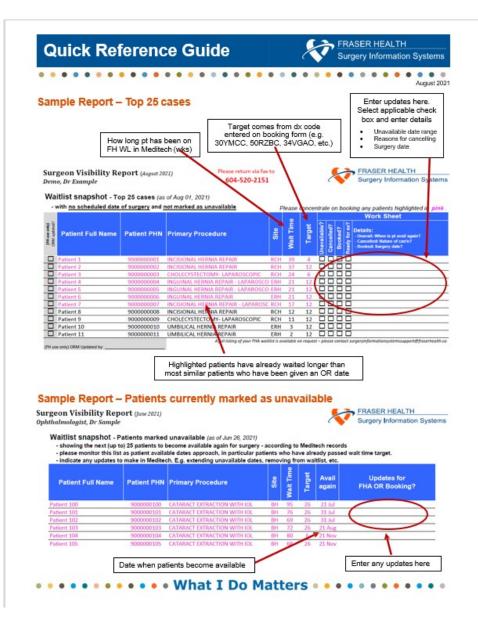
Cohorts: Bariatric, Cataract, C-Section, Cystoscopy, ESWL, Open Heart Surgery, Pacemaker, RVA, Total Hip, Total Knee, Vein, Endoscopy, Unspecified





## Surgeon Visibility Reports

- Sent out to Surgeon's offices
- Turnaround time of 10 days
- Report update on top 25 pts
- Updates to Unavailability of pts
- Includes Cancellation codes
- Booking dates
- Benchmarks



## Program Successes

- Reduction of Regional pts waiting > 52 weeks from 2054 to 688
- Many sites close to meeting MoH wait time Benchmarks
- Surgeon's Office engagement & visits
- Increase in Actual Surgical Hours used across the Region
- Increase in Regional benchmark of Urgent Cases Waiting (>28 days)
- Decrease in Long Waiters > 52 weeks
- Acknowledgement of program success by Ministry Of Health
- 2 day Symposium in Northern Health to showcase our successes to assist the teams adapt our programs with their WM programs

#### Wait Times – Wait One

- HAs began collecting surgeon-reported Wait One data in 2014 through Surgical Booking Forms
- Wait One Definitions and Directions document developed by provincial working group over the past year
  - Includes Referral Path Scenarios for surgery and endoscopy to support selection of dates for Wait One reporting
- Next Steps:
  - WG to endorse final edits to document
  - System Partners review and endorsement
  - Provincial Communication Plan
  - Provincial Education & Training Plan



SUPPORTING PATIENT OPTIMIZATION: TOOLS! TOOLS! TOOLS

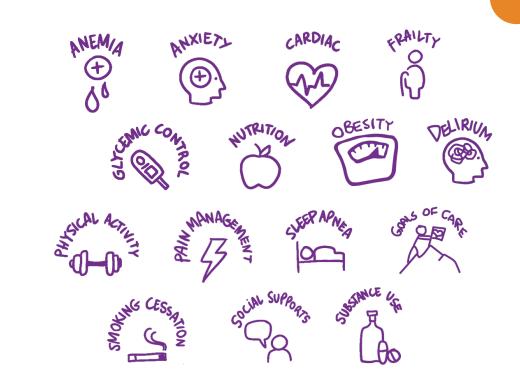


# PREHABILITATION AND ENHANCED RECOVERY IN BRITISH COLUMBIA



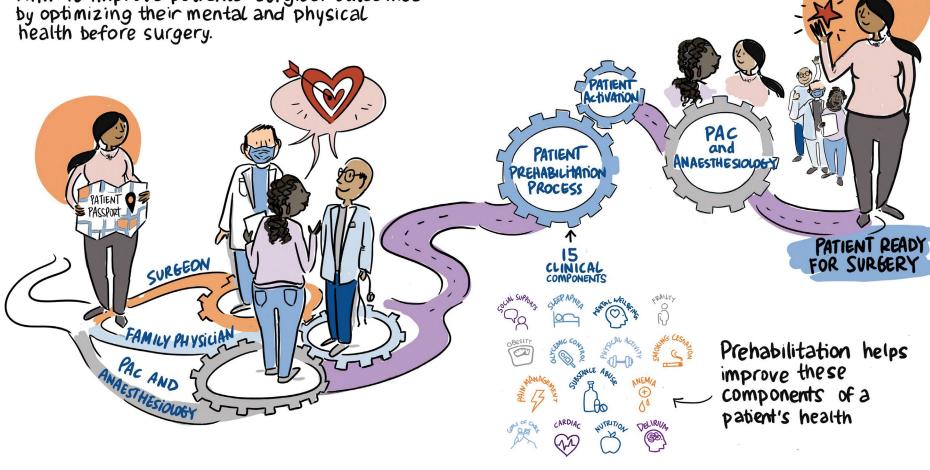
## **Prehabilitation and Optimization**

- Improves surgical outcomes, reducing LOS and patient satisfaction
- 30-50% drop in post-op complications
- Motivate patients

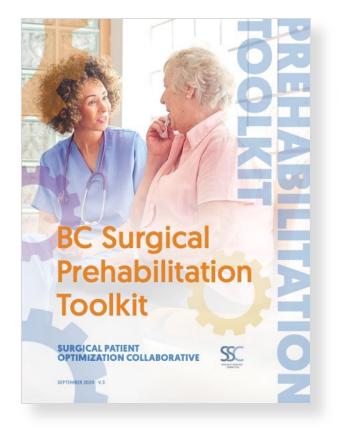


### PATIENT SURGICAL PREHABILITATION JOURNEY

Aim: To improve patients' surgical outcomes by optimizing their mental and physical health before surgery.

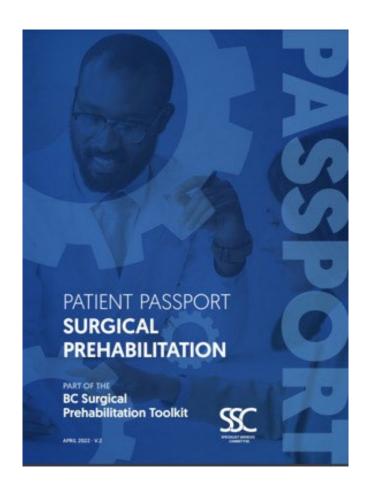


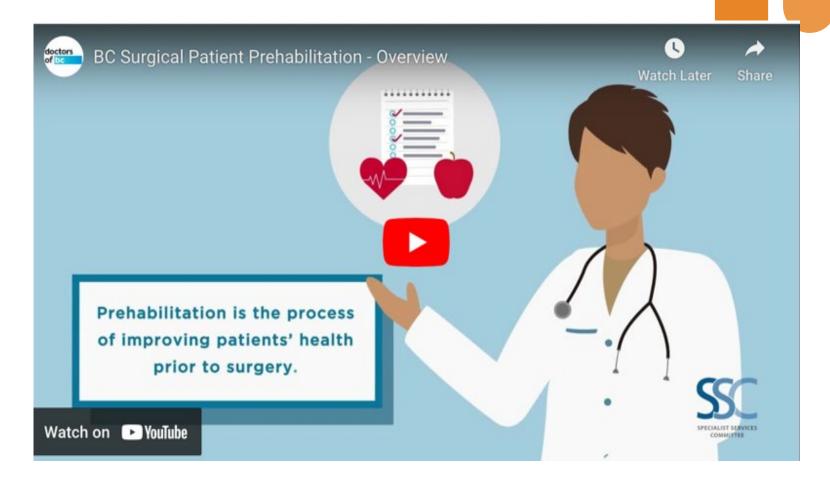
### **Prehabilitation Tools**





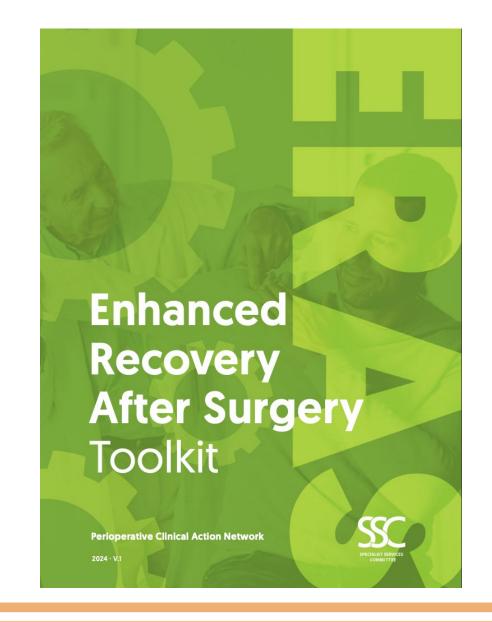
### **Prehabilitation Tools**





# **Enhanced Recovery After Surgery**

**ERAS Toolkit** 





# Prehabilitation (1) + ERAS (1) Synergistic = 3

#### **Prehab and ERAS Toolkits**

#### **Updated Prehabilitation Toolkit**

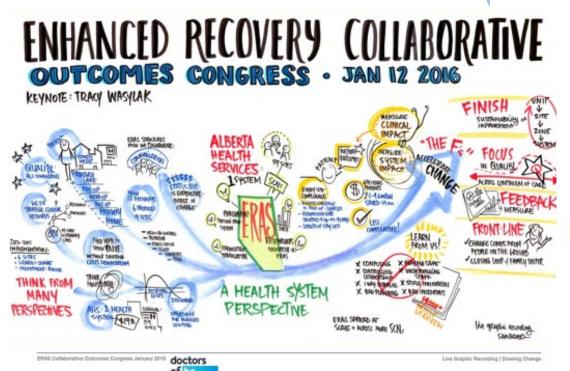
- Added sections for Cannabis Use, Illicit Substance Use, Delirium, and Goals of Care
- Updated screening tools based on current evidencebased guidelines
- Added actionable recommendations for prehabilitation and optimization

