

THE WRAP

SSC MEETING KEY HIGHLIGHTS: April 28, 2022

Committee Update

For decisions made in-between committee meetings, the SSC co-chairs approved \$11,600 to support wellness and resiliency workshops coordinated by the Physician Health Program (PHP) for Public Health and Preventive Medicine Physicians. They also supported the funding of up to \$20,000 for staff development to help the Quality Impact staff with coaching and applying best practices in team effectiveness and collaboration to support physicians and partners.

SSC Initiatives 2021-22 Year-End Reports

Facility Engagement (FE) completed their program evaluation, 2.0, that focused on knowledge sharing.

Physician Quality Improvement (PQI) training targets weren't met for PQI level one training, however level two and three training surpassed targets. Achievements included the launch of Spread Quality Improvement (SQI), completion of impact evaluation, and establishment of a provincial PQI alumni network.

Spreading Quality Improvement (SQI) achievements included the transition of all six health authority PQI steering committees to PQI/SQI committees, hosting knowledge exchange meetings, and creating training sessions and resources for spread sites.

Surgical Patient Optimization Collaborative (SPOC) 1.0 is complete and data showed improvements in all areas of the IHI quadruple aim. The second cohort, 2.0, has launched and includes 14 teams across all health authorities.

Enhancing Access to Care launched a third cohort and implemented a single-entry model (SEM) to improve patient access to specialist consult care. The cohort showed success, particularly when focusing on high patient volumes.

Community Based Specialists (CBS) centered their work around the development of a network that enhances CBS

access to features/programs available through SSC, JCC, and Doctors of BC and created access to external tools such as spoken language translation.

SSC/SCC Leadership Scholarship Review

Dr Curt Smecher, Candice Manahan, and Donna Murphy-Burke provided an update on the review of the SSC/SCC Physician Leadership Program. This is the first review since 2016, and it aims to ensure that the program is efficient, fair, meets the needs of the profession, and supports physician growth in leadership and QI. Early outcomes suggest that the eligibility requirements may need to be expanded to be more inclusive and accessible.

Joy In Work

Drs Marianne Morgan and Lawrence Yang provided feedback and next steps regarding a provincial approach to scaling and spreading the outcomes of the IHI 'Joy In Work' (JIW) framework. The group proposed a series of opportunities to support spread and the need for long-term culture change. Next steps include strategic plan development, and a return to SSC with an update in fall 2022.

Team Based Care (TBC)

Drs Michelle Teo, Carolyn Jones, Tommy Gerschman, and program manager Seynabou Diack presented a proposal and framework to address the needs of specialist team-based care in the community. Utilizing successful outcomes of a pilot project, a framework has been developed outlining the implementation of TBC in the community using the fee for service funding model. Three options for support were then provided to the committee. A decision was made by the Committee to fund the TBC initiative \$1.4m over two years.

2022/23 Work Plan Approval

Feedback from the Physician Services Committee on the 2022/23 work plans was presented to the SSC. This included guidance to improve communication and raise the profile of SSC initiatives, monitor and manage community and local capacity, and planning for the future.



The Specialist Services Committee (SSC) is one of four Joint Collaborative Committees (JCC) representing a partnership of Doctors of BC and BC Government. SSC aims to improve patient care by engaging physicians to:

- collaborate within the health system.
- lead quality improvement initiatives.
- deliver high quality services with SSC.

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