

YEAR IN REVIEW

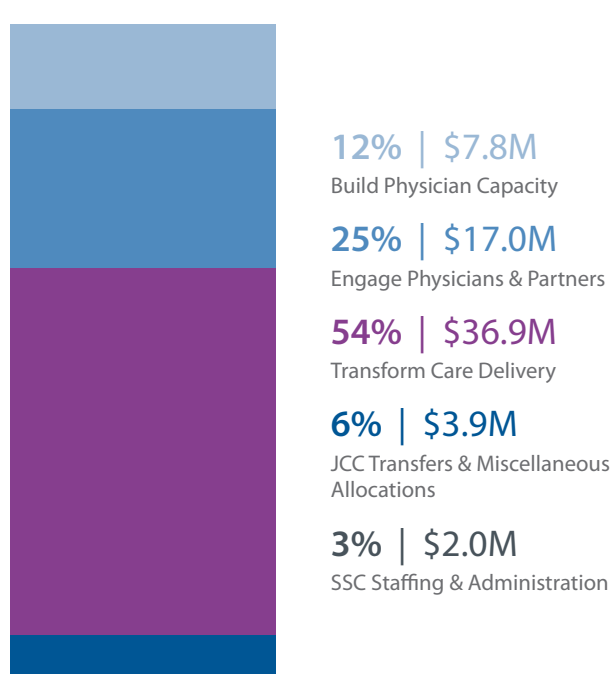
2020/21

The SSC achieved most of its planned activities, while addressing challenges presented by the COVID-19 pandemic.

The keys to this effective response were the established relationships and collaborative processes between physicians and health authorities, and using technology to continue providing services online where possible. Implementing virtual training enabled the SSC to adapt to the temporary freeze on the in-person training offered through the Physician Leadership Scholarship and the UBC Sauder Physician Leadership Program.

In addition to the strategic sections below, key highlights of SSC's work included introducing Spreading Quality Improvement, a new initiative to extend SSC's successful work locally, regionally, and provincially. The committee continued funding a suite of SSC fees managed by Medical Services Plan effective April 2020. As one of four Joint Collaborative Committees, the SSC supported specialists to participate in the BC Physician Integration Program, BC Patient Safety and Quality Council Forum, and Health System Redesign projects.

Preliminary Spend \$67.7M



DEVELOP PHYSICIAN CAPACITY

Physician Quality Improvement

414 doctors participated in three levels of quality improvement training

101 learning action projects supported by physician quality improvement

Physician Leadership

133 doctors sponsored to attend a virtual national conference inspiring action in quality improvement

36 doctors sponsored to attend an online course on reducing burnout by finding and creating joy in work

61 physician participants in the UBC Sauder Physician Leadership Program

Patient Wait Times Reduced

A Vancouver-based physician developed an online booking system that decreased patients' hospital lab wait times by more than 50%. Within several months, 67 BC hospitals adopted the system, streamlining lab work for hundreds of patients.



ENGAGE PHYSICIANS AND PARTNERS

Supporting Community-Based Specialists

392 specialists provided input to identify opportunities for support from SSC in 6 key areas

- Timely access to patient information
- Collegiality
- Advocacy
- Contributions to specialties
- Professional development
- Unique patient services