#### **New ERAS Toolkit**

 New ERAS Toolkit with key components applicable to all ERAS surgeries (Colorectal, Orthopedics, Gynecologic, and Cesarean Section) and surgery specific guidelines per Enhanced Recovery Canada pathways

#### **ERAS to SPOC**

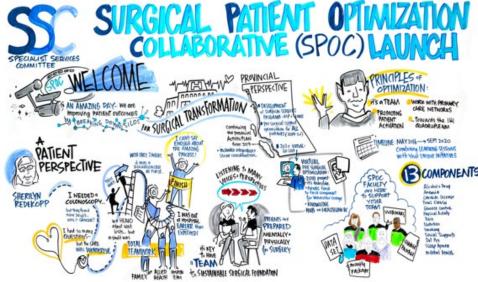






#### **ERAS to SPOC to PCAN**





## Perioperative Clinical Action Network PCAN)

## **Current PCAN Prehabilitation & ERAS Projects**

- Fort St. John & Dawson Creek: Prehab Program Development and Implementation Implementing prehab programs to embed a culture of patient activation, helping patients use wait times effectively with structured, nurse-supported care.
- Burnaby: Streamlined Surgery Prep
   Expanding prehabilitation success from joint replacements to general surgery, enhancing patient readiness and outcomes.
- Abbotsford: Video Education Series
   Developing an accessible video series to empower patients, aligned with the local SPOC Patient Passport.

## **Current PCAN Prehabilitation & ERAS Projects**

- Langley: Colorectal Prehabilitation
   Optimizing ERAS pathways for colorectal surgery, with goals to reduce severe and medical complications by 50% by March 2025.
- St Paul's: Supporting Primary Care in Optimizing Pre-Surgery Mental Health Care for Depression
  - Develop a system that identifies and addresses patients' pre-surgical depression levels while minimizing the burden on healthcare providers.
- Choose to Move: Adapting Choose to Move for Total Hip and Knee Replacement Patients
  - Choose to Move is being adapted to enhance physical activity, mobility, and reduce isolation for patients on surgical waitlists for hip and knee replacements.

## **Canadian Prehabilitation Society**

Linking prehabilitation teams and resources to support research, collaboration and implementation throughout Canada



Use the QR code to register for information or to be involved

PERIOPERATIVE
CARE
ALIGNMENT and
DIGITAL
SCREENING
PROJECT







#### **PCAN INNOVATION FUNDING**

Supporting health authorities to meet provincial optimization standards



Supporting sites to establish or expand prehabilitation workflows.

Developing and maintaining BC Prehabilitation Resources including:

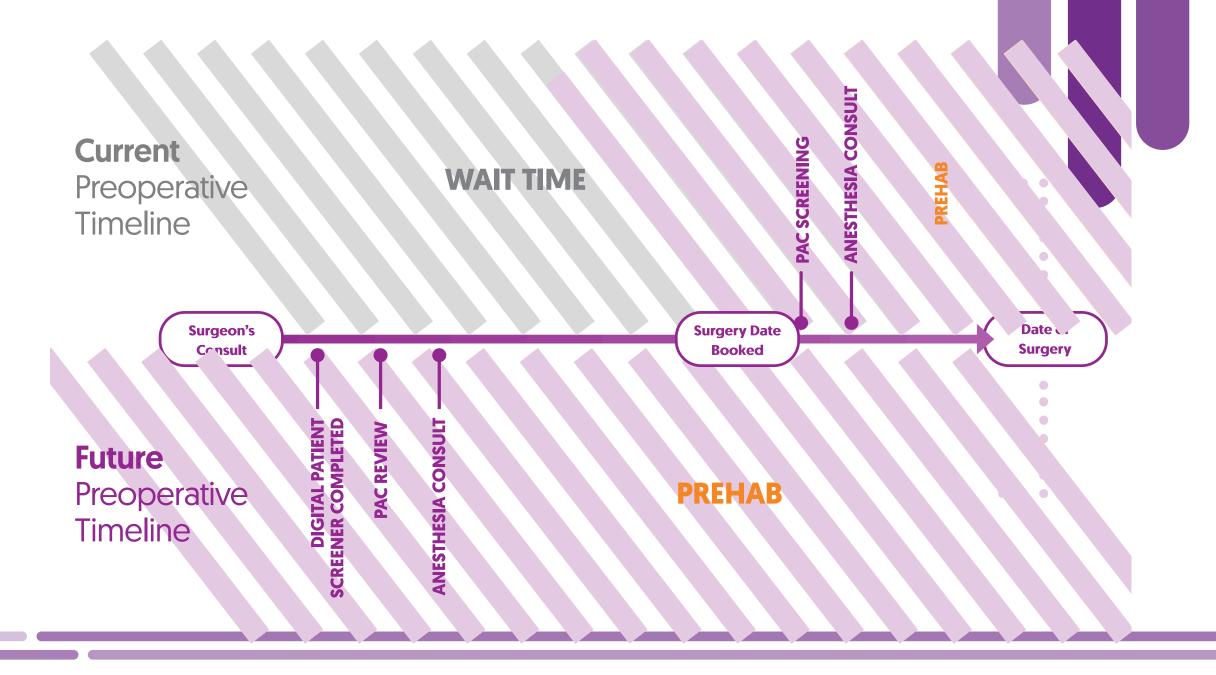
- BC Surgical Prehabilitation Toolkit
- Surgical Patient Prehabilitation Implementation Toolkit
- Patient Passport Surgical Prehabilitation
- Spread and Sustainability of Change Cards



PERIOPERATIVE CARE ALIGNMENT

Developing and maintaining a Preoperative Risk Assessment and Triage Tool (PRATT) to support prehabilitation by:

- Collecting patient health data at time of surgical decision
- Generating a tailored patient health summary that flags high-risk patients and facilitates prehabilitation and optimization during the preoperative waiting period



## **PCADS**Committee



## **Preoperative Risk Assessment and Triage Tool (PRATT)**

Existing tools from across BC:
Pre-surgical Screening
Preoperative Investigation
Medication Management
Prehabilitation and Optimization
Anesthesia Consult
Preoperative Workflows

Review and Consultation with Medical Experts

Literature Reviews

Patient Digital Pre-Screening Questions

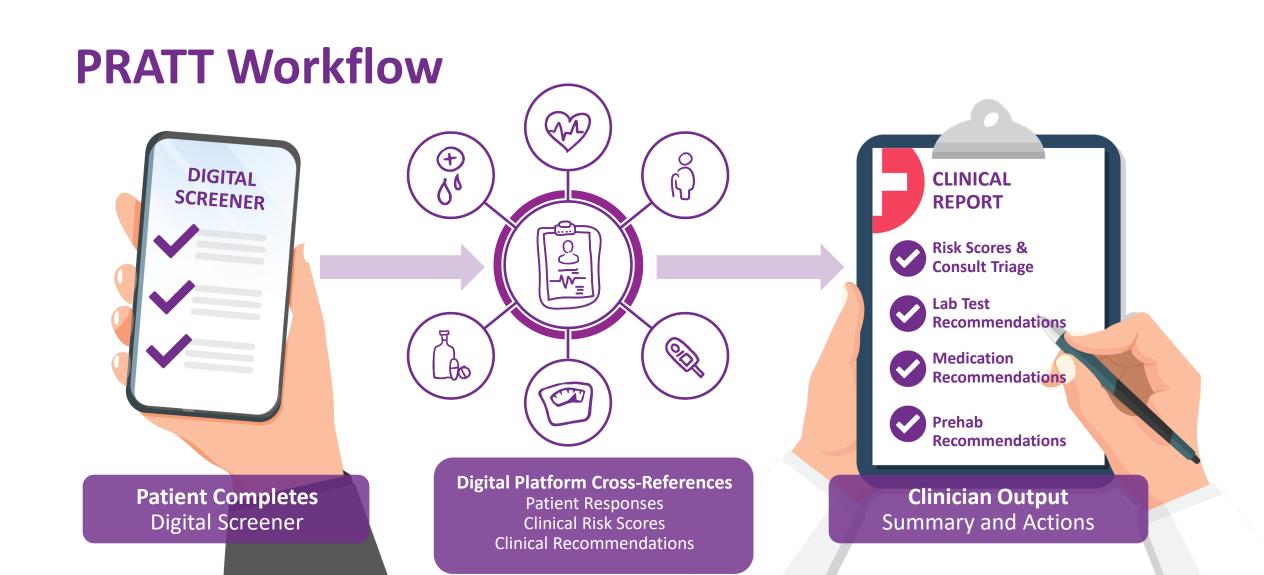


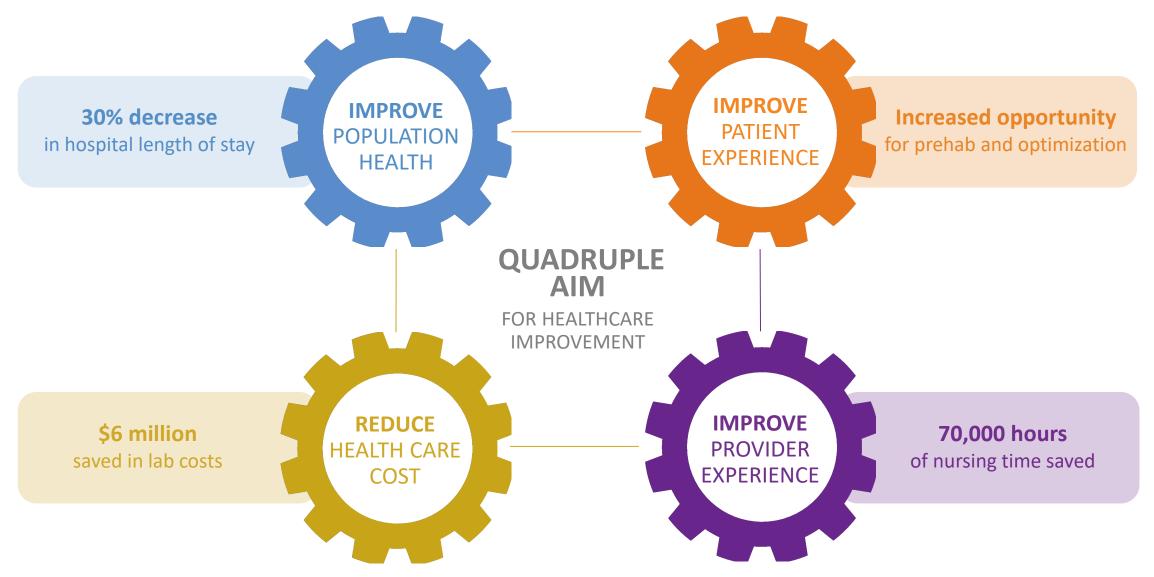
Clinical Risk Scores



Recommendations for:
Investigations
Medication Management
Prehabilitation
Anesthesia Consult

Clinical Summary Output
Clinical Workflow
Clinical Dashboard





Quadruple Aim based on IHI's Triple Aim.

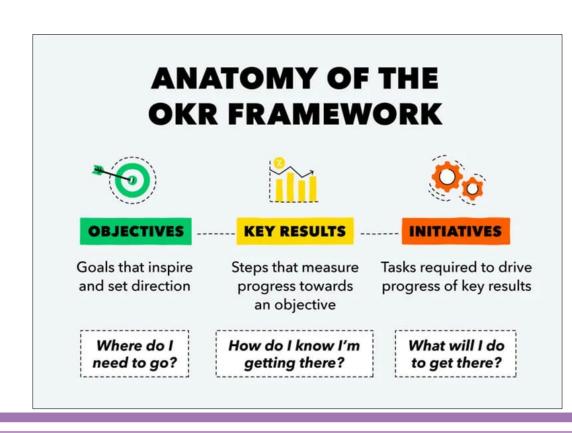
## PROVINCIAL APPROACH



## Ministry of Health Goal and Objective 2024 2025

**GOAL:** Provide clinically timely access to reduce surgical wait times in BC

**OBJECTIVE:** Ensure adequate surgical care capacity to meet current patient demand



## Ministry of Health Optimization ACTION

Initiate development of a provincial surgical patient optimization and enhanced recovery strategy, standards and toolkit, to support site-level implementation of best practice standards in each HA, to enable timely patient access.

## What has already been done?

- Surgical Patient Optimization Collaborative
  - Updated prehabilitation toolkit, ERAS toolkits
- Surgical Services Programs (SSPs)
  - Hip and Knee Replacement Programs
    - Key Attribute: Pre-Surgical Support

## How will we get there?

- Develop a recommended path forward for digital enablement of pre surgical screening tool
- Understand the current state of prehabilitation and workflow of preadmission clinics
- Identify metrics (process and outcome) for optimization strategy
- Initiate a provincial surgical optimization working group

# If all surgical patients received prehabilitation, what would that look like?

Add Slido content here

# For a provincial approach to prehabilitation to be successful what is needed?

#### Consider these perspectives:

- Hospital Operations
- Surgeons
- Anesthesiologists
- Patients
- Family Physicians
- Other care providers

Add Slido content here

## **THANK-YOU!!**



## **QUESTIONS??**



# THE WHAT & HOW TO REDUCE PATIENT WAIT TIMES

NOV. 18, 2024



## **Disclosures**

- Laicy Ball, PCAN Advisory Co-Chair, Director of Surgical Quality & Results Management, MOH
- I have nothing to disclose.
- Trevor Jarvis, Director Clinical Operations Surgical Services, Abbotsford Regional Hospital
- I have nothing to disclose.
- Courtney Marusiak, Registered Nurse, PHSA, SPR
- I have nothing to disclose.

## **Wait Times - Metrics for monitoring**

#### Ministry Goals:

- ≥ 80% of **urgent** scheduled surgeries completed within 4 weeks
- ≤ 5% of **non-urgent** scheduled surgeries waiting longer than clinical benchmark

#### Key Metrics for Monitoring Progress:

- OR hours performed
- Volumes completed
- Cases completed within benchmark
- Cases waiting over clinical benchmark
- Long waiters: 2x clinical benchmark
- Number cases cancelled due to waitlist audit

**Data accuracy** is important as Ministry, Health Authorities, and Specialists use data to:

- Monitor performance, inform policy and decisionmaking to provide better patient outcomes
- Allocate HHR resources and OR time by specialty/surgeon
- Develop trust with stakeholders through transparency of results

## **Data Flow**

Surgeons' Office - Surgical Booking Form Health
Authority - OR
Booking System

Surgical Patient Registry (SPR)

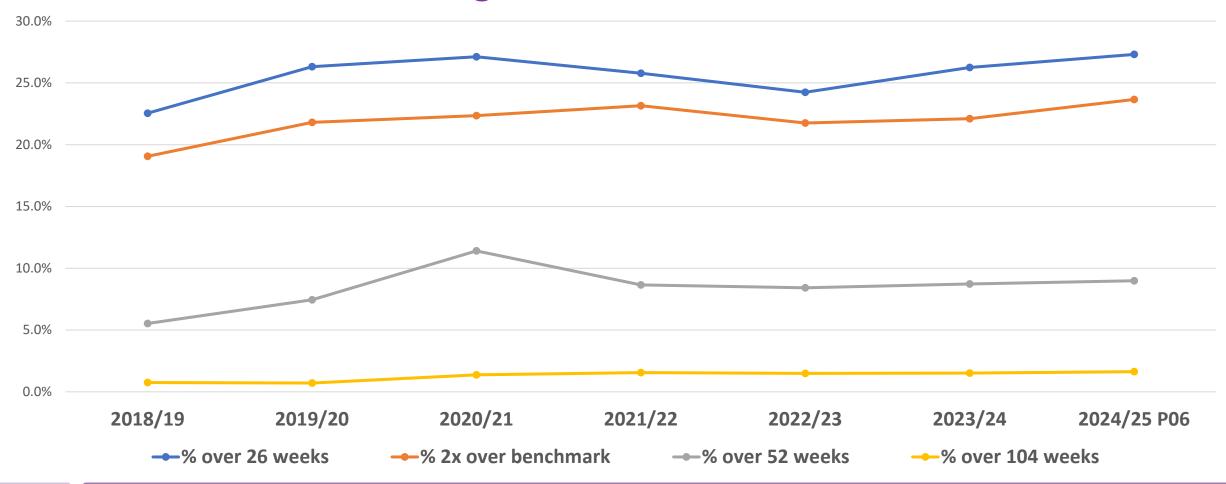
HSIAR (MoH): Surgical Wait Times Data Holding

- Surgical Wait Times Website
- Health SystemPerformancePortal (HSPP)