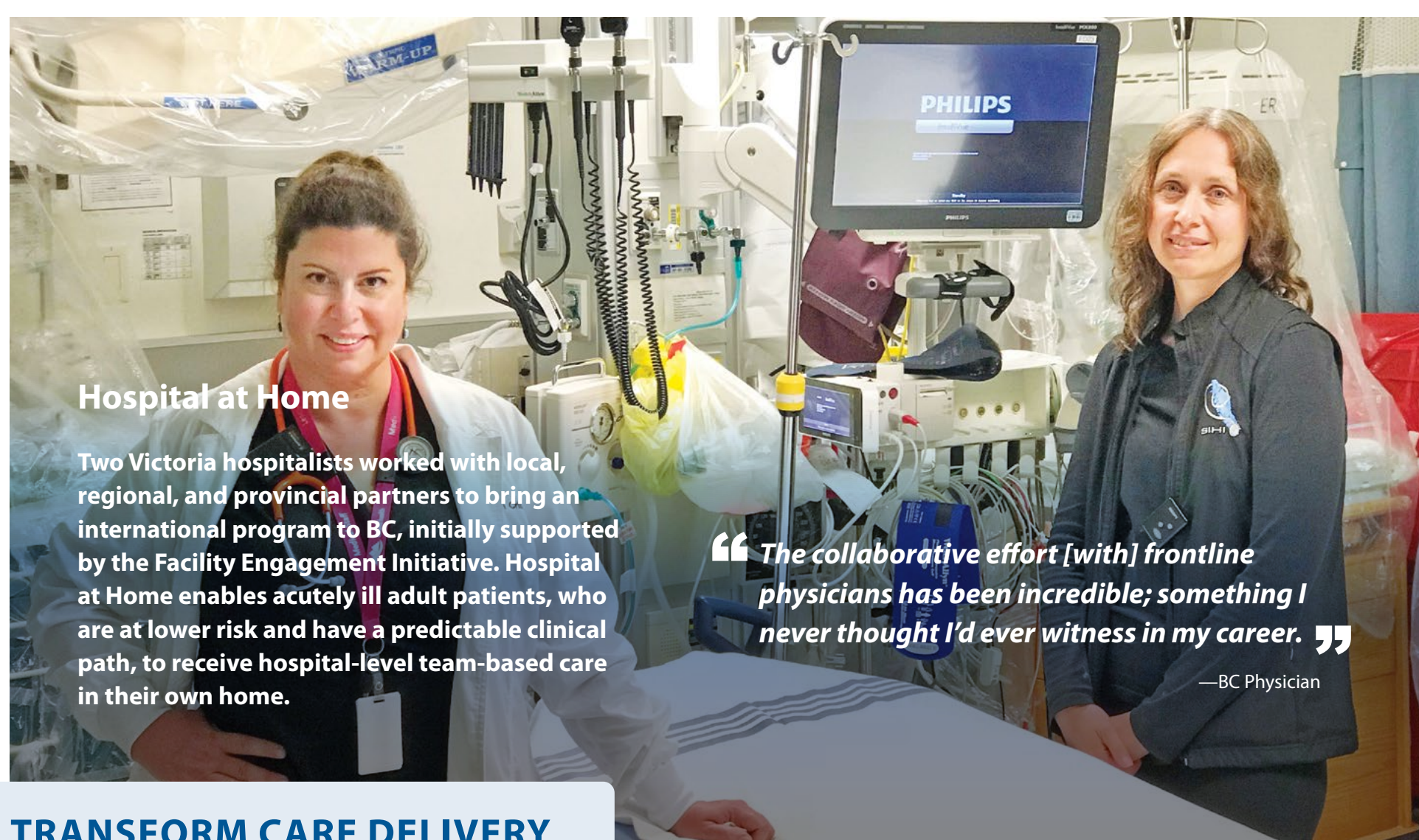
Facility Engagement

179

new QI projects

548

total new projects



Hospital at Home

Two Victoria hospitalists worked with local, regional, and provincial partners to bring an international program to BC, initially supported by the Facility Engagement Initiative. Hospital at Home enables acutely ill adult patients, who are at lower risk and have a predictable clinical path, to receive hospital-level team-based care in their own home.

“The collaborative effort [with] frontline physicians has been incredible; something I never thought I'd ever witness in my career.”

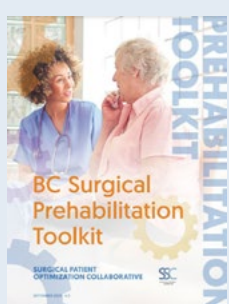
—BC Physician

TRANSFORM CARE DELIVERY

Surgical Patient Optimization Collaborative

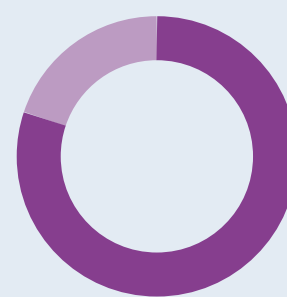
100+ team members participated in online learning sessions about optimizing work across their 13 sites

2,674 patients' health optimized to prepare for elective surgery



launched a revised toolkit to help care providers prehabilitate patients for surgery

Enhancing Access



up to 80% reduction in patient wait times as a result of a single-entry model of care used by 10 new groups of specialists

Quality and Innovation

5

projects culminated

2

projects underway

3

projects approved for spread

COVID-19 RESPONSE

2

new temporary fee codes to support delegable email/text/telephone medical advice and urgent COVID-19 advice by specialists



Townhalls as a forum to receive guidance, ask questions, and learn about opportunities for specialists

1,921

community specialists received \$1,000 grants to offset costs of making their practices safe for patients



A virtual care peer mentor program to help specialists learn and teach virtual care to their peers, offered in collaboration with the Doctors Technology Office



Zoom licenses provided to specialists without affiliation to health authorities

120

projects specific to COVID-19 carried out in facilities



Advocate for reliable, inclusive, fair, and equitable PPE access for specialist offices