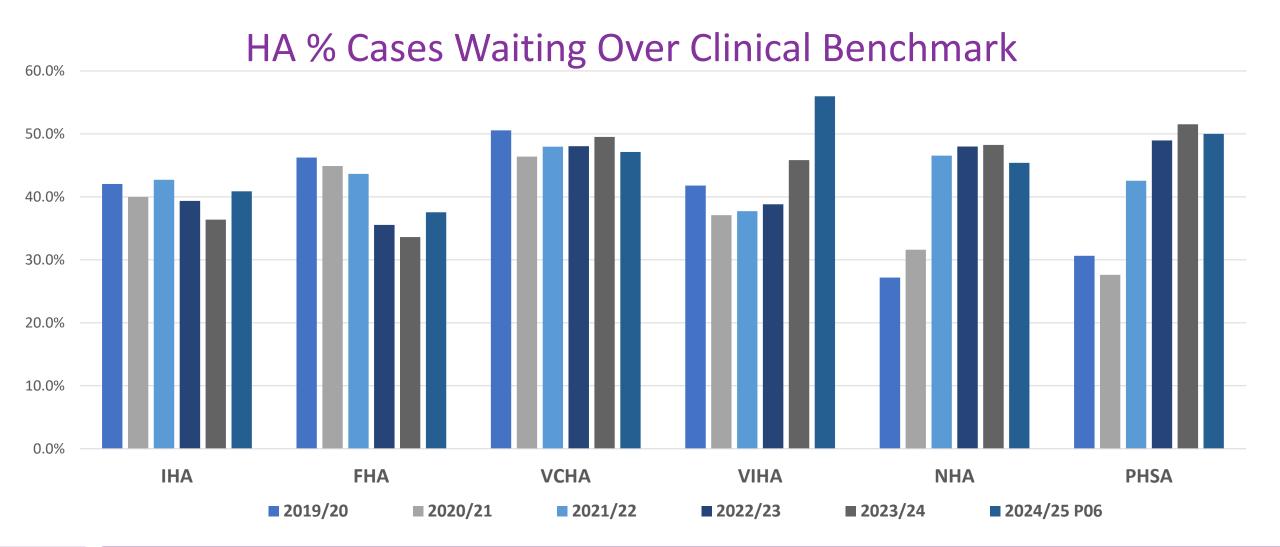


## **BC Surgical Wait Times**

## **BC Long Waiters: Wait Time Metrics**



## **BC Surgical Wait Times**



## **OR Hours & Volumes**

Fiscal Year	Cases Completed	OR Hours
2019/20	330,407	583,361
2020/21	316,430	568,502
2021/22	338,169	586,657
2022/23	350,833	613,534
2023/24*	361,959	652,845

НА	Planned Additional Hours 24/25	Total Cumulative Target 24/25	% Increase from Baseline 19/20
IHA	15,979	119,690	15.4%
FHA	21,536	166,757	14.8%
VCHA	9,788	177,621	5.8%
VIHA	8,776	124,739	7.6%
NHA	3,808	38,881	10.9%
PHSA	4,301	33,021	15.0%
ВС	64,188	660,709	10.8%

## **Reducing Wait Times – Current Strategies**

#### **OR Utilization**

 Capacity utilized considering patient in-room time and turnaround times (based on the case mix)

#### **Opportunities:**

- Decrease turnover times
- Improve efficiencies
- Fill every slate
- Decrease cancellations

#### **OR Allocation**

 Comparing surgeon-level utilization of OR time to 'need' of OR time

#### **Opportunities:**

- Emergent case scheduling
- Increase overall surgical capacity
- Review division/specialty capacity
- Intra-divisional collaboration

#### **Central Intake**

 Single point of entry for specialist referrals or surgical booking forms combined with a first available surgeon

#### **Opportunities:**

- Enhance referral management
- Referral triage
- Expand choice for patients: selection of a specific specialist or option to accept next available

#### First In First out

 Patient scheduling considering surgery date, date added to the waitlist and clinical benchmark

#### **Opportunities:**

- Selection of BC Diagnosis Code
- Waitlist management practices
- Focus on longwaiting patients by increasing the percent of cases performed 'in turn'

## Reducing Wait Times – Current Strategies

• First In First out (FIFO) Performance (% in turn) – Target 80%

Health		2024/25 YTD Actual	2024/25 YTD vs.		
Authority	2023/24		2023/24	Target	
IHA	71%	74%	+3%	-6%	
FHA	77%	78%	+1%	-2%	
VCHA	71%	72%	+1%	-8%	
VIHA	75%	76%	+1%	-4%	
NHA	79%	79%	+0%	-1%	
PHSA	73%	73%	+0%	-7%	
ВС	74%	75%	+1%	-5%	

Note: This metric determines how closely each surgeon's individual waitlist management practice follows a First-in, First-out (FIFO) approach. The methodology only includes scheduled cases (both urgent and nonurgent) and takes account of differing clinical benchmarks for each surgery.

<sup>\*</sup>The Baseline and 2023/24 years account for the full fiscal year.

## **Reducing Wait Times-Current Strategies**

OR Utilization (% of capacity)

Health		2024/25	2024/25	2024/25 YTD vs.	
Authority	2023/24	Target	YTD Actual	2023/24	Target
IHA	86%	91%	86%	+0%	-5%
FHA	88%	92%	88%	+0%	-4%
VCHA	88%	92%	89%	+1%	-3%
VIHA	90%	92%	88%	-2%	-4%
NHA	85%	89%	84%	-1%	-5%
PHSA	83%	90%	83%	+0%	-7%
ВС	88%	92%	87%	-0%	-4%

Note: This metric calculates how much of the operational capacity is actually utilized taking account of both patient in-room time and a reasonable allowance for turnaround times (based on the case mix). Ophthalmology is excluded from this metric due to the typically different profile of cases relative to other services.

<sup>\*</sup>The Baseline and 2023/24 years account for the full fiscal year.

## Reducing Wait Times – Current Strategies

## BC Diagnosis Prioritization Code Selection

- Provincial Diagnosis Code Review Project co-led by Ministry, SPR, HAs, and DofBC
- Reviewing all 16 code sets and updating as per current best practice standards
- First 3 specialists working groups: Cardiac,
   Pediatrics, & Gynecology-Obstetrics

• SPR team to discuss further

#### **Waitlist Management & Audits**

- Waitlist Management Toolkit under development by SSC
- Ministry Surgical and Endoscopy Waitlist
   Management Policies to be refreshed in 2024/25
- HAs prioritizing waitlist audits as part of 2024/25 Action Plan

• FHA to discuss their Waitlist Audit process

## Presenter Disclosures

Ganive Bhinder and Courtney Marusiak are all employees of the Provincial Health Services Authority.

Ganive Bhinder is a volunteer Board Member of the Canadian Society of Intestinal Research.



## **Surgical Patient Registry (SPR)**

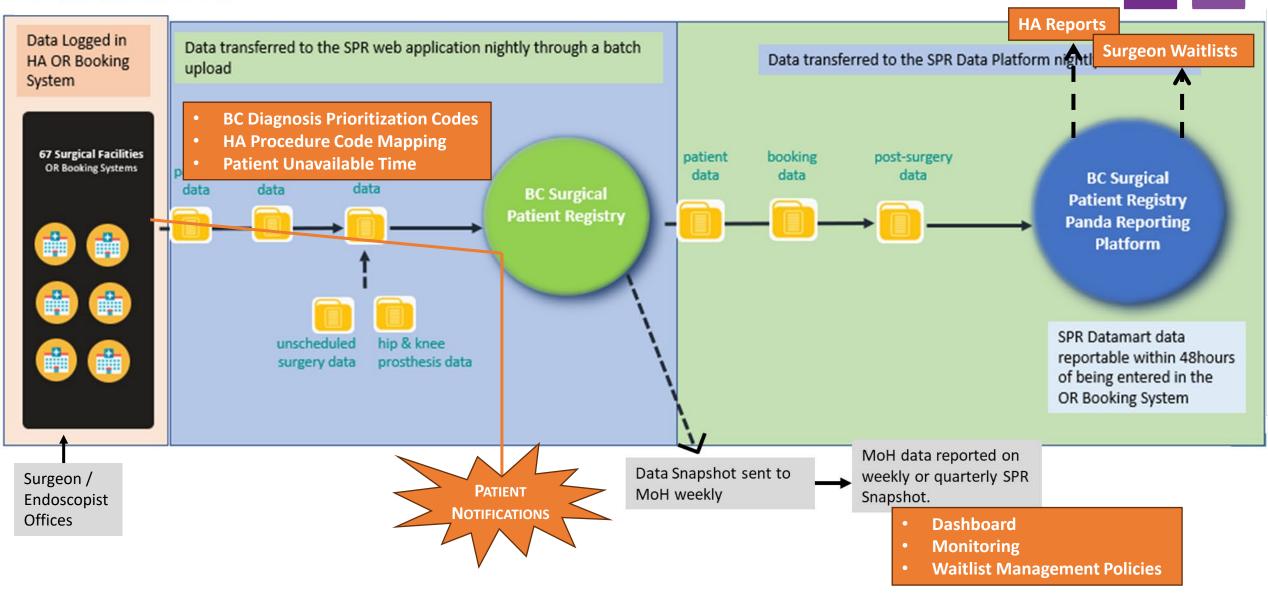
A province-wide system collecting and reporting surgical and gastrointestinal (GI) endoscopy data in BC

**Core Function**: collection and management of high quality, standardized data for surgical and GI Endoscopy bookings, wait times, and performed procedures.

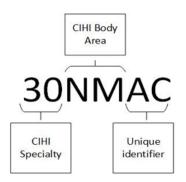
- Waitlist Management: Support implementation of provincial Waitlist
   Management Policies and maintain the BC Diagnosis Prioritization Codes.
- **Collaboration**: Seamless integration with Health Authorities, provincial clinical programs and other health system partners.
- **Continuous Improvement**: Enhance data accuracy, support research, and provide timely reports.
- Patient-Centered Care: Support equitable and culturally safe healthcare.



## **Surgical Patient Registry (SPR)**



## What is a BC Diagnosis (dx) Code?



30 = General Surgery NM = Large Intestine AC = BC Dx Code unique identifier. 30NMAC = Obstructing Chrohn's Disease



#### **BC Patient Condition and Diagnosis Descriptions**

v2024-P1

Gender Dysphoria Surgery - Adult (17 years and above on the date of decision)

Diagnosis Group	BC Diagnosis Code	Diagnosis Description		Wait Time Target In Weeks
Gender Dysphoria	39PZGC	Gender Dysphoria; urgent revisions for urinary complications	3	6
	35ZZGD	Gender Dysphoria; minor revisions and/or staging procedures	4	12
	35ZZGE	Gender Dysphoria; primary and/or non-urgent revisions	5	26

## **Background**

- BC Dx Codes implemented in 2010
  - generic 'Other' Dx Codes included to identify gaps in code sets / facilitate ongoing review
- Pediatric BC Dx Codes: one-to-one basis with Pediatric Canadian Access Targets for Surgery (PCATS) codes
- Adult BC Dx Codes comprehensive review and update last completed in 2015 (excluding cardiac surgery)
- Pediatric BC Dx Codes last updated in 2016 following a PCATS update (no further PCATS updates anticipated)
- An annual Adult BC Dx Code update process implemented in 2021 supported by SPR
  - BC Dx Codes updated by request from surgeons, provincial clinical groups, review of 'other' utilization, and surgical policy.

## **BC Dx Codes Update Process**

SPR reviews the use of other' BC dx code free-text Clinical groups or stakeholders request Surgeon submits Dx updates to BC Dx update request codes (Via SPR Service Desk (Via SPR Service Desk or sproffice@phsa.ca) or sproffice@phsa.ca) SPR gathers feedback for review and update proposal

### **How is BC Dx Code Data Used?**

- Standardizes wait time monitoring
- Supports Equitable access
- Case Type Identification
- Reporting and Data Modeling
- Waitlist Management Policy Support
- Funding and Resource Allocation
- Planning and Projection
- BC Dx Codes must be assigned by the surgeon/specialist

SPR's Clinical Analyst meets with clinical subject matter experts to finalize update proposal

SPR presents BC Dx Code updates to the Provincial Data Quality Group (PDQG) (Fall)

SPR provides PDQG members with surgeon communication letters, updated BC DX Prioritization Code PDFs, and excel spreadsheets for distribution to surgeons (Jan/Feb)

BC Dx Prioritization code changes Go-Live April 1st of each year.

## **Comprehensive Dx Code Review Project**

- Joint initiative by BC Ministry of Health, PHSA SPR, and Specialists Services
   Committee supported through Doctors of BC
- Comprehensive review of all adult and pediatric surgical specialties update code sets, as required

#### Rationale:

- Time lapse since last reviews
- Analysis of 'other' Dx code utilization by specialty
- Requests from specialists

#### **Project Start: Fall 2024**

- Specialist Working Groups to review and provide updates proposal
- Up to 4 meetings per surgical specialty

## **Project Overview**

 'other' Dx code utilization analysis and feedback from Surgeons, as well as input from Specialist Services Committee and HA Surgical Leads determines order of specialty Dx codes sets review

#### In scope:

Revisions to or addition of Adult Dx Codes, by Specialty

Development of supplemental Pediatric Dx Codes, where needed

Implemented of revised Adult Dx Codes and supplemental Pediatric Dx Codes

**Education and Training** 

#### **Out of Scope**

Addition/removal of priority levels or updates to current priority level definitions

Revisions to national PCATS code set

Emergent unscheduled priority codes

Revisions to HA procedure codes

## **Project Overview**

## Initial Specialty Dx Codes Set Reviews

- Cardiac
- Pediatrics
- Obstetrics and Gynecology

Propose code updates

Code leveling exercise

Draft evaluation plan and training recommendations

#### **Implementation:**

SPR/HA implementation of approved BC Dx Code updates

Training recommendations to support Dx Code utilization implemented

Reporting recommendations to monitor impact of updated Dx Codes implemented

SPR maintains current BC Dx Code update process

## **Contact Information**



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Strategy & Development
bruce.dangerfield@phsa.ca

## **UPCOMING EVENT:**

SPR ORIENTATION FOR SURGEONS hosted by Doctors of BC

JANUARY 25, 2025 4:00 – 5:00 PM



# Waitlist Management (Audits)

Surgery Information Systems

Fraser Health Authority

# FH Waitlist Model and Function

TEAM LEADER
PLUS LIAISON
STAFF

**REVIEW DATA...** 

EDUCATIONMINISTRY AND
SOFTWARE
WAITLIST RULES

OR BOOKING
OFFICE MEETINGS

WAIT LIST
CLEANUP AT
OFFICES – MOA
EDUCATION

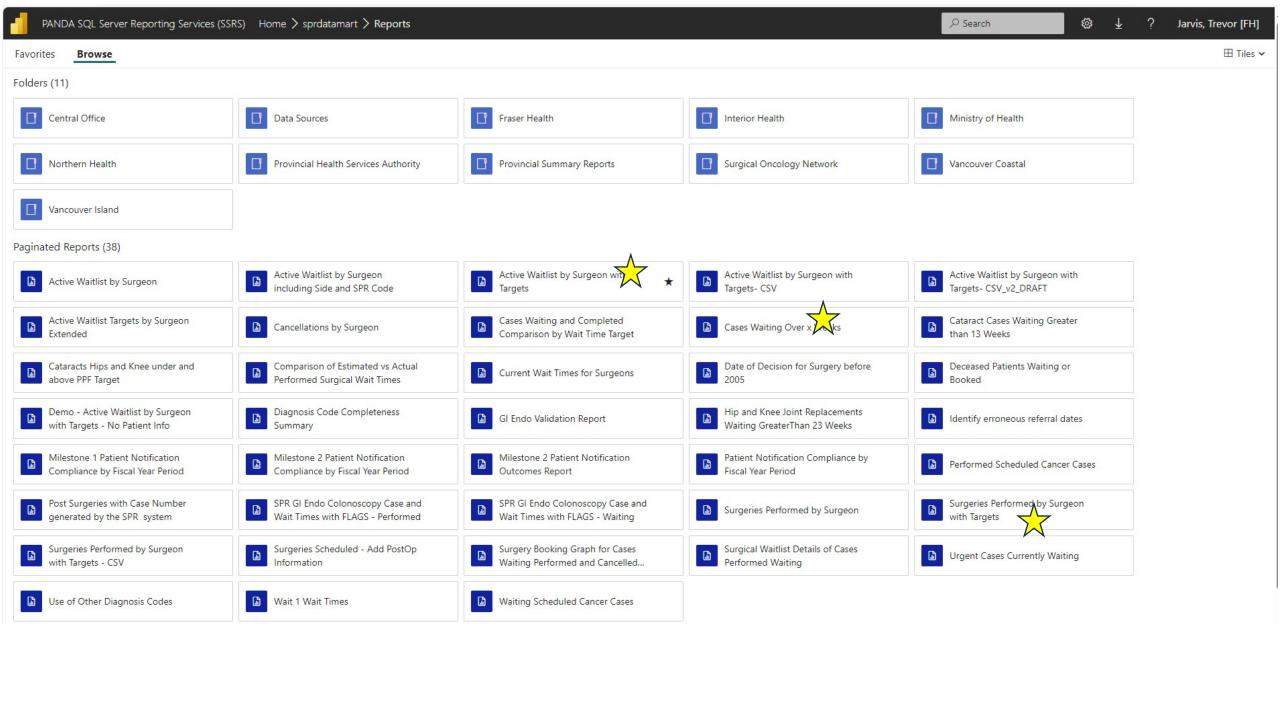
INTERNAL
ESCALATION
PROCESS WHEN
NEEDED

ADDING &
REMOVING A
PATIENT FROM
WAIT LIST

## OR Booking Office (ORBO) Meetings & In Office meetings







#### **FHA Surgery OKR Dashboard**



- FY24/25 P01 to FY24/25 P07



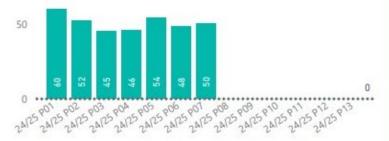


#### **Patient Waiting over 36 Wks**

50

Goal: (

#### Patient Waiting over 36 Wks Trend



#### Patient Waiting over 36 Wks Detail

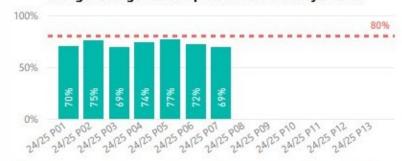
Division	Previous Period	Latest Period	Variance
Orthopedic Surgery	25	34	9
Neurosurgery	8	5	-3
Vascular Surgery	5	4	-1
Plastic Surgery	7	3	-4
General Surgery	1	2	1
Obstetrics & Gynaecology	2	2	0
Total	48	50	2

#### YTD % - Urgent Surgeries Completed within 28 days

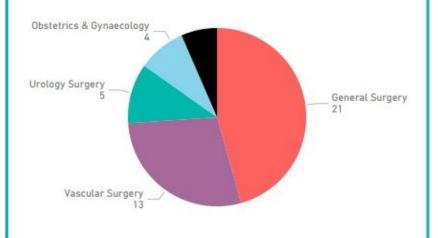
72%

Goal: 80%

#### % Urgent Surgeries Completed within 28 Days Trend



#### Missed Opportunities: Urgent Cases Completed OVER 28 Days - Latest Period



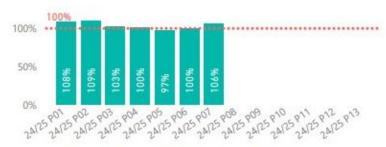
#### YTD % - Actual Surgical OR Hours Vs. Plan

106%

Goal: 100% (+5.59%)

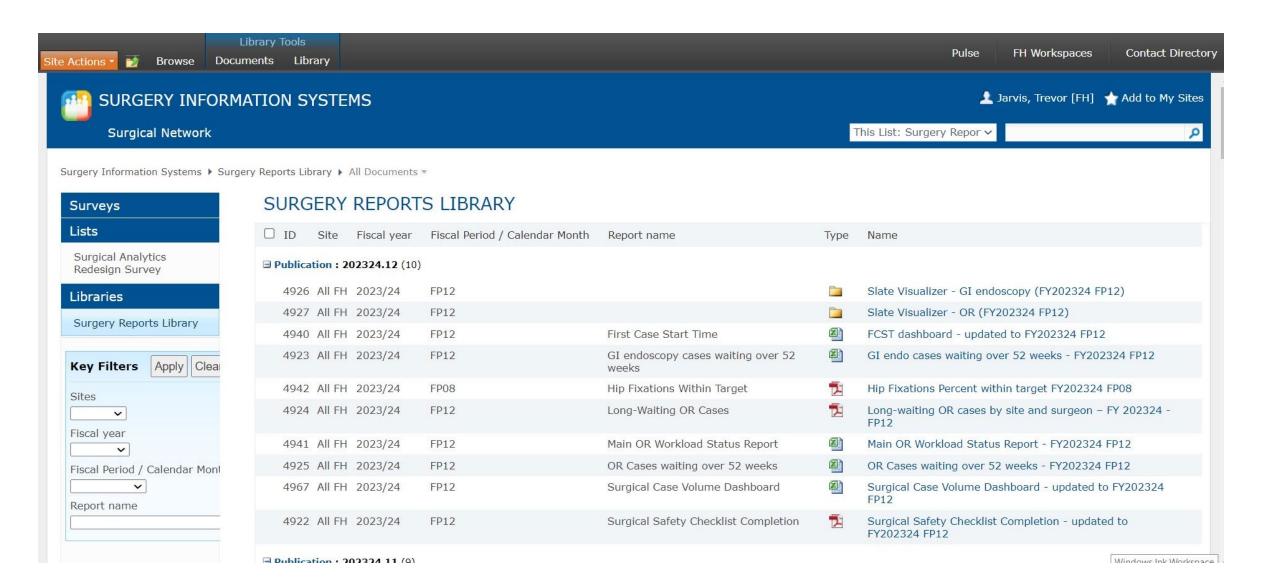
#### **Data from AnalysisWorks**

% Trend - Actual Surgical OR Hours Vs. Plan



#### Actual Surgical OR Hours Vs. Plan - Detail

FY FP	Plan	Actual	Variance	%
24/25 P01	2022	2186	164	108%
24/25 P02	2240	2445	205	109%
24/25 P03	2303	2367	64	103%
24/25 P04	2157	2167	10	100%
24/25 P05	2300	2235	-65	97%
24/25 P06	2211	2209	-2	100%
24/25 P07	2018	2133	115	106%
Total	15251	15742	491	103%

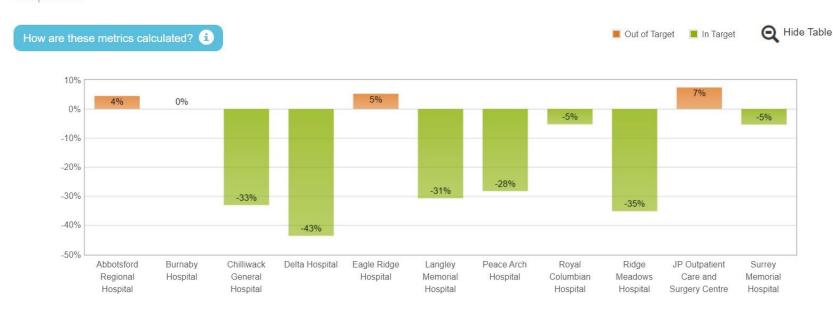


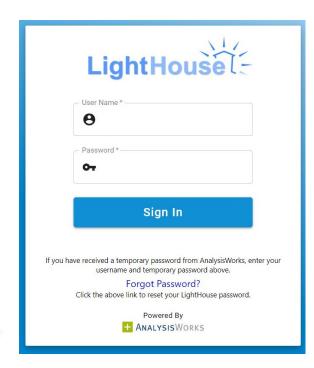
## Lighthouse or Analysis Works

#### Fraser Health Authority: Average wait times are 14% shorter than target\*

Based on scheduled volumes completed between 2023/24 P07 and 2023/24 P12

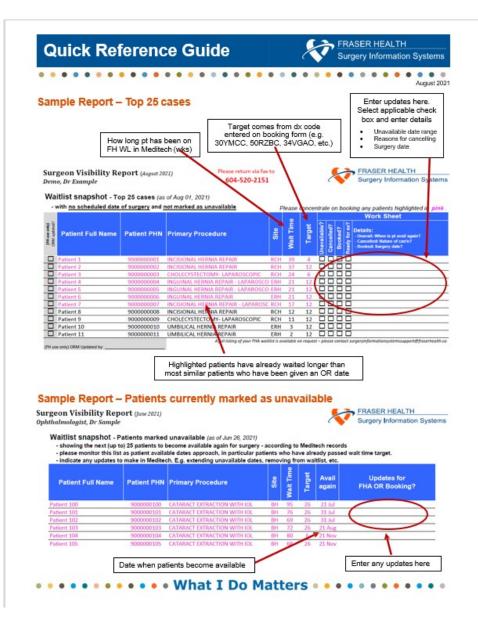
Cohorts: Bariatric, Cataract, C-Section, Cystoscopy, ESWL, Open Heart Surgery, Pacemaker, RVA, Total Hip, Total Knee, Vein, Endoscopy, Unspecified





## Surgeon Visibility Reports

- Sent out to Surgeon's offices
- Turnaround time of 10 days
- Report update on top 25 pts
- Updates to Unavailability of pts
- Includes Cancellation codes
- Booking dates
- Benchmarks



#### Program Successes

- Reduction of Regional pts waiting > 52 weeks from 2054 to 688
- Many sites close to meeting MoH wait time Benchmarks
- Surgeon's Office engagement & visits
- Increase in Actual Surgical Hours used across the Region
- Increase in Regional benchmark of Urgent Cases Waiting (>28 days)
- Decrease in Long Waiters > 52 weeks
- Acknowledgement of program success by Ministry Of Health
- 2 day Symposium in Northern Health to showcase our successes to assist the teams adapt our programs with their WM programs

#### Wait Times – Wait One

- HAs began collecting surgeon-reported Wait One data in 2014 through Surgical Booking Forms
- Wait One Definitions and Directions document developed by provincial working group over the past year
  - Includes Referral Path Scenarios for surgery and endoscopy to support selection of dates for Wait One reporting
- Next Steps:
  - WG to endorse final edits to document
  - System Partners review and endorsement
  - Provincial Communication Plan
  - Provincial Education & Training Plan





SUPPORTING PATIENT OPTIMIZATION: TOOLS! TOOLS! TOOLS



# PREHABILITATION AND ENHANCED RECOVERY IN BRITISH COLUMBIA

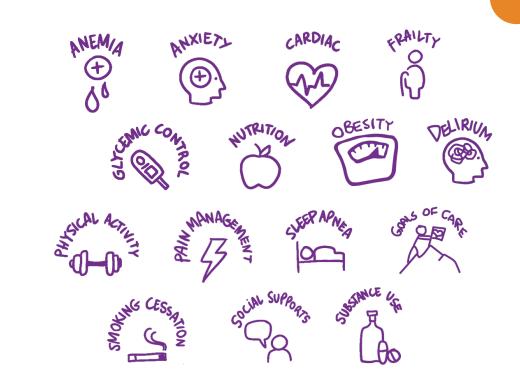


#### **Disclosures**

- Geoff Schierbeck, Liaison, Specialist Services Committee
- I have nothing to disclose.
- Juliet Batke, Director of Surgical Strategy & Innovation, MoH
- I have nothing to disclose.
- Sooky Moore, Project Specialist, Arcterk Pro
- I have nothing to disclose.
- Lindi Thibodeau, Anesthesiologist, Comox Valley Hospital
- I have nothing to disclose.
- Kyra Siemens, Director Surgical Services Operations & Policy, MoH
- I have nothing to disclose.

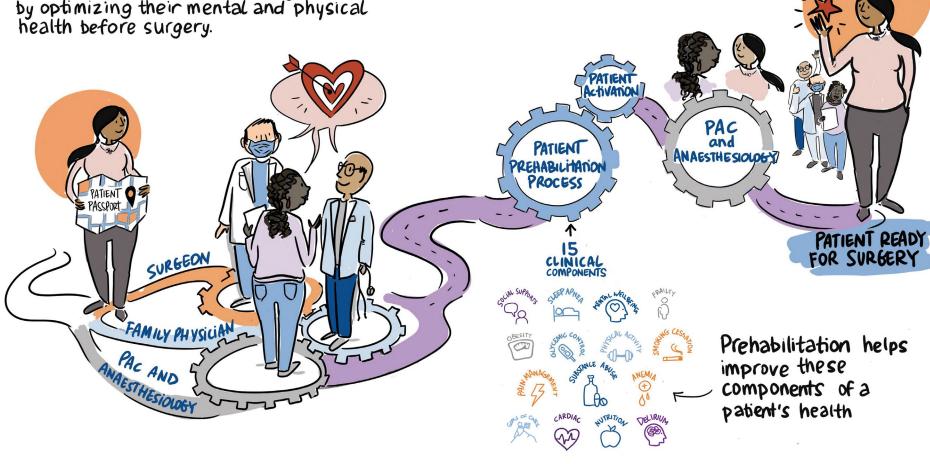
#### **Prehabilitation and Optimization**

- Improves surgical outcomes, reducing LOS and patient satisfaction
- 30-50% drop in post-op complications
- Motivate patients

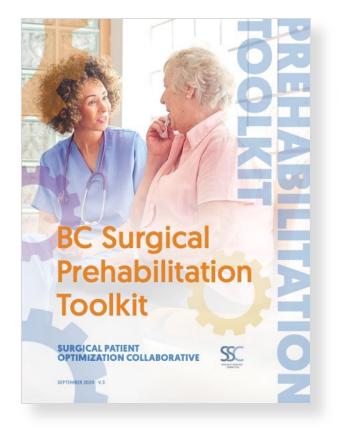


#### PATIENT SURGICAL PREHABILITATION JOURNEY

Aim: To improve patients' surgical outcomes by optimizing their mental and physical health before surgery.

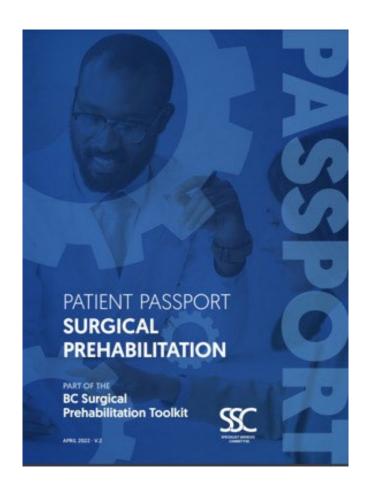


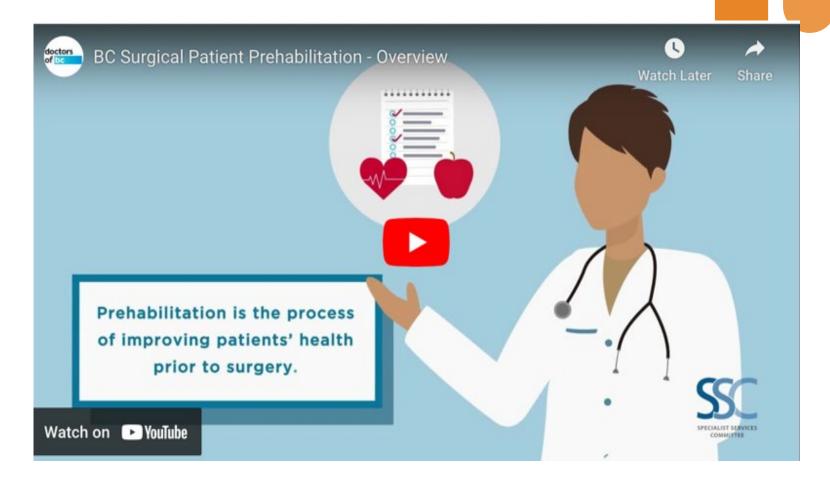
#### **Prehabilitation Tools**





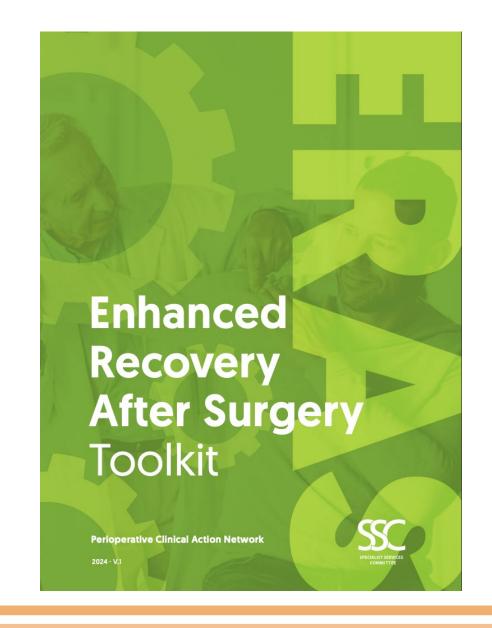
#### **Prehabilitation Tools**





## **Enhanced Recovery After Surgery**

ERAS Toolkit



## Prehabilitation (1) + ERAS (1) Synergistic = 3

#### **Prehab and ERAS Toolkits**

#### **Updated Prehabilitation Toolkit**

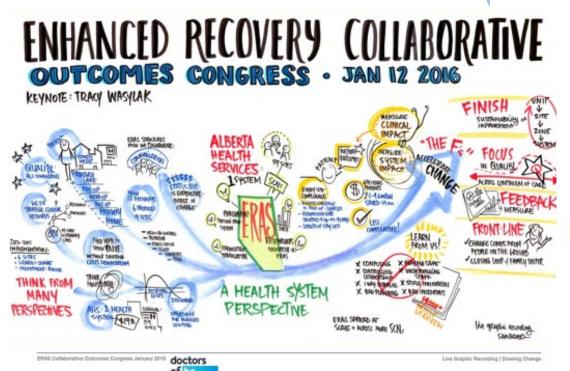
- Added sections for Cannabis Use, Illicit Substance Use, Delirium, and Goals of Care
- Updated screening tools based on current evidencebased guidelines
- Added actionable recommendations for prehabilitation and optimization

#### **New ERAS Toolkit**

 New ERAS Toolkit with key components applicable to all ERAS surgeries (Colorectal, Orthopedics, Gynecologic, and Cesarean Section) and surgery specific guidelines per Enhanced Recovery Canada pathways

#### **ERAS to SPOC**

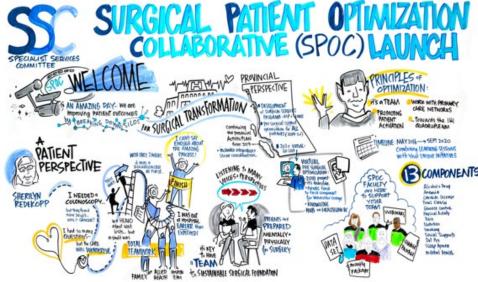






#### **ERAS to SPOC to PCAN**





#### Perioperative Clinical Action Network PCAN)

#### **Current PCAN Prehabilitation & ERAS Projects**

- Fort St. John & Dawson Creek: Prehab Program Development and Implementation Implementing prehab programs to embed a culture of patient activation, helping patients use wait times effectively with structured, nurse-supported care.
- Burnaby: Streamlined Surgery Prep
   Expanding prehabilitation success from joint replacements to general surgery, enhancing patient readiness and outcomes.
- Abbotsford: Video Education Series
   Developing an accessible video series to empower patients, aligned with the local SPOC Patient Passport.

#### **Current PCAN Prehabilitation & ERAS Projects**

- Langley: Colorectal Prehabilitation
   Optimizing ERAS pathways for colorectal surgery, with goals to reduce severe and medical complications by 50% by March 2025.
- St Paul's: Supporting Primary Care in Optimizing Pre-Surgery Mental Health Care for Depression
  - Develop a system that identifies and addresses patients' pre-surgical depression levels while minimizing the burden on healthcare providers.
- Choose to Move: Adapting Choose to Move for Total Hip and Knee Replacement Patients
  - Choose to Move is being adapted to enhance physical activity, mobility, and reduce isolation for patients on surgical waitlists for hip and knee replacements.

### **Canadian Prehabilitation Society**

Linking prehabilitation teams and resources to support research, collaboration and implementation throughout Canada



Use the QR code to register for information or to be involved

PERIOPERATIVE
CARE
ALIGNMENT and
DIGITAL
SCREENING
PROJECT







#### **PCAN INNOVATION FUNDING**

Supporting health authorities to meet provincial optimization standards



Supporting sites to establish or expand prehabilitation workflows.

Developing and maintaining BC Prehabilitation Resources including:

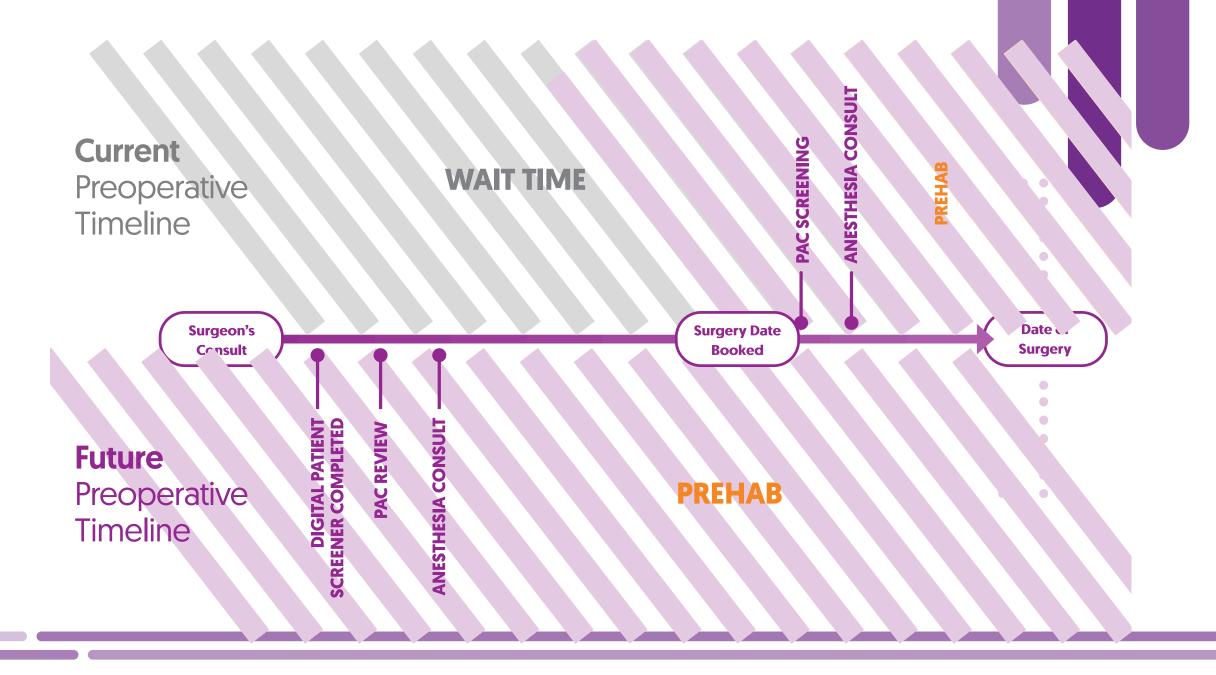
- BC Surgical Prehabilitation Toolkit
- Surgical Patient Prehabilitation Implementation Toolkit
- Patient Passport Surgical Prehabilitation
- Spread and Sustainability of Change Cards



PERIOPERATIVE CARE ALIGNMENT

Developing and maintaining a Preoperative Risk Assessment and Triage Tool (PRATT) to support prehabilitation by:

- Collecting patient health data at time of surgical decision
- Generating a tailored patient health summary that flags high-risk patients and facilitates prehabilitation and optimization during the preoperative waiting period



### **PCADS**Committee



#### **Preoperative Risk Assessment and Triage Tool (PRATT)**

Existing tools from across BC:
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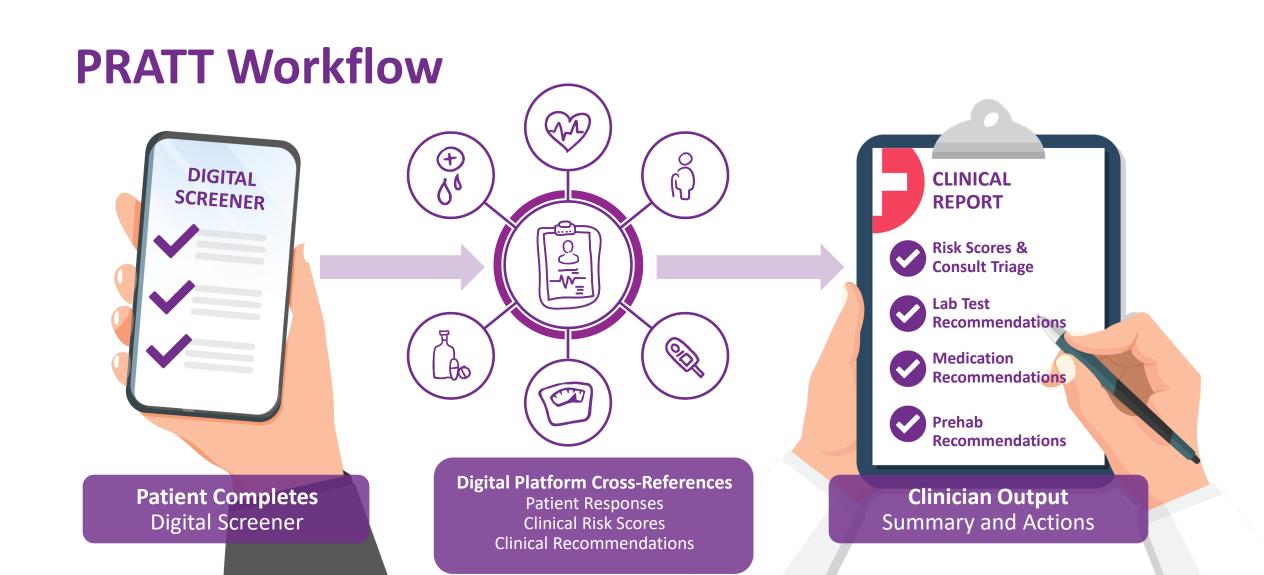


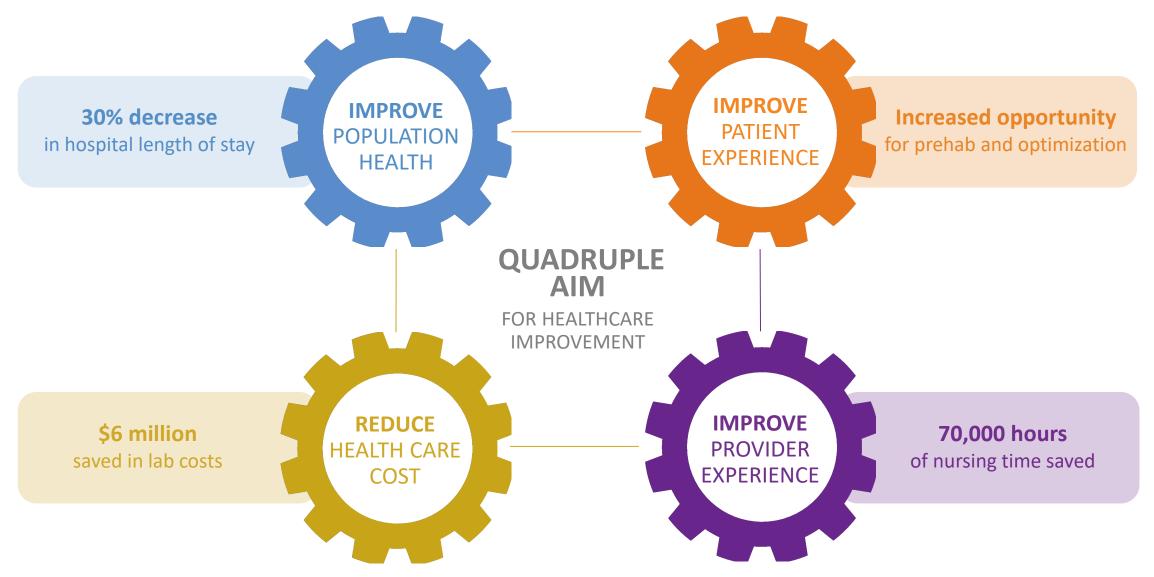
Clinical Risk Scores



Recommendations for:
Investigations
Medication Management
Prehabilitation
Anesthesia Consult

Clinical Summary Output
Clinical Workflow
Clinical Dashboard





Quadruple Aim based on IHI's Triple Aim.

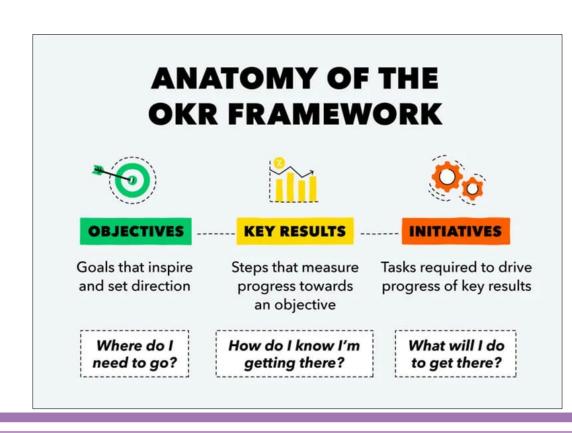
### PROVINCIAL APPROACH



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Initiate development of a provincial surgical patient optimization and enhanced recovery strategy, standards and toolkit, to support site-level implementation of best practice standards in each HA, to enable timely patient access.

#### What has already been done?

- Surgical Patient Optimization Collaborative
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- Surgical Services Programs (SSPs)
  - Hip and Knee Replacement Programs
    - Key Attribute: Pre-Surgical Support

#### How will we get there?

- Develop a recommended path forward for digital enablement of pre surgical screening tool
- Understand the current state of prehabilitation and workflow of preadmission clinics
- Identify metrics (process and outcome) for optimization strategy
- Initiate a provincial surgical optimization working group

## Question one: If all surgical patients received prehabilitation, what would that look like?

### Question two: For a provincial approach to prehabilitation to be successful what is needed?

Consider these perspectives:

 Hospital Operations, Surgeons, Anesthesiologists, Patients, Family Physicians, Other care providers

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#### **THANK-YOU!!**



#### **QUESTIONS??**